**Customer Standing Committee (CSC) Meeting 57**

19 January @ 10 am UTC

**Draft Agenda**

**1. Roll Call**

**2. Action Items**

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| **Action Items** | | |
| Action item 04 54 2021 | **Secretariat to include discussion survey results in agenda February and/or March 2022 meeting** | **To be included on Febraury agenda** |
| Action item 01 56 2021 | **Request Holly (email 10 January 2022) to include discussion on need to review of the SLAs on regular basis.** | **Completed see item 6** |

**3. Performance IANA Naming Function December 2021**

1. ***PTI report to CSC December 2021.***
2. ***CSC Findings PTI Performance December 2021.***

**4. Update CSC Effectiveness Review**

For Information and discussion

**5. Need to review SLAs/Thresholds?**

For discussion: At the last meeting ther was a pressntation on IANA Naming Function SLAs & Threshold. As part of the discussion it was raised that one would expect that the SLAs would be reviewed and asked whether they have been reviewed. Question for discussion: should the CSC and PTI review the set of SLAs & Thresholds? ( question has been rasied by Holly)

**6. Next Meetings**

* Meeting 58, 16 February 2022, 18.00-19.00 UTC
* Meeting 59, 16 March 2022, 02.00-03.00 UTC (Chair/Vice-Chair Election)

**7. AOB**

**8. Adjourn**