

Customer Standing Committee (CSC) Meeting 57

19 January @ 10 am UTC

Draft Agenda

1. Roll Call

2. Action Items

Action Items		
Action item 04 54 2021	Secretariat to include discussion survey results in agenda February and/or March 2022 meeting	To be included on February agenda
Action item 01 56 2021	Request Holly (email 10 January 2022) to include discussion on need to review of the SLAs on regular basis.	Completed see item 6

3. Performance IANA Naming Function December 2021

a) *PTI report to CSC December 2021.*

b) *CSC Findings PTI Performance December 2021.*

4. Update CSC Effectiveness Review

For Information and discussion

5. Need to review SLAs/Thresholds?

For discussion: At the last meeting there was a presentation on IANA Naming Function SLAs & Threshold. As part of the discussion it was raised that one would expect that the SLAs would be reviewed and asked whether they have been reviewed. Question for discussion: should the CSC and PTI review the set of SLAs & Thresholds? (question has been raised by Holly)

6. Next Meetings

- Meeting 58, 16 February 2022, 18.00-19.00 UTC
- Meeting 59, 16 March 2022, 02.00-03.00 UTC (Chair/Vice-Chair Election)

7. AOB

8. Adjourn