

Customer Standing Committee (CSC) Meeting 58

16 February 2022 @ 18.00 UTC

Agenda

Meeting with CSC Effectiveness Review Team

1. Welcome

2. Discussion CSC-Effectiveness RT

Topics:

- Chair of the CSC: Should Chair be a member of the CSC or is it just “preferred”? Does language in Charter need to be updated ?
- Frequency of meetings:
- Will CSC be able to keep attracting qualified members and liaisons?
- Scope of CSC activities
- Regular Review of adequacy of SLAs and related thresholds?

3. Next Steps RT

4. Closure

Regular meeting CSC

1. Welcome & Roll Call

2. Action Items

Action Items		
Action item 04 54 2021	Secretariat to include discussion survey results in agenda February and/or March 2022 meeting	To be included on February agenda see item 4
Action item 01 57 2022	Staff to forward report to the community	(to be) Completed
Action item 02 57 2022	Brett to alert the CSC and check whether something they consider relevant from effectiveness point of view	Completed see item 2. Meeting with RT

All Actions completed

3. Performance IANA Naming Function December 2021

- PTI report to CSC January 2022.*
- CSC Findings PTI Performance January 2022.*

4. Overview results PTI Customer survey

5. Call for Nominations Chair and vice-chair CSC

For discussion and decision

According to the internal procedure Chair and Vice-Chair appointment the Chair and Vice-Chair are appointed at the March meeting (Internal Procedure: <https://www.icann.org/en/system/files/files/csc-appointment-procedure-04nov19-en.pdf>)

Note that if you want to nominate the current leadership team to continue for another year, Lars- Johan has to step down on 1 October 2022 as he will have served 3 consecutive terms by then. Also note that Brett will have reached the end of his second term and may have to step down if he is not re-appointed.. Also note that Gaurav and Laxmi will have reached the end of their terms.

For the appointment there are 2 options:

Option 1. As in the past the CSC could decide to defer the appointment of its new chair until it is clear who of the current members and liaisons will stay on the CSC. It is expected that this will be clear by the end of August 2022.

The CSC had to follow this procedure in 2019, when Byron Holland stepped down.

Option 2. Appoint the new chair as planned by the March meeting, knowing the new chair may need to step down by 1 October 2022.

Please note that one of the items the Effectiveness Review Team will want to discuss with you is who is eligible as chair and vice-chair.

For decision:

1. Should the CSC defer its chair and vice-chair appointment procedure until September 2022 and re-confirm Lars -Johan and Brett until the 1 October meeting

Or

2. The CSC starts the nomination for chair and vice-chair after meeting 57 and appointment the chair and vice-chair at meeting 58.

6. Next Meetings

- Meeting 59, 16 March 2022, 02.00-03.00 UTC (Chair/Vice-Chair Election)
- Meeting 60, mid-April 2022

7. AOB

8. Adjourn