

## Customer Standing Committee (CSC) Meeting 61

18 May 2022 @ 18.00-19.00 UTC

### Notes and Agenda

#### 1. Welcome & Roll Call

No additions

#### 2. Action Items

Action Items		
Action item 01 60 2022	Secretariat to circulate Findings	Completed
Action item 02 60 2022	Secretariat to schedule meeting CSC during ICANN74 in the Hague	Included agenda item 6
Action item 03 60 2022	Secretariat to schedule meeting CSC, PTI during ICANN75	Ongoing

All Actions completed

#### 3. Performance IANA Naming Function April 2022

**a) PTI report to CSC April 2022.**

PTI met 100% SLA

**b) CSC Findings PTI Performance April 2022.**

Simple report

Escalation: no new escalation

#### Action 01 62 2022: circulate findings

#### 4. Update CSC Effectiveness Review

Update RT:

14 metrics first review

8 achieved, 3 Not applicable,

3 Metrics not achieved

- Attendance of members
- Attendance of liaisons
- Consultation direct customers

Partly met is recommendation 15 (new): implementation of alerting appointing organizations on attendance levels.

#### Action 02-61 2022: staff to organize meeting CSC – RT during ICANN74

#### 5. Upcoming CSC members and Liaisons appointment

The term of the following members and liaisons ends 1 October 2022:

*Members*

- Gaurav Vedi (RySG)
- Brett Carr (ccNSO)

*Liaisons*

- Lars-Johan Liman (term limited) - RSAC
- Laxmi Prasad Yadav – GAC

To-do members and liaisons: Inform appointing organization about upcoming members and liaisons selection

**6. Next Meetings**

- Meeting 62, Wednesday, 15 June 2022, hybrid meeting ICANN74 07.00 – 08.00 UTC ( 09.00-10.00 am local time) proposal is to use meeting to meet with CSC RT to discuss the findings)
- Meeting 63, 20 July 02.00- 03.00 UTC
- Meeting 64, 17 August 2022, 10.00-11.00 UTC
- Meeting 65, ICANN75 (17-22 September 2022) TBD'ed

**7. AOB**

**8. Adjourn**