**CSC Findings of IANA Naming Function Performance Report for the Month of May 2022**

Date: 15 June 2022

**Overall Finding**

The CSC completed review of the May 2022 IANA Naming Function Performance Report and finds that PTI’s performance for the month was:

Satisfactory – PTI met the service level agreement at 98.4% for the month of May 2022.

Missed service level agreement: Email dispatch – Routine (Non-Technical).

The missed service level agreement was satisfactorily explained and the CSC has determined that this exception is not an indication of a persistent issue.

**Metrics That the CSC is Tracking Closely**

Currently, there are no metrics requiring close tracking.

**SLA metrics that are in the process of being changed**

Currently, there are no SLAs in the process of being changed.

**Report of Escalations**

No new escalations were received during the reporting period.

**IANA Naming Function Performance Report May 2022**

The IANA Naming Function Monthly Performance Reports are available at:

<https://www.iana.org/performance/csc-reports>.