**Customer Standing Committee (CSC) Meeting 71**

17 May 2023| 02.00 UTC – 03.00 UTC

**Draft Agenda**

1. **Welcome & Roll Call**

**2. Action Items**

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| **Action Items** | | |
| Action item 01 70 2023 | **Staff to circulate Findings March after approval chair** | **Completed** |
| Action item 02 70 2023 | **Schedule table top exercise at next community forum (ICANN79) or 2024 AGM ( ICANN81)** | **Pending** |
| Action item 03 70 2023 | **CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)** | **Pending** |
| Action item 04 70-2023 | **Secretariat to create Google doc of RAP, to be circulated to the CSC before its next meeting (meeting 71)** | **Completed** |
| Action item 05 70-2023 | **CSC member or liaison to (self-)nominate as liaison to the second IANA naming Function Review. Appointment agenda item CSC meeting 71** | **See agenda item 4** |

**3. Performance IANA Naming Function April 2023**

1. ***PTI report to CSC April 2023.***

Circulated 4 May 2023. During the month of April, PTI met 100% of the SLA thresholds.

1. ***CSC Findings PTI Performance April 2023.***

Jennifer circulated draft Findings 5 May 2023

**4. Appointment liaison to 2nd IANA Function Review Process**

ICANN has recently called for expression of interest to serve on 2nd IANA Naming Function Review Team. The CSC is expected to appoint a liaison to the IFRT.

**5. CSC Effectiveness review**

The 2nd CSC Effectiveness Review team was adopted by the ccNSO and GNSO Councils at their 20 April 2023, including the recommendations and suggestions for the CSC. The Councils are working on letter to CSC to inform them accordingly, and requesting the CSC to consider the recommendations and suggestions.

For discussion: implementation of recommendations and suggestions.

**6. Introduction CSC membership election process** (Jennifer)

**8. Proposed Next Meetings**

* Meeting 72 | 21 June 10.00 -11.00 UTC (TBC’ed)
* Meeting 73 | 19 July 18.00-19.00 UTC (TBC’ed)
* Meeting 74| 23 August 02.00-03.00 UTC (TBC’ed)

**9. AOB**

**10. Adjourn**