

Customer Standing Committee (CSC) Meeting 72

19 July 2023 | 18.00 UTC – 19.00 UTC

Draft Agenda

1. Welcome & Roll Call

2. Action Items

Action Items		
Action item 02 70 2023	Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)	Pending
Action item 03 70 2023	CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)	Pending

3. Performance IANA Naming Function June 2023

a) *PTI report to CSC June 2023.*

Amy circulated PTI report on 6 July 2023. During the month of June, PTI met 100% of the SLA thresholds.

b) *CSC Findings PTI Performance June 2023.*

Jennifer circulated draft Findings 7 July 2023

4. Progress CSC membership selection process (Jennifer, members and liaisons)

5. Update CSC Internal Procedures

To accommodate potential appointment of alternates for members and liaisons the Internal procedures need to be updated. Strawman for update has been prepared and circulated for discussion.

6. Upcoming work items

- a. Review/Update of remedial action procedure: see Google doc:<https://docs.google.com/document/d/1ZacojWJXVvjzVyEKJWPCxj27itvfTupz/edit>
- b. Table top exercise remedial action procedures (ICANN79 or ICANN81)
- c. Per CSC effectiveness Review: Develop Framework for Review of SLAs: start discussion with PTI & PTI Board (ICANN78?)

7. Meet at ICANN78 (Hamburg)?

- a. CSC meeting
- b. Meeting with PTI Board (start discussion on developing SLA review Framework) ?

8. Proposed Next Meetings

- Meeting 73 | 23 August 02.00-03.00 UTC
- Meeting 74 | 14 September 2023 10.00-11.00 UTC (TBC'ed)
- Meeting 75 | During ICANN75 TBC'ed

9. AOB

10. Adjourn