

7 September 2023

RE: Appointment of Members and Liaisons to the Customer Standing Committee

To:  
Brett Carr, Chair, Customer Standing Committee

Dear Brett,

As per the requirements under the ICANN Bylaws, a process was carried out this year to fill the Customer Standing Committee (CSC) member and liaison seats that expire on 30 September 2023. In accordance with the requirements of the CSC Charter, the below 2023 CSC slate of members and liaisons has been approved by the ccNSO and GNSO Councils. The 2023 CSC term will begin on 1 October 2023.

### **Members**

**Dmitry Burkov** (EU), re-appointed  
Appointing Organization: RySG  
Term: 2023 – 2025

**Brett Carr** (EU), re-appointed  
Appointing Organization: ccNSO  
Term: 2022 – 2024

**Frederico Neves** (LAC), re-appointed  
Appointing Organization: ccNSO  
Term: 2023 - 2025

**Rick Wilhelm** (NA)  
Appointing Organization: RySG  
Expected Term: 2022 - 2024

### **Liaisons**

**Gloria Atwine Katuuku**  
Appointing Organization: GAC  
Term: 2022 - 2024

**Milton Mueller**, re-appointed  
Appointing Organization: GNSO (Non-Registry)  
Term: 2023 - 2025

**Holly Raiche**, re-appointed  
Appointing Organization: ALAC  
Term: 2023 - 2025

**Ken Renard**  
Appointing Organization: RSSAC  
Term: 2022 – 2024

**Amy Creamer**  
Appointing Organization: PTI  
Term: No term limit

Further, in line with recommendations of the second CSC Effectiveness Review Team included in its Final Report, ccNSO and GNSO Councils requested that the liaison appointing organizations each appoint one (1) alternate. The ccNSO and GNSO Councils also strongly encouraged the ccNSO and RySG to each appoint one (1) alternate in addition to members. The following alternate appointments will begin their term on 1 October 2023:

### **Alternates**

**Abdalmonem Galila**  
Appointing Organization: ccNSO  
Term: 2023 – 2024

**John Gbadamosi**  
Appointing Organization: GNSO (Non-Registry)  
Term: 2023 - 2025

**Ejikeme Egbuogu**  
Appointing Organization: ALAC  
Term: 2023 - 2025

**Tracy Hackshaw**  
Appointing Organization: GAC  
Term: 2023 – 2024

To date, the RSSAC and RySG have not appointed alternates to the 2023 CSC slate. I will let you know if this changes. Please let me know if you have questions or need additional information.

Best,

Jennifer Bryce  
Project Manager, Office of the Chief Technology Officer, ICANN