**Customer Standing Committee (CSC) Meeting 73**

20 September2023 | 10.00 UTC – 11.00 UTC

**Draft Agenda**

1. **Welcome & Roll Call**

**2. Action Items**

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| **Action Items** |
| Action item 02 70 2023 | **Schedule table top exercise at next community forum (ICANN79) or 2024 AGM ( ICANN81)** | **To be scheduled for ICANN81** |
| Action item 03 70 2023 | **CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)** | **Start date Juky 2024 - to be completed by ICANN81** |
| **Action item 01- 73-2023** | **Staff to circulate CSC Findings report July 2023** | **Completed** |
| **Action item 02-73 2023** | **Include technical test procedures in substantive review of SLAs** | **Awaiting review of SLAs (see item 5)** |
| **Action item 03-73 2023** | **Schedule On-boarding membership (include alternates)** | **see item 4** |
| **Action item 04-73 2023** | **Formal vote on new Procedures on-line**  | **Completed**  |

**3. Performance IANA Naming Function August 2023**

1. ***PTI report to CSC August 2023.***

Amy circulated PTI performance report 8 September 2023 by email

1. ***CSC Findings PTI Performance August 2023.***

Jennifer circulated draft Findings July 2023 by email on 9 September 2023

**4. Completion CSC membership selection process** & **onboarding Alternates**

Proposal is to schedule on-boarding Alternates prior to ICANN78, staff to send out Doodle poll.

**5. Preparing discussion on SLA changes**

Confirm goals of the ICANN78 in person meeting of the CSC with PTI and PTI Board:

* Discuss the principles to include in framework for general review of SLAs and
* Initiate the introduce the SLA’s as currently defined, to start the substantive discussion

During meeting 74 ( September meeting), the CSC is expected to identify principles it may want to include in framework:

* The CSCs effectiveness RT already identified that the direct customers , need to be informed the CSC and PTI intend to review the SLA, be consulted and the ccNSO and RySG/GNSO Council need to sign off on proposed changes, before formal adoption by PTI following its own processes.
* According to current processes PTI is expected to undertake impact assessment of proposed changes, before any public (see Section II, 1 https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf).

With respect to introduction of SLA and review itself, under assumption a general process will be adopted, it is proposed that PTI provides a high-level overview of the SLAs at the Hamburg meeting, and a full discussion will follow at two sessions during ICANN79 ( March 2024).

Background material:

* [CSC Effectiveness Review Final Report](https://community.icann.org/display/ER/Final%2BReport%2Bof%2Bthe%2BCSC%2BSecond%2BEffectiveness%2BReview%2BTeam?preview=/244940999/244941003/Final%20Report%20CSC%20Second%20Effectiveness%20Review%20March%202023.pdf) , section 5 Additional Topics
* [Process for Amending IANA Service Level Agreements](https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf)
* Procedure to change Process (same document)
* [IANA Naming Function Contract](https://www.icann.org/iana_pti_docs/151-iana-naming-function-contract-v-30sep16)
* IANA Naming Function Service Levels| [IANA Naming Function Contract Annex A section 2](https://www.icann.org/iana_pti_docs/151-iana-naming-function-contract-v-30sep16)
1. **Next Meetings**
* Meeting 75 | 22 October 2023 , Block 5 (16.30-17.30, LOCAL, CET), meeting with PTI, PTI Board. Kick-off discussion Framework for general review IANA Naming Function SLAs
1. **AOB**

**8. Adjourn**