Customer Standing Committee (CSC) Meeting 74
20 September2023 | 10.00 UTC – 11.00 UTC
Draft Agenda

1. **Welcome & Roll Call**

2. Action Items

Action Items		
Action item 02 70 2023	**Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)**	**To be scheduled for ICANN81**
Action item 03 70 2023	**CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)**	**Start date Juky 2024 - to be completed by ICANN81**
Action item 01- 73-2023	**Staff to circulate CSC Findings report July 2023**	**Completed**
Action item 02-73 2023	**Include technical test procedures in substantive review of SLAs**	**Awaiting review of SLAs (see item 5)**
Action item 03-73 2023	**Schedule On-boarding membership (include alternates)**	**see item 4**
Action item 04-73 2023	**Formal vote on new Procedures on-line**	**Completed**

3. Performance IANA Naming Function August 2023
   a) *PTI report to CSC August 2023.*
      Amy circulated PTI performance report 8 September 2023 by email

   b) *CSC Findings PTI Performance August 2023.*
      Jennifer circulated draft Findings July 2023 by email on 9 September 2023

4. Completion CSC membership selection process & **onboarding Alternates**
Proposal is to schedule on-boarding Alternates prior to ICANN78, staff to send out Doodle poll.

5. Preparing discussion on SLA changes
Confirm goals of the ICANN78 in person meeting of the CSC with PTI and PTI Board:
   - Discuss the principles to include in framework for general review of SLAs and
   - Initiate the introduce the SLA's as currently defined, to start the substantive discussion

During meeting 74 (September meeting), the CSC is expected to identify principles it may want to include in framework:
   - The CSCs effectiveness RT already identified that the direct customers , need to be informed the CSC and PTI intend to review the SLA, be consulted and the ccNSO and RySG/GNSO Council need to sign off on proposed changes, before formal adoption by PTI following its own processes.
   - According to current processes PTI is expected to undertake impact assessment of proposed changes, before any public (see Section II, 1 https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf).

With respect to introduction of SLA and review itself, under assumption a general process will be adopted, it is proposed that PTI provides a high-level overview of the SLAs at the Hamburg meeting, and a full discussion will follow at two sessions during ICANN79 (March 2024).

Background material:

- [CSC Effectiveness Review Final Report](#) , section 5 Additional Topics
- [Process for Amending IANA Service Level Agreements](#)
- Procedure to change Process (same document)
- [IANA Naming Function Contract](#)
- IANA Naming Function Service Levels| [IANA Naming Function Contract Annex A section 2](#)

6. Next Meetings
- Meeting 75 | 22 October 2023 , Block 5 (16.30-17.30, LOCAL, CET), meeting with PTI, PTI Board. Kick-off discussion Framework for general review IANA Naming Function SLAs

7.   AOB

8. Adjourn