Customer Standing Committee (CSC) Meeting 75

22 October 2023 | 14.30 UTC – 14.40 UTC
(16.30-16.40 local time)
Draft Agenda

Welcome

Regular meeting CSC
1. **Roll call**

2. Action Items

Action Items		
Action item 02 70 2023	**Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)**	**To be scheduled for ICANN81**
Action item 03 70 2023	**CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)**	**Start date July 2024 - to be completed by ICANN81**
Action item 01- 74-2023	**Staff to circulate CSC Findings report September 2023**	**Completed**
Action item 02-74-2023	**Include technical test procedures in substantive review of SLAs**	**Awaiting review of SLAs**
Action item 03-74- 2023	**Schedule On-boarding membership (include alternates)**	**Completed**
Action item 04-74 -2023	**New Procedures published on-line**	**Completed**
Action item 05-74 -2023	**Staff to circulate note to prepare discussion on framework for general review of SLAs**	**Completed see item 2 special agenda**
Action item 06-74 -2023	**Invite Kim Davies to provide high-level overview of SLAs**	**Completed see item 3 special agenda**

3. Performance IANA Naming Function August 2023
   a) *PTI report to CSC September 2023.*
      Amy circulated PTI performance report on 6 October 2023 by email. Performance over September 2023 was 100%.

   b) *CSC Findings PTI Performance August 2023.*
      Jennifer circulated draft Findings September 2023 by email on 6 October 2023

4. Completion CSC membership selection process & **onboarding. Welcome to Alternates**
Proposal is to schedule on-boarding Alternates prior to ICANN78, staff to send out Doodle poll.

5. AOB

6. Adjourn CSC meeting

Meeting
Customer Standing Committee (CSC) & PTI and PTI Board
22 October 2023 | 14.40 UTC – 15.30 UTC
(16.40-17.30 local time)
Draft Agenda

1. **Welcome & brief tour de table**

2. **Explore the principles to include in framework for general review of SLAs and next steps**
   Taking into account the suggestions of the PTI Board, PTI and the CSC, the 2nd CSC Effectiveness
   Review Team Recommended to develop a Framework for a regular and general review of the
   IANA Naming. Function SLAs, to ensure the SLAs are up to date and relevant. The CS
   Recommended to base such a Framework on current SLA change procedures.
   To start exploring the principles for a general framework following questions are raised (see
   background paper):

   **Should the categories for change of SLA be expanded to include a new category (change of
   multiple related SLAs) ?**

   **Are the requirements meriting a change request valid for a general review? Do additional
   requirement need to be added?**

   **Are the requirements under the change procedure valid for a change following a general
   review of the SLA? Do additional requirement need to be added?**

3. **High-level overview of the SLAs**
   To kick-off the assessment for the need for review and change of the IANA Naming Function
   SLAs, PTI will provide an overview of the SLAs as they are currently defined. Next steps would
   be a follow at two sessions during ICANN79 (March 2024).

4. **AOB**

5. **Adjourn**