**Customer Standing Committee (CSC) Meeting 79**

14 February 2024 | 18.00 UTC – 19.00 UTC

**Draft Agenda**

1. **Welcome & Roll Call**

**2. Action Items**

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| **Action Items** |
| Action item 02 70 2023 | **Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)** | **To be scheduled for ICANN81** |
| Action item 03 70 2023 | **CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)** | **Start date July 2024 - to be completed by ICANN81** |
| **Action item 02- 75-2023** | **Schedule meeting CSC and PTI Board at in person meeting in Puerto Rico during ICANN79,**  | **Scheduled, see item 9** |
| **Action item 04 76 2023** | **Include survey item agenda March meeting: PTI to present results of survey** | **Scheduled March 2024 meeting, see also item 6** |
| **Action 01 78 2023** | **Staff to circulate CSC Findings PTI performance December 2023**  | **Completed**  |
| **Action 02 78 2023** | **Staff to schedule session on .int.**  | **See item 5** |
| **Action 03 78 2023** | **Schedule February meeting to conclude discussion on Strawman amendment SLA change process** | **Completed See item 4** |

**3. Performance IANA Naming Function January 2024**

1. ***PTI report to CSC January 2024***
2. ***CSC Findings PTI Performance January 2024***

**4. Discussion SLA change procedure**

***a. Continue discussion on SLA change procedure -*** Review the proposals in the Strawman:

<https://docs.google.com/document/d/1BanPdnsC-cygTCzkZnAiBDUmGyRg2mEQ/edit>

***b. Next steps –*** Assuming the CSC agrees on the proposed changes to the Strawman, what’s next?

According to the procedure to change the SLA Amendment Process:

*Any modification to SLA Change Process must be agreeable to ICANN and PTI as a proper mechanism through which PTI and its customers can develop, modify or delete contractually required SLAs. The Process may only be modified through the following procedure:*

1. *The Process for Amending the IANA Naming Service Level Agreements (SLAs) may be reviewed at the request of the CSC, ccNSO Council, RySG, PTI or ICANN. The review will be conducted by the CSC, PTI and ICANN*
2. *The CSC, PTI, and ICANN\* should meet to discuss the proposed need to modify the Process and mutually consider if it is advisable to continue to explore a potential modification, as well as identify the portions of the Process requiring modification. 3. Unless otherwise appropriate, PTI or ICANN\* shall draft the proposed modification for consideration by CSC, PTI and ICANN\* to determine if the modification achieves the desired impact. Once there is agreement on proposed text, PTI and/or ICANN will publicly post the draft change recommendation for public comment through ICANN’s Public Comment process.*

Background material:

* [CSC Effectiveness Review Final Report](https://community.icann.org/display/ER/Final%2BReport%2Bof%2Bthe%2BCSC%2BSecond%2BEffectiveness%2BReview%2BTeam?preview=/244940999/244941003/Final%20Report%20CSC%20Second%20Effectiveness%20Review%20March%202023.pdf) , section 5 Additional Topics
* [Process for Amending IANA Service Level Agreements](https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf)
* Procedure to change Process (same document)
* [IANA Naming Function Contract](https://www.icann.org/iana_pti_docs/151-iana-naming-function-contract-v-30sep16)
* IANA Naming Function Service Levels| [IANA Naming Function Contract Annex A section 2](https://www.icann.org/iana_pti_docs/151-iana-naming-function-contract-v-30sep16)
1. **Presentation on .int by Kim Davies**

1. **Update Survey IANA Naming Services: call for participation by CSC membership**
2. **Update IANA Function Review**

The second IANA Function review is now underway. Part of the review also looks at the CSC and its monitoring of the PTI performance.

1. **Reminder Chair, Vice-Chair Election Procedure**

According the internal chair, vice-chair election procedure the CSC is expected to select its chair and vice-chair at or around ICANN79

Background material - <https://www.icann.org/en/system/files/files/csc-appointment-procedure-04nov19-en.pdf>

1. **Next Meetings**
* Meeting 80 | Sunday 03 March 2024, block 5 - Meeting with PTI Board to discuss matters of mutual interest. Chair & vice-chair selection, introduce Strawman, possibly discuss results of survey
* Reception CSC, PTI and invitees, | Sunday 03 March 2024, after the meeting (adjacent to meeting venue)
* Community meeting: Tuesday 6 or Wednesday 7 March, CSC and PTI meeting with community to introduce SLA change process and other matters of relevance review.
* Virtual Meeting (email) by mid-March 2024 to decide on Findings PTI performance February 2023 (assumption in person meeting too early in month)

**10. AOB**

**11. Adjourn**