

Customer Standing Committee (CSC) Meeting 81

17 April 2024 March 2024 02.00-03.00 – UTC

Draft Agenda

1. Welcome and roll call

2. Action Items

Action Items		
Action item 02 70 2023	Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)	To be scheduled for ICANN81
Action item 03 70 2023	CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)	Start date July 2024 - to be completed by ICANN81
Action item 03- 79-2024	Staff to check if obligation to inform direct customer of upcoming SLA change covered by other obligations and/or requirements on Membership CSC	Completed, see item 4 agenda
Action item 01-80 2024	Approve Finding Report on-line Staff to circulate CSC Findings PTI performance January 2024	Completed
Action item 02- 80 2024	Staff to circulate CSC Findings to community	Completed

3. Performance IANA Naming Function March 2024

a) *PTI report to CSC March 2024*

During the month of March, PTI met 100% of the SLA thresholds. Amy circulated report to CSC by mail on 9 April 2024

b) *CSC Findings PTI Performance March 2024*

Jennifer circulated draft Finding PTI Performance 10 April 2024

4. Finalize Strawman SLA Changes Process & Next Steps

a) *Finalize Strawman*

Is obligation to inform obligation to inform direct customer of upcoming SLA change covered by other obligations and/or requirements on Membership CSC?

b) *Next steps*

5. Update IANA Function Review Process

6. Annual CSC Selection process

The term of the following members ends 1 October 2024: Brett Carr (ccNSO), Rick Wilhelm (RySG), Ken Renard (RSSAC) and Gloria Atwine Katuuku (GAC). Members and Liaisons may be re-selected for 3 consecutive terms. If a person is term limited it will be mentioned. In addition term of all appointed alternates ends.

Background material: note from ICANN org (Jennifer).

7. Next Meetings

- Meeting 82 – 22 May 2024 | 10.00-11.00 UTC
- Meeting 83- 19 June 2024 | 18.00-19.00 UTC
- Meeting 84 – 17 July 2024 | 02.00-03.00 UTC
- Meeting 85 – 14 August 2024 | 10.00-11.00 UTC

8. AOB

9. Adjourn