**Customer Standing Committee (CSC) Meeting 81**

17 April 2024 March 2024 02.00-03.00 – UTC

**Agenda & Notes**

**Decision:**

**Proposed Strawman was supported unanimously by CSC membership attending the meeting**

* **Action item 01-81 2024 : Staff to circulate Findings report**
* **Action item 02 -81 2024: Staff to draft note to circulate strawman to PTI & ICANN**
* **Action item 03-81 2024: Staff to seek guidance on possible role Rick as liaison, once Brett needs to step down.**
1. **Welcome and roll call**

Meeting is quorate (all 4 members in attending)

**2. Action Items**

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| **Action Items** |
| Action item 02 70 2023 | **Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)** | **To be scheduled for ICANN81** |
| Action item 03 70 2023 | **CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)** | **Start date July 2024 - to be completed by ICANN81** |
| **Action item 03- 79-2024** | **Staff to check if obligation to inform direct customer of upcoming SLA change covered by other obligations and/or requirements on Membership CSC** | **Completed, see item 4 agenda** |
| **Action item 01-80 2024** | **Approve Finding Report on-line Staff to circulate CSC Findings PTI performance January 2024**  | **Completed** |
| **Action item 02- 80 2024** | **Staff to circulate CSC Findings to community** | **Completed**  |

All due action items are completed

**3. Performance IANA Naming Function March 2024**

1. ***PTI report to CSC March 2024***

During the month of March, PTI met 100% of the SLA thresholds. Amy circulated report to CSC by mail on 9 April 2024. No comments or questions

1. ***CSC Findings PTI Performance March 2024***

Jennifer circulated draft Finding PTI Performance 10 April 2024

Findings report was approved by the members

**Action item 01-81 2024 : Staff to circulate Findings report**

**4. Finalize Strawman SLA Changes Process & Next Steps**

 ***a) Finalize Strawman***

Is obligation to inform obligation to inform direct customer of upcoming SLA change covered by other obligations and/or requirements on Membership CSC?

Comment Rick: This necessary commitment, is probably a case that given the importance of informing the direct customers and stakeholders, the additional burden is included to err on the side of caution.

**Decision: Proposed Strawman was supported unanimously by CSC membership attending the meeting**

***b) Next steps***

Next steps are described in Procedure for Modifying the Process for Amending the IANA Naming SLAs (see: <https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf>, page 6)

Accordingly the PTI & ICANN will need to review the proposed modifications

**Action item 02 -81 2024: Staff to draft note to circulate strawman to PTI & ICANN**

1. **Update IANA Function Review Process**

IFRT: mainly concentrating on defining in contract. In last view meetings, overviews on contract by PTI, and overview CSC. Early days

Fred: estimate of timeline? Rick: not before end of the year.

1. **Annual CSC Selection process**

The term of the following members ends 1 October 2024: Brett Carr (ccNSO), Rick Wilhelm (RySG), Ken Renard (RSSAC) and Gloria Atwine Katuuku (GAC). Members and Liaisons may be re-selected for 3 consecutive terms. If a person is term limited it will be mentioned. In addition term of all appointed alternates ends.

Background material: note from ICANN org (Jennifer).

Jennifer: Inform the appointing organization by May

Note Brett not eligible: End of 3rd Term so term limited

Brett: when term experience. End as liaison.

Even if Rick is re-elected , he may be take role

**Action 03-81 2024: staff to seek guidance on possible role Rick as liaison, once Brett needs to step down.**

1. **Next Meetings**
* Meeting 83- 19 June 2024 | 18.00-19.00 UTC
* Meeting 84 – 17 July 2024 | 02.00-03.00 UTC
* Meeting 85 – 14 August 2024 | 10.00-11.00 UTC

1. **AOB**

No points raised during AOB

1. **Adjourn**