

Customer Standing Committee (CSC) Meeting 81

17 April 2024 March 2024 02.00-03.00 – UTC

Agenda & Notes

Decision:

Proposed Strawman was supported unanimously by CSC membership attending the meeting

- **Action item 01-81 2024** : Staff to circulate Findings report
- **Action item 02 -81 2024:** Staff to draft note to circulate strawman to PTI & ICANN
- **Action item 03-81 2024:** Staff to seek guidance on possible role Rick as liaison, once Brett needs to step down.

1. Welcome and roll call

Meeting is quorate (all 4 members in attending)

2. Action Items

Action Items		
Action item 02 70 2023	Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)	To be scheduled for ICANN81
Action item 03 70 2023	CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)	Start date July 2024 - to be completed by ICANN81
Action item 03- 79-2024	Staff to check if obligation to inform direct customer of upcoming SLA change covered by other obligations and/or requirements on Membership CSC	Completed, see item 4 agenda
Action item 01-80 2024	Approve Finding Report on-line Staff to circulate CSC Findings PTI performance January 2024	Completed
Action item 02- 80 2024	Staff to circulate CSC Findings to community	Completed

All due action items are completed

3. Performance IANA Naming Function March 2024

a) *PTI report to CSC March 2024*

During the month of March, PTI met 100% of the SLA thresholds. Amy circulated report to CSC by mail on 9 April 2024. No comments or questions

b) *CSC Findings PTI Performance March 2024*

Jennifer circulated draft Finding PTI Performance 10 April 2024

Findings report was approved by the members

Action item 01-81 2024 : Staff to circulate Findings report

4. Finalize Strawman SLA Changes Process & Next Steps

a) *Finalize Strawman*

Is obligation to inform obligation to inform direct customer of upcoming SLA change covered by other obligations and/or requirements on Membership CSC?

Comment Rick: This necessary commitment, is probably a case that given the importance of informing the direct customers and stakeholders, the additional burden is included to err on the side of caution.

Decision: Proposed Strawman was supported unanimously by CSC membership attending the meeting

b) Next steps

Next steps are described in Procedure for Modifying the Process for Amending the IANA Naming SLAs (see: <https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf>, page 6)

Accordingly the PTI & ICANN will need to review the proposed modifications

Action item 02 -81 2024: Staff to draft note to circulate strawman to PTI & ICANN

5. Update IANA Function Review Process

IFRT: mainly concentrating on defining in contract. In last view meetings, overviews on contract by PTI, and overview CSC. Early days

Fred: estimate of timeline? Rick: not before end of the year.

6. Annual CSC Selection process

The term of the following members ends 1 October 2024: Brett Carr (ccNSO), Rick Wilhelm (RySG), Ken Renard (RSSAC) and Gloria Atwine Katuuku (GAC). Members and Liaisons may be re-selected for 3 consecutive terms. If a person is term limited it will be mentioned. In addition term of all appointed alternates ends.

Background material: note from ICANN org (Jennifer).

Jennifer: Inform the appointing organization by May

Note Brett not eligible: End of 3rd Term so term limited

Brett: when term experience. End as liaison.

Even if Rick is re-elected , he may be take role

Action 03-81 2024: staff to seek guidance on possible role Rick as liaison, once Brett needs to step down.

7. Next Meetings

- Meeting 83- 19 June 2024 | 18.00-19.00 UTC
- Meeting 84 – 17 July 2024 | 02.00-03.00 UTC
- Meeting 85 – 14 August 2024 | 10.00-11.00 UTC

8. AOB

No points raised during AOB

9. Adjourn