**Customer Standing Committee (CSC) Meeting 82**

22 May 2024 | 10.00-11.00 – UTC

**Draft Agenda**

1. **Welcome and roll call**

**2. Action Items**

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| **Action Items** |
| Action item 02 70 2023 | **Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)** | **To be scheduled for ICANN81** |
| Action item 03 70 2023 | **CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)** | **Start date July 2024 - to be completed by ICANN81** |
| **Action item 01-81 2024** | **Staff to circulate CSC Findings to community** | **Completed** |
| **Action item 02-81 2024** | **Staff to draft note to circulate strawman to amend SLAs to PTI** | **Completed, see item 4 agenda** |
| **Action item 03- 81 2024** | **Staff to seek guidance on possible role Rick as liaison, once Brett needs to step down.** | **Completed, see item 5 agenda**  |

**3. Performance IANA Naming Function April 2024**

1. ***PTI report to CSC April 2024***

During the month of April, PTI met 100% of the SLA thresholds. Amy circulated report to CSC by mail on 13 May 2024

1. ***CSC Findings PTI Performance April 2024***

Jennifer circulated draft Finding PTI Performance 14 May 2024

**4. Draft Cover Note to circulate Strawman SLA Changes Process**

1. **Update IANA Function Review Process**
	1. ***Update & Progress IANA Function Review Process (Brett)***
	2. ***Update replacing Brett as liaison to IFRT, after end of his term as member CSC***
2. **Update Annual CSC Selection process**
3. **Next Meetings**
* Meeting 83- 19 June 2024 | 18.00-19.00 UTC
* Meeting 84 – 17 July 2024 | 02.00-03.00 UTC
* Meeting 85 – 14 August 2024 | 10.00-11.00 UTC

1. **AOB**
2. **Adjourn**