

Customer Standing Committee (CSC) Meeting 82

22 May 2024 | 10.00-11.00 – UTC

Draft Agenda

1. Welcome and roll call

2. Action Items

Action Items		
Action item 02 70 2023	Schedule table top exercise at next community forum (ICANN79) or 2024 AGM (ICANN81)	To be scheduled for ICANN81
Action item 03 70 2023	CSC to develop formal communication templates. Goal is to discuss first strawman by ICANN78 (Hamburg meeting)	Start date July 2024 - to be completed by ICANN81
Action item 01-81 2024	Staff to circulate CSC Findings to community	Completed
Action item 02-81 2024	Staff to draft note to circulate strawman to amend SLAs to PTI	Completed, see item 4 agenda
Action item 03- 81 2024	Staff to seek guidance on possible role Rick as liaison, once Brett needs to step down.	Completed, see item 5 agenda

3. Performance IANA Naming Function April 2024

a) *PTI report to CSC April 2024*

During the month of April, PTI met 100% of the SLA thresholds. Amy circulated report to CSC by mail on 13 May 2024

b) *CSC Findings PTI Performance April 2024*

Jennifer circulated draft Finding PTI Performance 14 May 2024

4. Draft Cover Note to circulate Strawman SLA Changes Process

5. Update IANA Function Review Process

a. *Update & Progress IANA Function Review Process (Brett)*

b. *Update replacing Brett as liaison to IFRT, after end of his term as member CSC*

6. Update Annual CSC Selection process

7. Next Meetings

- Meeting 83- 19 June 2024 | 18.00-19.00 UTC
- Meeting 84 – 17 July 2024 | 02.00-03.00 UTC
- Meeting 85 – 14 August 2024 | 10.00-11.00 UTC

8. AOB

9. Adjourn