

## Registry-Registrar Agreement

This Registry-Registrar Agreement (the “Agreement”) is dated as of (“Effective Date”) by and between Dot London Domains Limited (the “Registry”), and \_\_\_\_\_, a corporation incorporated under the laws of \_\_\_\_\_, with its principal place of business located at \_\_\_\_\_ (“Registrar”). The Registry and the Registrar may be referred to individually as a “Party” and collectively as the “Parties.”

WHEREAS, the Registrar may provide Internet domain name registration services within the .LONDON Top Level Domain wherein the Registry operates and maintains the .LONDON TLD registry, servers, and zone files;

WHEREAS, the Registrar wishes to register domain names in the multiple Registrar Shared Registry System (“SRS”) for the .LONDON TLD.

NOW, THEREFORE, for and in consideration of the mutual promises, benefits and covenants contained herein and for other good and valuable consideration, the receipt, adequacy, and sufficiency of which are hereby acknowledged, the Registry and the Registrar, intending to be legally bound, hereby agree as follows:

### 1. Definitions

- a. “Business Day” means a day that is an ordinary business day in England.
- b. “Confidential Information” means all information and materials including, without limitation, computer software, data, information, databases, protocols, reference implementation and documentation, and functional and interface specifications, provided by the disclosing party to the receiving party and marked or otherwise identified as Confidential, provided that if a communication is oral, the Disclosing Party will notify the Receiving Party in writing within 15 Business Days of the disclosure.
- c. “DNS” refers to the Internet Domain Name System.
- d. “EPP” means the Extensible Provisioning Protocol, the IETF recommended and ICANN required registration protocol.
- e. “ICANN” refers to the Internet Corporation for Assigned Names and Numbers.
- f. “ICANN Policies” are policies that apply from time to time in the .LONDON Top Level Domain Registry (including ICANN consensus policies) which includes the UDRP and the URS.
- g. “IP” means Internet Protocol.
- h. The “Licensed Product” refers to the intellectual property required to access the Supported Protocol, and to the APIs, and software, collectively.
- i. “.LONDON Registration Agreement” means the Registration Agreement a copy of which has been supplied to the Registrar prior to the execution of this Agreement.
- j. “Personal Data” refers to data about any identified or identifiable natural person.

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- k. “Registry Policies” means the (i) Naming Policy; (ii) Acceptable Use Policy, (iii) Privacy & Whois Policy, (iv) Sunrise Dispute Resolution Policy, (v) any Complaint Resolution Service Policy; and any other policy or policies as may be released from time to time by the Registry with ninety (90) days prior written notice.
- l. “Registered Name” refers to a domain name within the domain of the Registry TLD, about which the Registry maintains data in a registry database, arranges for such maintenance, or derives revenue from such maintenance. A name in a registry database may be a Registered Name even though it may not appear in a TLD zone file (e.g., a registered but inactive name).
- m. “TLD zone file” means the file on a root server that contains necessary domain name registration information to resolve the domain names to their relevant IP addresses.
- n. “Registry TLD” means the .LONDON TLD.
- o. “SRS” refers to the Shared Registry System operated by the Registry for registration of Registered Names by multiple Registrars in the Registry TLD.
- p. “Inter-Registrar Transfer Policy” refers to ICANN’s Inter-Registrar Transfer Policy and is incorporated by reference herein.
- q. “Supported Protocol” means the Registry’s implementation of EPP, or any successor protocols, supported by the SRS.
- r. A “TLD” is a Top Level Domain of the DNS.
- s. “URS Complainant” means the party initiating a URS complaint concerning a domain name within the domain of the Registry TLD.

## 2. Obligations of the Parties

- a. SRS Operation and Access. Throughout the Term of this Agreement, the Registry shall operate the SRS and provide the Registrar with access to the SRS to transmit domain name registration information for the Registry TLD to the SRS. Nothing in this Agreement entitles the Registrar to enforce any agreement between the Registry and ICANN.
- b. Maintenance of Registrations Sponsored by the Registrar. Subject to the provisions of this Agreement, ICANN requirements, and Registry requirements including, without limitation, those authorized by ICANN, the Registry shall maintain the registrations of Registered Names sponsored by the Registrar in the Shared Registry System during the term for which the Registrar has paid the fees required by Subsection 5 (“Fees”).
- c. Distribution of EPP, APIs and Software. No later than three Business Days after the Effective Date of this Agreement, the Registry shall make available to the Registrar: (i) full documentation of the Supported Protocol, (ii) application program interfaces (“APIs”) to the Supported Protocol with documentation, and (iii) Registrar Toolkits (RTKT) that will allow the Registrar to connect via EPP to the SRS to register second-level domain names through the SRS for the Registry TLD. If the Registry elects to modify or upgrade the APIs and/or Supported Protocol, the Registry shall provide updated APIs to the Supported

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Protocol with documentation to the Registrar promptly as such updates become available. Unless the circumstances require a shorter time frame (such as due to ICANN mandated policies, emergency maintenance or changes needed to ensure the security and stability of the system), the Registry will provide ninety (90) days prior written notice to Registrar to implement such API updates.

- d. Registrar Responsibility for Customer Support. The Registrar shall provide (i) support to accept orders for registration, cancellation, modification, renewal, deletion, redemption or transfer of Registered Names and (ii) customer service (including domain name record support), billing, and technical support to Registered Name Holders (also sometimes referred to herein as “Registrants”). The Registrar shall, consistent with ICANN policy, provide to Registered Name Holders emergency contact or 24/7 support information for critical situations such as domain name hijacking.
- e. Data Submission Requirements. As part of its registration and sponsorship of Registered Names in the Registry TLD, the Registrar shall submit complete data as required by technical specifications of the SRS that are made available to the Registrar from time to time. The Registrar shall submit any corrections or updates from a Registered Name Holder relating to the registration information for a Registered Name to the Registry in a timely manner.
- f. License. The Registrar grants the Registry a non-exclusive, royalty-free, non-transferable, worldwide limited license to the data elements consisting of the Registered Name, the IP addresses of Name Servers, the identity of the registering Registrar, and other data required or permitted by technical specifications of the SRS as made available to the Registrar by the Registry from time to time or as required by ICANN for propagation and the provision of authorized access to the TLD zone files, or as otherwise required or permitted by the Registry’s Registry Agreement with ICANN concerning the operation of the Registry TLD, as may be amended from time to time.
- g. Registrar’s Registration Agreement and submission to policies. The Registrar shall have in effect an electronic or paper registration agreement with the Registered Name Holder which shall at all times incorporate or provide a link to the terms of the .LONDON Registration Agreement and no terms that are contrary to or inconsistent with the .LONDON Registration Agreement. The Registrar shall provide a copy of the Registrar’s registration agreement upon request for same by the Registry. The Registrar shall include in its registration agreement those terms required by this Agreement and other terms that are requested by the Registry that are consistent with the Registrar’s obligations to the Registry under this Agreement. The Registrar shall employ in its domain name registration agreement a requirement for the Registered Name Holders to submit to the ICANN Policies including the Inter-Registrar Transfer Policy, Uniform Domain Name Dispute Resolution Policy (UDRP), and the Uniform Rapid Suspension (URS), and the Registry Policies, each in their most recent form and each as may be amended from time to time. In its registration agreement with each Registered Name Holder, the Registrar shall require such Registered Name Holder to:
  - i. acknowledge and agree that the Registry reserves the right to deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold, or similar status as it deems necessary, in its unlimited and sole discretion: (1) to comply with specifications adopted by any industry group generally recognized as authoritative with respect to the Internet (e.g. RFCs), (2) to correct mistakes made by

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the Registry or any Registrar in connection with a domain name registration, or (3) if required by a URS or UDRP, proceeding; (4) under the terms of the Registry Policies; (4) for the non-payment of fees to the Registry;

- ii. indemnify, defend and hold harmless the Registry and its subcontractors, and its and their directors, officers, employees, agents, and affiliates from and against any and all claims, damages, liabilities, costs and expenses, including reasonable legal fees and expenses arising out of or relating to, for any reason whatsoever, the Registered Name Holder's domain name registration. The Registrar's registration agreement shall further require that this indemnification obligation survive the termination or expiration of the registration agreement; and
- iii. acknowledge and agree that they (the Registered Name Holder) are prohibited from distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in activity contrary to applicable law, and that evidence of any such activity by the Registered Name Holder may result in application by the Registry or Registrar of consequences (consistent with applicable law and any related procedures) including suspension of the domain name.

The Registrar shall comply with its obligations under the .LONDON Registration Agreement and any breach by the Registrar of the terms of the .LONDON Registration Agreement shall be a breach of this Agreement.

If a Registrant is in breach of any term of the .LONDON Registration Agreement, the Registry is entitled (and without prejudice to the Registry's ability to take such steps as it considers appropriate pursuant to the Registry Policies) to instruct the Registrar to exercise any of the powers granted to the Registrar pursuant to section 8 of the .LONDON Registration Agreement. Whether and to what extent the Registry instructs the Registrar to exercise any such power is a matter that the Registry may decide in its absolute discretion, but insofar as it is reasonably possible to do so it shall consult with the Registrar before issuing any such instruction to the Registrar.

- h. Secure Connection. The Registrar agrees to develop and employ in its domain name registration business all necessary technology and restrictions to ensure that its connection to the SRS is secure. All data exchanged between the Registrar's system and the SRS shall be protected to avoid unintended disclosure of information. The Registrar shall employ commercially reasonable measures to prevent its access to the Registry System granted hereunder from being used to (1) allow, enable, or otherwise support the transmission by email, telephone, or facsimile of mass unsolicited, commercial advertising or solicitations to entities other than its own existing customers; or (2) enable high volume, automated, electronic processes that send queries or data to the systems of the Registry, any other registry operated under an agreement with ICANN, or any ICANN-accredited the Registrar, except as reasonably necessary to register domain names or modify existing registrations.

Each EPP session shall be authenticated and encrypted using two-way secure socket layer ("SSL") protocol. The Registrar agrees to authenticate every EPP client connection with the SRS using both (i) a server certificate issued by a mutually agreed commercial Certification Authority and (ii) its Registrar password, which it shall disclose only to its employees with a need to know. The Registrar agrees to notify the Registry within four (4)

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hours of learning that its Registrar password has been compromised in any way or if its server certificate has been revoked by the issuing Certification Authority or compromised in any way.

Upon ninety (90) days prior written notification (unless shorter notice is required in exceptional circumstances, such as changes are needed to ensure the security and stability of the system), to the Registrar, the Registry may require other industry standard security provisions, practices or technology to ensure that the Registry System is secure and stable, which the Registry may adopt from time to time in its sole and complete discretion. If the Registrar fails to comply with the Registry's standards, the Registry will provide the Registrar a 30 (thirty) day compliance notice. Failure to comply at the end of such period will be considered a material breach of this Agreement.

Additionally, the Registrar must ensure that access to Registrant accounts is adequately protected, at a minimum, by secure log-in process that requires username and password authentication and the Registrar must comply with all other security related ICANN Registrar accreditation requirements.

The Registrar shall not provide identical Registrar-generated authorization (<authinfo>) codes for domain names registered by different Registrants with the same Registrar. The Registry in its sole discretion may choose to modify <authinfo> codes for a given domain and shall notify the sponsoring Registrar of such modifications via EPP compliant mechanisms (i.e., EPP<poll> or EPP<domain:Info>). The Registry will use reasonable efforts to implement a system to ensure the notifications of such modifications to be made in 300 seconds. Documentation of these mechanisms shall be made available to the Registrar by the Registry. The Registrar shall provide the Registered Name Holder with timely access to the authorization code along with the ability to modify the authorization code; the Registrar shall respond to any inquiry by a Registered Name Holder regarding access to and/or modification of an authorization code within five (5) calendar days.

- i. Handling of Personal Data. The Registry shall notify the Registrar of the purposes for which Personal Data submitted to the Registry by the Registrar is collected, the intended recipients (or categories of recipients) of such Personal Data, and the mechanism for access to and correction of such Personal Data. The Registry shall take reasonable steps to protect Personal Data from loss, misuse, unauthorized disclosure, alteration or destruction. The Registry shall not use or authorize the use of Personal Data in a way that is incompatible with the notice provided to the Registrars. The Registry may from time to time use the demographic data collected for statistical analysis, provided that this analysis will not disclose individual Personal Data and provided that such use is compatible with the notice provided to the Registrars regarding the purpose and procedures for such use.
- j. Domain Name Lookup Capability. The Registrar agrees to employ in its domain name registration business the Registry's domain directory service (Whois) registry domain name lookup capability to determine if a requested domain name is available or currently unavailable for registration. The Registrar also agrees, at its expense, to provide an interactive web page and a port 43 Whois service providing free public query-based access to up-to-date (i.e., updated at least daily) data concerning all active Registered Names sponsored by the Registrar for the Registry TLD. The Registrar's obligation under this clause shall consist of, and be subject to, elements that are designated from time to time according to any ICANN-adopted specification or policy or the Registrar Accreditation Agreement between the Registrar and ICANN.

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- k. Privacy and Proxy Services. The Registrar agrees to comply with such directions and requirements and conditions in relation to the offering and operation of privacy and/or proxy services in respect of domain names as the Registry may on reasonable notice provide from time to time, provided that such directions and requirements are imposed on all Registrars at the same time on a non-discriminatory basis and are not in conflict with any ICANN policy on such services. Further, at all times any privacy and proxy Service offered by or through the Registrar must be subject to requirements that (a) steps and processes are in place to ensure the accuracy of the data held by the privacy or proxy service at least as effective as that adopted by the Registrar to ensure the accuracy of data relating to a Registered Domain Holder not using a privacy or proxy service; and (b) the identity and contact details of the person or entity using the privacy or proxy service shall be disclosed (i) to a URS or UDRP provider in response to a request from such a provider in connection with URS or UDRP proceedings (ii) to the Registry if in the Registry's reasonable opinion the Domain Name has been registered and/or is being used in a manner that is contrary to any aspect of the Registry Policies; and (iii) pursuant to an order of the English courts or the order of any other court of competent jurisdiction.
- l. Transfer of Sponsorship of Registrations. The Registrar agrees to implement transfers of Registered Name registrations from another Registrar to the Registrar and *vice versa* pursuant to the Inter-Registrar Transfer Policy as may be amended from time to time by ICANN.
- m. Time. The Registrar agrees that, in the event of any dispute concerning the time of the entry of a domain name registration into the Registry database, the time shown in the Registry records shall be determinative.
- n. Compliance with Operational Requirements. The Registrar shall comply with each of the following requirements, and further shall include in its registration agreement with each Registered Name Holder, as applicable, an obligation for such Registered Name Holder to comply with each of the following requirements:
  - i. ICANN standards, policies, procedures, and practices for which the Registry has monitoring responsibility in accordance with the Registry Agreement or other arrangement with ICANN; and
  - ii. Operational standards, policies, procedures, and practices for the Registry TLD established from time to time by the Registry in a non-arbitrary manner and applicable to all Registrars ("Operational Requirements"), including affiliates of the Registry, and consistent with the Registry's Registry Agreement with ICANN, as applicable, upon the Registry's notification to the Registrar of the establishment of those terms and conditions. Unless shorter notice is deemed necessary by the Registry in exceptional circumstances, additional or revised Operational Requirements shall be effective upon ninety (90) days notice by the Registry to the Registrar.
- o. Resolution of Technical Problems or Breach of Agreement. The Registrar agrees to employ necessary employees, contractors, or agents with sufficient technical training and experience to respond to and fix all technical problems concerning the use of the Supported Protocol, the APIs, and the Registry's SRS in conjunction with the Registrar's systems. The Registrar agrees that, in the event of significant degradation of the SRS or other emergency, or upon the Registrar's violation of Operational Requirements or breach

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of this Agreement, the Registry may, in its sole discretion, temporarily suspend or restrict access to the SRS. Such temporary suspensions or restrictions shall be applied in a non-arbitrary manner and shall apply fairly to any Registrar similarly situated, including affiliates of the Registry.

- p. Prohibited Domain Name Registrations. In addition to complying with ICANN standards, policies, procedures, and practices limiting domain names that may be registered, the Registrar agrees to comply with applicable statutes and regulations limiting the domain names that may be registered, as well as the Registry's Policies including the Acceptable Use Policy and Naming Policy, as may be amended from time to time by the Registry at its sole discretion.
- q. ICANN Requirements. The Registry's obligations hereunder are subject to modification at any time as the result of ICANN-mandated requirements and ICANN Consensus Policies. Notwithstanding anything in this Agreement to the contrary, the Registrar shall comply with any such ICANN requirements in accordance with the timeline defined by ICANN.
- r. Accredited Registrar. During the term of this Agreement, the Registrar shall maintain in full force and effect its accreditation by ICANN as a Registrar for the Registry TLD under the 2013 Registrar Accreditation Agreement or any subsequent version thereof.
- s. URS High-Level Technical Requirements. In addition to any other requirement under the URS, the Registrar:
  - i. must accept and process payments for the renewal of a suspended domain name by a URS Complainant in cases where the URS Complainant prevailed.
  - ii. must not renew a suspended domain name for a URS Complainant who has prevailed for longer than one year (if allowed by the maximum validity period of the Registry TLD).

### 3. License

- a. License Grant. Subject to the terms and conditions of this Agreement, the Registry hereby grants the Registrar and the Registrar accepts a non-exclusive, royalty-free, non-transferable, worldwide limited license to use for the Term and purposes of this Agreement the Licensed Product, as well as updates and redesigns thereof, to provide domain name registration services in the Registry TLD only and for no other purpose. The Licensed Product, as well as updates and redesigns thereof, will enable the Registrar to register domain names in the Registry TLD with the Registry on behalf of its Registered Name Holders. The Registrar, using the Licensed Product, as well as updates and redesigns thereof, will be able to invoke the following operations on the SRS: (i) check the availability of a domain name, (ii) register a domain name, (iii) renew a domain name, (iv) cancel the registration of a domain name it has registered, (v) update the NameServers of a domain name, (vi) transfer a domain name from another Registrar to itself with proper authorization (or *vice versa*), (vii) redeem a domain name, (viii) query a domain name registration record, (ix) register a NameServer, (x) update the IP addresses of a NameServer, (xi) delete a NameServer, (xii) query a NameServer, and (xiii) establish and end an authenticated session.

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- b. Limitations on Use. Notwithstanding any other provisions in this Agreement, except with the prior written consent of the Registry, the Registrar shall not: (i) sublicense the Licensed Product or otherwise permit any use of the Licensed Product by or for the benefit of any party other than the Registrar, (ii) publish, distribute or permit disclosure of the Licensed Product other than to employees, contractors, and agents of the Registrar for use in the Registrar's domain name registration business, (iii) decompile, reverse engineer, copy or re-engineer the Licensed Product for any unauthorized purpose, (iv) use or permit use of the Licensed Product in violation of the laws of England and Wales, or any other applicable local rule, regulation or law, or for any unlawful purpose. The Registrar agrees to employ the necessary measures to prevent its access to the SRS granted hereunder from being used to (i) allow, enable, or otherwise support the transmission by email, telephone, or facsimile of mass unsolicited, commercial advertising or solicitations to entities other than the Registrar's customers; or (ii) enable high volume, automated, electronic processes that send queries or data to the SRS of the Registry or any ICANN-Accredited Registrar, except as reasonably necessary to register domain names or modify existing registrations.
- c. Changes to Licensed Materials. The Registry may from time to time replace or make modifications to the Licensed Product licensed hereunder. Unless circumstances require a shorter notice period, the Registry will provide the Registrar with ninety (90) days notice to implement such modifications. If additional time is required, the Parties will agree to a mutually acceptable time frame.

### 4. Support Services

- a. Engineering Support. The Registry agrees to provide the Registrar with reasonable Registrar Liaison telephone and email support (between the hours of 9 a.m. and 5 p.m. GMT or at such other times as may be mutually agreed upon) to address issues arising in connection with the Registrar's use of the SRS.
- b. Customer Service Support. During the Term of this Agreement, the Registry will provide customer service support to the Registrar at the service levels set by ICANN, and will not provide any customer service support to Registered Name Holder or prospective customers of the Registrar, for nontechnical issues solely relating to the SRS and its operation. The Registry may provide additional levels of customer service support to the Registrar at its sole discretion. The Registry will provide the Registrar with a telephone number and email address for such support during implementation of the Supported Protocol, APIs, and Software. First-level telephone support will be available on a 7-day/24-hour basis.

### 5. Fees

- a. Registration Fees.
  - i. The Registrar agrees to pay the Registry the non-refundable fees set forth in Annex 1 for initial and renewal registrations and other services provided by the Registry (collectively, the "Registration Fees").
  - ii. the Registry reserves the right to adjust the renewals Registration Fees, provided that any price change shall be made only upon one hundred and eighty (180) days prior notice to the Registrar, and the minimum prior notice shall be consistent with the



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registry's Registry Agreement with ICANN, provided that such notice may be by email, hand, registered mail, or courier or express delivery service,.

- iii. All Registration Fees are due within thirty (30) days of the invoice date. The Registrar may be required to fund a Registrar Payment Account ("RPA") with the Registry from which its Registration Fees for any transaction will be debited immediately and to which credits, if any, due the Registrar will be refunded. In the event that the Registrar's RPA does not have sufficient funds to immediately pay a Registration Fee, then the Registry may, at its sole discretion, suspend the Registrar and registrations will not be accepted until the Registrar's RPA is replenished with sufficient funds to pay the Registration Fees for its submitted transactions. Credit may be granted in the registry's sole discretion.
  - iv. The Registration Fees due under this Agreement are exclusive of tax. All taxes, duties, fees and other governmental charges of any kind (including sales, turnover, services, use and value-added taxes, but excluding taxes based on the net income of the Registry) which are imposed by or under the authority of any government or any political subdivision thereof on the fees for any services, software and/or hardware shall be borne by the Registrar and shall not be considered a part of, a deduction from or an offset against such Registration Fees. All payments due to the Registry shall be made without any deduction or withholding on account of any tax, duty, charge or penalty except as required by law, in which case, the sum payable by the Registrar from which such deduction or withholding is to be made shall be increased to the extent necessary to ensure that, after making such deduction or withholding, the Registry receives and retains (free from any liability with respect thereof) a net sum equal to the sum it would have received but for such deduction or withholding being required.
- b. Change in Registrar Sponsoring Domain Name. The Registrar may assume sponsorship of a Registered Name Holder's existing domain name registration from another Registrar by following the Inter-Registrar Transfer Policy.
- i. For each transfer of the sponsorship of a domain-name registration under the Inter-Registrar Transfer Policy, the Registrar agrees to pay the Registry the renewal registration fee associated with a one-year extension, as set in Annex 1. The losing Registrar's Registration Fees will not be refunded as a result of any such transfer; or
  - ii. For a transfer approved by ICANN under Part B of the Transfer Policy, Registrar agrees to pay the Registry \$0.00 (for transfers of 50,000 names or fewer) or \$50,000 (for transfers of more than 50,000 names).
- c. Charges for ICANN Fees. The Registry will immediately debit the Registrar's RPA or account for any variable registry-level fees paid or to be paid by the Registry to ICANN relating to the Registrar and the Registrar's transactions. The fee will consist of two components; each component will be calculated by ICANN for each the Registrar:
- i. The transactional component of the Variable Registry-Level Fee shall be specified by ICANN in accordance with the budget adopted by the ICANN Board of Directors for each fiscal year.

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- ii. The per-Registrar component of the Variable Registry-Level Fee shall be specified by ICANN in accordance with the budget adopted by the ICANN Board of Directors for each fiscal year.
- d. Non-Payment of Fees. Timely payment of fees owing under this Section 5 is a material condition of performance under this Agreement. In the event that the Registrar fails to adequately fund its RPA to immediately pay its Registration Fees and/or Variable Registry-Level Fees the Registry may, at its sole discretion:
  - i. stop accepting new initial or renewal registrations from the Registrar;
  - ii. suspend the domain names associated with invoices not paid in full from the Registry database, and delete such domain names if such the invoice remains unpaid after thirty (30) additional days;
  - iii. give written notice of termination of this Agreement pursuant to Section 6(a)(iii) below (the Registry may, in its sole discretion, issue a fifteen (15) day notice demanding payment prior to using its right under this Section); and/or
  - iv. pursue any other remedy under this Agreement.

### 6. Miscellaneous

- a. Right to Amend the Terms of this Agreement. The Registry shall be entitled to amend or revise the terms of this Agreement provided that such amendments or revisions have been approved or adopted by ICANN pursuant to the Registry's Registry Agreement with ICANN and upon the Registry giving the Registrar thirty (30) calendar days' notice of that amendment. Subject to the Registrar's right to terminate pursuant to Section 6(b)(ii), the Registrar shall have thirty (30) calendar days from the date of notice of any such amendment or revisions to execute an agreement putting the approved amendments or revisions into effect.
- b. Term of Agreement and Termination.
  - i. Term of the Agreement. The duties and obligations of the Parties under this Agreement shall apply from the Effective Date through and including the last day of the calendar month sixty (60) months from the Effective Date (the "Initial Term"). Upon conclusion of the Initial Term, all provisions of this Agreement will automatically renew for successive five (5) year renewal periods until the Agreement has been terminated as provided herein, the Registrar elects not to renew, or the Registry ceases to operate the registry for the Registry TLD.
  - ii. Termination where Revision. In the event that an amendment or revision to this Agreement is approved or adopted by ICANN, and 30 calendar days' notice of the same is given to the Registry pursuant to Section 6(a), the Registrar may, at its option exercised within such thirty (30) day period, terminate this Agreement immediately by giving written notice to the Registry; provided, however, that in the event the Registry does not receive such executed amendment or notice of termination from the Registrar within such thirty (30) day period of the date of the notice, the Registrar shall be deemed to have executed such amendment as of the thirty-first (31st) day after the date of the notice.

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- iii. Termination for Cause. In the event that either Party materially breaches any term of this Agreement including any of its representations and warranties hereunder and such breach is not substantially cured within thirty (30) calendar days after written notice thereof is given by the other Party, then the non-breaching Party may, by giving written notice thereof to the other Party, terminate this Agreement as of the date specified in such notice of termination.
- iv. Termination at Option of Registrar. The Registrar may terminate this Agreement at any time by giving the Registry thirty (30) calendar days prior written notice of termination.
- v. Termination Upon Loss of Registrar's Accreditation. This Agreement shall terminate in the event the Registrar's accreditation for the Registry TLD by ICANN, or its successor, is terminated or expires without renewal.
- vi. Termination in the Event that Successor Registry Operator is Named. This Agreement shall terminate in the event that ICANN, as appropriate, designates another entity to operate the registry for the Registry TLD.
- vii. Termination in the Event of Bankruptcy. The Registry may terminate this Agreement if the Registrar is adjudged insolvent or bankrupt, or if proceedings are instituted by or against a Party seeking relief, reorganization, or arrangement under any laws relating to insolvency, or seeking any assignment for the benefit of creditors, or seeking the appointment of a receiver, liquidator, or trustee of the Registrar's property or assets or the liquidation, dissolution or winding up of the Registrar's business.
- v. Effect of Termination. Upon expiration or termination of this Agreement, the Registry will, to the extent it has the authority to do so, complete the registration of all domain names processed by the Registrar prior to the date of such expiration or termination, provided that the Registrar's payments to the Registry for Registration Fees are current and timely. Immediately upon any expiration or termination of this Agreement, the Registrar shall (i) transfer its sponsorship of Registered Name registrations to another licensed Registrar(s) of the Registry, in compliance with Part B of the Inter-Registrar Transfer Policy, or any other procedures established or approved by ICANN, and (ii) either return to the Registry or certify to the Registry the destruction of all data, software, documentation, and Confidential Information it has received under this Agreement. In the event of termination, the Registry reserves the right to immediately contact any and all Registered Name Holders to facilitate the orderly and stable transition of Registered Name Holders to other ICANN-accredited the Registrars. All fees owing to the Registry shall become immediately due and payable.
- vi. Survival. In the event of termination of this Agreement, the following sections shall survive: (i) License; the Registrar's Registration Agreement and Domain Name Dispute Policy; Indemnification Required of Registered Name Holders; Effect of Termination; No Third Party Beneficiaries, Relationship of the Parties; Attorneys' Fees; Dispute Resolution, Choice of Law, Venue; Use of Confidential Information; Limitation of Liability; Construction; Intellectual Property; and Indemnification; (ii) the Registered Name Holder's obligations to indemnify, defend, and hold the Registry, as stated in Section 2.14; and (iii) the Registrar's payment obligations as set forth in Section 5 with respect to fees incurred during the term of this Agreement. Neither Party shall be liable to the other for damages of any sort resulting solely from terminating this Agreement

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in accordance with its terms but each Party shall be liable for any damage arising from any breach by it of this Agreement.

- c. No Third Party Beneficiaries, Relationship of the Parties. This Agreement does not provide and shall not be construed to provide third parties (i.e., non-parties to this Agreement), including any Registered Name Holder, with any remedy, claim, cause of action, or privilege. Nothing in this Agreement shall be construed as creating an employer-employee or agency relationship, a partnership or a joint venture between the Parties.
- d. Force Majeure. Neither Party shall be responsible for any failure to perform any obligation or provide service hereunder because of any Act of God, strike, work stoppage, governmental acts or directives, war, riot or civil commotion, equipment or facilities shortages which are being experienced by providers of telecommunications services generally, or other similar force beyond such Party's reasonable control.
- e. Further Assurances. Each Party hereto shall execute and/or cause to be delivered to each other Party hereto such instruments and other documents, and shall take such other actions, as such other Party may reasonably request for the purpose of carrying out or evidencing any of the transactions contemplated by this Agreement.
- f. Amendment in Writing. Except as otherwise provided in this Agreement, any amendment or supplement to this Agreement shall be in writing and duly executed by both Parties. Any new services approved by ICANN and purchased by the Registrar will be subject to such terms and conditions as may be established by the Registry through an appendix to this Agreement executed by the Registrar and the Registry.
- g. Lawyers' Fees. If any legal action or other legal proceeding (including arbitration) relating to the performance under this Agreement or the enforcement of any provision of this Agreement is brought against either Party hereto, the prevailing Party shall be entitled to recover reasonable lawyers' fees, costs and disbursements (in addition to any other relief to which the prevailing Party may be entitled).
- h. Dispute Resolution, Choice of Law, Venue. The Parties shall attempt to resolve any disputes between them prior to resorting to litigation. This Agreement shall be exclusively governed by and construed in accordance with the laws of England and Wales, without regard to conflict of laws principles. The Registrar hereby irrevocably consents to the exclusive personal jurisdiction of the courts of England and Wales, for any and all claims or disputes directed against the Registry and which arise out of, purport to enforce, construe, or otherwise relate to the Registry TLD, this Agreement, or the Registry Policies. The exclusive venue for such action shall be the courts of England and Wales. The Registrar waives any right to object to venue or jurisdiction based on inconvenient forum or for any other reason, and the Registrar waives any statutory or other right pursuant to the laws of the jurisdiction in which the Registrar resides to have a case relating to this Agreement adjudicated or resolved in that jurisdiction.
- i. Notices. Any notice or other communication required or permitted to be delivered to any Party under this Agreement shall be in writing and shall be deemed properly delivered, given and received when delivered (by hand, by registered mail, by courier or express delivery service, by email or by fax during business hours) to the address or fax number set forth beneath the name of such Party below, unless party has given a notice of a change of address in writing:

## Registry-Registrar Agreement

if to Registrar:

Customer Name:  
Attention:  
Physical Address:  
City, State Postal Code:  
Country:  
Telephone Number:  
Fax Number:  
Email Address:

with a copy to:

Customer Name:  
Attention:  
Physical Address:  
City, State Postal Code:  
Country:  
Telephone Number:  
Fax Number:  
Email Address:

if to the Registry:

Registry Name: Dot London Domains Limited  
Attention: Alex Kinchin-Smith  
Physical Address: London & Partners, 6<sup>th</sup> Floor, 2 More London Riverside  
City, State Postal Code: London, SE1 2RR  
Country: United Kingdom  
Telephone Number: +44(0)20 7234 5729  
Fax Number: +44 (0)20 7378 6525  
Email Address: [akinchinsmith@londonandpartners.com](mailto:akinchinsmith@londonandpartners.com)

with a copy to:

Minds + Machines  
Physical Address: Unit 2.05 The Tea Building, 56 Shoreditch High Street  
City, State Postal Code: London, E1 6JJ  
Country: United Kingdom  
Telephone: + 44(0)20 7784 7302  
Fax: +44(0)20 7900 2042  
Email Address: [london@mm-registry.com](mailto:london@mm-registry.com)

- j. Assignment/Sublicense. Except as otherwise expressly provided herein, the provisions of this Agreement shall inure to the benefit of and be binding upon, the successors and permitted assigns of the Parties hereto. The Registrar shall not assign, sublicense or transfer its rights or obligations under this Agreement to any third party without the prior written consent of the Registry. The Registry may assign its rights or obligations under this Agreement to an affiliate without the consent of the Registrar.

## Registry-Registrar Agreement

- k. Assignment in Connection with Assignment of Agreement with ICANN. In the event that the Registry's Registry Agreement with ICANN for the Registry TLD is validly assigned, the Registry's rights under this Agreement shall be automatically assigned to the assignee of the Registry Agreement, provided that the assignee assumes the duties and obligations of the Registry under this Agreement. In the event that the Registrar's accreditation agreement with ICANN for the Registry TLD is validly assigned, the Registrar's rights and responsibilities under this Agreement shall be automatically assigned to the assignee of the accreditation agreement, provided that the subsequent Registrar assumes the duties and obligations of the Registrar under this Agreement.
- l. Use of Confidential Information. During the term of this Agreement, each Party (the "Disclosing Party") may disclose its Confidential Information to the other Party (the "Receiving Party"). Each Party's use and disclosure of Confidential Information disclosed hereunder are subject to the following terms and conditions:
- i. The Receiving Party shall treat as strictly confidential, and use all reasonable efforts to preserve the secrecy and confidentiality of, all Confidential Information of the Disclosing Party including implementing reasonable physical security measures and operating procedures.
  - ii. The Receiving Party shall make no disclosures whatsoever of any Confidential Information to others, provided however, that if the Receiving Party is a corporation, partnership, or similar entity, disclosure is permitted to the Receiving Party's officers, employees, contractors, and agents who have a demonstrable need to know such Confidential Information, provided the Receiving Party shall advise such personnel of the confidential nature of the Confidential Information and of the procedures required to maintain the confidentiality thereof, and shall require them to acknowledge in writing that they have read, understand, and agree to be individually bound by the terms of this Confidentiality Agreement.
  - iii. The Receiving Party agrees that it will use any Confidential Information of the Disclosing Party solely for the purpose of exercising its right or performing its obligations under this Agreement and for no other purposes whatsoever.
  - iv. The Receiving Party shall not modify or remove any confidentiality legends and/or copyright notices appearing on any Confidential Information of the Disclosing Party.
  - v. The Receiving Party agrees not to prepare any derivative works based on the Confidential Information.
  - vi. Notwithstanding the foregoing, this Subsection imposes no obligation upon the parties with respect to information that (i) is disclosed in the absence of a confidentiality agreement and such disclosure was agreed to by the Disclosing Party in writing prior to such disclosure; or (ii) is in or has entered the public domain through no fault of the Receiving Party; or (iii) is known by the Receiving Party prior to the time of disclosure; or (iv) is independently developed by the Receiving Party without use of the Confidential Information; or (v) is made generally available by the Disclosing Party without restriction on disclosure, or (vi) is required to be disclosed by law, regulation or court order; provided, that in the event the Receiving Party is required by law, regulation or court order to disclose any of the Disclosing Party's Confidential Information, the Receiving Party will insofar as it is lawfully entitled to do so promptly

## Registry-Registrar Agreement

notify the Disclosing Party in writing prior to making any such disclosure in order to facilitate the Disclosing Party seeking a protective order or other appropriate remedy from the proper authority, at the Disclosing Party's expense. The Receiving Party agrees insofar as it is lawfully entitled to do so to cooperate with the Disclosing Party in seeking such order or other remedy. The Receiving Party further agrees that if the Disclosing Party is not successful in precluding the requesting legal body from requiring the disclosure of the Confidential Information, it will furnish only that portion of the Confidential Information that is legally required.

- m. Delays or Omissions; Waivers. No failure on the part of either Party to exercise any power, right, privilege or remedy under this Agreement, and no delay on the part of either Party in exercising any power, right, privilege or remedy under this Agreement, shall operate as a waiver of such power, right, privilege or remedy; and no single or partial exercise or waiver of any such power, right, privilege or remedy shall preclude any other or further exercise thereof or of any other power, right, privilege or remedy. No Party shall be deemed to have waived any claim arising out of this Agreement, or any power, right, privilege or remedy under this Agreement, unless the waiver of such claim, power, right, privilege or remedy is expressly set forth in a written instrument duly executed and delivered on behalf of such Party; and any such waiver shall not be applicable or have any effect except in the specific instance in which it is given.
- n. LIMITATION OF LIABILITY. IN NO EVENT WILL THE REGISTRY BE LIABLE TO THE REGISTRAR FOR ANY DAMAGES RESULTING FROM LOSS OF PROFITS OR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, EVEN IF THE REGISTRY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IN NO EVENT SHALL THE MAXIMUM AGGREGATE LIABILITY OF THE REGISTRY TO THE REGISTRAR EXCEED THE LESSER OF (I) THE TOTAL AMOUNT PAID TO REGISTRY UNDER THE TERMS OF THIS AGREEMENT FOR THE IMMEDIATELY PRECEDING TWELVE (12) MONTH PERIOD, OR (ii) £300,000 GBP.

IN NO EVENT SHALL THE MAXIMUM AGGREGATE LIABILITY OF THE REGISTRAR TO THE REGISTRY (IN ADDITION TO ANY CONTRACTUAL LIABILITY TO PAY ANY FEE UNDER THIS AGREEMENT) EXCEED THE LESSER OF (I) THE TOTAL AMOUNT DUE TO REGISTRY UNDER THE TERMS OF THIS AGREEMENT FOR THE IMMEDIATELY PRECEDING TWELVE (12) MONTH PERIOD, OR (ii) £300,000 GBP.

NOTHING IN THIS SECTION SHALL LIMIT ANY LIABILITY BY EITHER PARTY TO THE OTHER BY REASON OF THE OTHER PARTY'S FRAUD OR BY REASON OF ANY CLAIM UNDER ENGLISH LAW ARISING FROM DEATH OR PERSONAL INJURY.

- o. Construction. The Parties agree that any rule of construction to the effect that ambiguities are to be resolved against the drafting Party shall not be applied in the construction or interpretation of this Agreement.
- p. Intellectual Property. Subject to Section 2(f) (License) above, each Party will continue to independently own its intellectual property, including all patents, trademarks, trade names, service marks, copyrights, trade secrets, proprietary processes and all other forms of intellectual property.

## Registry-Registrar Agreement

q. Representations and Warranties.

i. Registrar. The Registrar represents and warrants that: (1) it is a corporation duly incorporated, validly existing and (insofar as the laws under which it is incorporated recognise) in good standing under the laws of \_\_\_\_\_, (2) it has all requisite corporate power and authority to execute, deliver, and perform its obligations under this Agreement, (3) it is, and during the Term of this Agreement will continue to be, accredited by ICANN or its successor, (4) the execution, performance and delivery of this Agreement has been duly authorized by the Registrar, and (5) no further approval, authorization or consent of any governmental or regulatory authority is required to be obtained or made by the Registrar in order for it to enter into and perform its obligations under this Agreement.

ii. The Registry. The Registry represents and warrants that: (1) it is a corporation duly organized, validly existing under the laws of England and Wales, (2) it has all requisite corporate power and authority to execute, deliver and perform its obligations under this Agreement, (3) the execution, performance and delivery of this Agreement has been duly authorised by the Registry, and (4) no further approval, authorization or consent of any governmental or regulatory authority is required to be obtained or made by the Registry in order for it to enter into and perform its obligations under this Agreement.

iii. DISCLAIMER OF WARRANTIES. THE EPP, APIS, SOFTWARE, AND DATA ARE PROVIDED "AS-IS" AND WITHOUT ANY WARRANTY OF ANY KIND. THE REGISTRY EXPRESSLY DISCLAIMS ALL WARRANTIES AND/OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR SATISFACTORY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OF THIRD PARTY RIGHTS. THE REGISTRY AND REGISTRY RELATED PARTIES DO NOT WARRANT THAT THE FUNCTIONS CONTAINED IN THE EPP, APIS OR SOFTWARE WILL MEET THE REGISTRAR'S REQUIREMENTS, OR THAT THE OPERATION OF THE EPP, APIS OR SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT DEFECTS IN THE EPP, APIS, DATA, OR SOFTWARE WILL BE CORRECTED. FURTHERMORE, THE REGISTRY AND REGISTRY RELATED PARTIES DO NOT WARRANT NOR MAKE ANY REPRESENTATIONS REGARDING THE USE OR THE RESULTS OF THE EPP, APIS, SOFTWARE OR RELATED DOCUMENTATION IN TERMS OF THEIR CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE. SHOULD THE EPP, APIS OR SOFTWARE PROVE DEFECTIVE, THE REGISTRAR ASSUMES THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION OF THE REGISTRAR'S OWN SYSTEMS AND SOFTWARE.

r. Indemnification. The Registrar, at its own expense and within thirty (30) calendar days of presentation of a demand by the Registry or Registry Related Parties under this paragraph, will indemnify, defend and hold harmless the Registry and its employees, directors, officers, representatives, agents and affiliates, against any claim, suit, action, or other proceeding brought against the Registry, Registry Related Parties, or any affiliate of the Registry based on or arising from any claim or alleged claim (i) relating to any product or service of the Registrar; (ii) relating to any agreement, including the Registrar's dispute policy, with any Registered Name Holder of the Registrar; or (iii) relating to the Registrar's domain name registration business, including, but not limited to, the Registrar's



**Registry-Registrar Agreement**

advertising, domain name application process, systems and other processes, fees charged, billing practices and customer service; provided, however, that in any such case: (a) the Registry or Registry Related Party provides the Registrar with prompt notice of any such claim, and (b) upon the Registrar's written request, the Registry or Registry Related Parties will provide to the Registrar all available information and assistance reasonably necessary for the Registrar to defend such claim, provided that the Registrar reimburses the Registry for its actual and reasonable costs and expenses. The Registrar will not enter into any settlement or compromise of any such indemnifiable claim without the Registry's, or where applicable Registry Related Parties' prior written consent, which consent shall not be unreasonably withheld. The Registrar will pay any and all costs, damages, and expenses, including, but not limited to, reasonable attorneys' fees and costs awarded against or otherwise incurred by the Registry in connection with or arising from any such indemnifiable claim, suit, action or proceeding.

- s. Entire Agreement; Severability. This Agreement, including Annex 1, constitutes the entire agreement between the Parties concerning the subject matter hereof and supersedes any prior agreements, representations, statements, negotiations, understandings, proposals or undertakings, oral or written, with respect to the subject matter expressly set forth herein. If any provision of this Agreement shall be held to be illegal, invalid or unenforceable, each Party agrees that such provision shall be enforced to the maximum extent permissible so as to effect the intent of the Parties, and the validity, legality and enforceability of the remaining provisions of this Agreement shall not in any way be affected or impaired thereby. If necessary to effect the intent of the Parties, the Parties shall negotiate in good faith to amend this Agreement to replace the unenforceable language with enforceable language that reflects such intent as closely as possible.

IN WITNESS WHEREOF, the Parties hereto have executed this Agreement as of the date set forth in the first paragraph hereof.

for Registry by:

for Registrar by:

\_\_\_\_\_  
Name

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

## Registry-Registrar Agreement

### Annex 1

In order to register a domain in the .LONDON TLD, the Registrant must comply with the following, in addition to the requirements of the .LONDON Registration Agreement, which is incorporated herein by reference.

#### Eligibility for Registration

The London Priority Period will be subject to additional rules and priority ranking, details of which will be communicated to the Registrar separately.

#### Blocked Names

The Registry may block names it considers to be profane or inappropriate in this TLD, all two character names, and any other names as required by its contract with ICANN or by applicable law.

#### Reserved Names

The Registry may reserve names from registration and/or release such names at any time.

#### Prices and Fees

General Availability Initial Price	£20
General Availability Renewal	The annual registration fee then in effect at the time of renewal
Sunrise Initial Price	£80 (£60 non-refundable application fee due upon allocation & £20 registration fee)
Sunrise Renewal	General availability registration fee then in effect
London Priority Initial Price	£20
London Priority Renewal	General availability registration fee then in effect
Landrush Initial Price	n/a
Landrush Renewal	n/a
Premium Name Initial Price	TBD - on an individual basis and subject to higher annual fees, terms and conditions to be communicated to registrars separately
Premium Name Renewal	The annual registration fee then in effect at the time of renewal
Fee to Transfer between Registrars	£0.00
Fee to Change Owner	£0.00
Fee to Verify/Investigate Whois	£0.00
Restore Fee	£0.00

Fee for bulk transfers: Where the sponsorship of a domain name is transferred from an ICANN-Accredited Registrar to another ICANN-Accredited Registrar, other than an ICANN approved

## Registry-Registrar Agreement

bulk transfer, the Registry may require the registrar receiving the sponsorship to renew the name for one year, subject to a ten-year maximum on the future term of any domain-name registration.