Registry-Registrar Agreement

This Registry-Registrar Agreement (the "Agree	ment") , dated as of	, is made and		
entered into by and between ICM Registry SXRegistry Services, LLC, a Delaware limited liability				
company organized under the laws of the state	e of Delaware ("ICM") , <u>with it</u>	s principal place of		
business located at	("Regi	stry Operator"),		
and	, <u>IANA ID</u>	, a		
(type of comp	pany and jurisdiction), with its	s principal place of		
business located at	("Registra	r"). ICM and Registrar		
may be referred to individually as a "Party" and collectively as the "Parties."				
WHEREAS, ICM-Registry Operator has entered into a Registry Agreement with the Internet				
Corporation for Assigned Names and Numbers ("ICANN") to operate a registry and shared				
registration system, and to exercise delegated authority to develop and implement rules, policies				
and procedures TLD nameservers, and other equipment for certain the .SEX top-level domains (the				
"Registry TLD") ;				
WHEREAS, multiple registrars will provide Internet domain name registration services for within the				

Registry TLDtop level domains;

WHEREAS, Registrar wishes to act as a registrar for domain names within the $\frac{.SEX}{.SEX}$ top-level domains $\frac{("Registry TLD(s)") specified in Exhibit C_{-;}}{.SEX}$

NOW, THEREFORE, for and in consideration of the mutual promises, benefits and covenants contained herein and for other good and valuable consideration, the receipt, adequacy and sufficiency of which are hereby acknowledged, REMREGISTRY OPERATOR and Registrar, intending to be legally bound, hereby agree as follows:

1. **DEFINITIONS**

- **1.1.** The "APIs" are the application program interfaces by which Registrar may interact, through the EPP, with the Registry System.
- "Confidential Information" means all information and materials, including, without limitation, computer software, data, information, databases, protocols, reference implementation and documentation, and functional and interface specifications, provided by the Disclosing Party to the Receiving Party under this Agreement and marked or otherwise identified as Confidential, provided that if a communication is oral, the Disclosing Party will notify the Receiving Party in writing within 15 days of the disclosure of its confidentiality has the meaning set forth in Schedule 1 hereto.
- **1.3.** "Data Controller" a person or entity who, either alone or with others, controls the content and use of Personal Data.
- **1.4.** "Data Processor" is a person or entity that processes Personal Data on behalf of a Data Controller.

- 1.3. Domain Name refers to a domain name created and registered within the Registry TLD(s), whether consisting of two or more (e.g., john.smith.name) levels, about which Registry Operator maintains data in a Registry Database, arranges for such maintenance, or derives revenue from such maintenance. A name in a Registry Database may be a Domain Name even though it does not appear in a TLD zone file (e.g., a registered but inactive name).
- 1.5.1.4. DNS" means the Internet domain name system.
- **1.6.** "Domain Matching Program" has the meaning set forth in Section 3.6.4 of this Agreement.
- 1.7.1.5. The "Effective Date" shall be the date on which this Agreement is executed by both parties means the date first set forth above.
- 1.8. 1.6. "EPP" means the Extensible Provisioning Protocol, which is the protocol used by the Registry System as described in IETF RFC 5730, or such other standard as may be specified by ICANN or ICM from time to time.
- **1.9.** "Fees" has the meaning ascribed in Section 4.1 of this Agreement, and as further described in Schedule 2 hereto.
- **1.7. ICANN** means the Internet Corporation for Assigned Names and Numbers.
- 1.8. ICANN Published Policies means any ICANN Temporary Specifications or Policies and Consensus Policies (as defined in the Registry Agreement), including, without limitation, the latest versions, of policies identified at http://www.icann.org/en/resources/registrars/consensus-policies and any such policies that are from time to time developed and adopted by ICANN.
- 1.9. ICANN RPMs means any Rights Protection Mechanisms and associated rules, policies, requirements and procedures as outlined in Specification 7 of the Registry Agreement and the ICANN Published Policies, including but not limited to the Trademark Clearinghouse (TMCH) requirements, the Uniform Rapid Suspension (URS) requirements, the Trademark Post-Delegation Dispute Resolution Procedure (PDDRP) and the Registration Restriction Dispute Resolution Procedure (RRDRP).
- **1.10.**—"ICANN Requirements" means the policies adopted from time to time by ICANN, including the Consensus Policies and Temporary Specifications and Policies as defined in the Registry Agreement.
- **1.10.** Licensed Product means the intellectual property required to access the EPP, the APIs, and software necessary for such access.
- 1.11. "Limited Registration" has the meaning set forth on the Registry Website.
- 1.12. "Payment Security" has the meaning ascribed in Section 4.2 of this Agreement.
- 1.13.1.11. "Personal Data" refers to data about any identified or identifiable natural person.
- 1.14. "Registered Name" refers to a domain name within the domain of the Registry TLD, consisting of two or more (e.g., string.SEX or string.SEX) levels, about which ICM or its registry

- services provider maintains data in a Registry Database, arranges for such maintenance, or derives revenue from such maintenance.
- 1.12. Price List means the list of fees published by Registry Operator from time to time. The Registry Operator's Price List: (i) contains the most current fees; (ii) will be made available online on a website or other method to be advised by Registry Operator from time to time; and (iii) is subject to change from time to time as described in the clause 2.10 of the Registry Agreement and in this Agreement.
- 1.15. "Registrant" means the holder of a Registered Name in the Registry TLD.
- 1.16. "Registrar Management System" means the platform developed by ICM and/or ICM's backend registry provider that may be used (i) by Registrar and Registry to process this Agreement, (ii) by Registry to communicate any policies to Registrar under this Agreement, (iii) by Registry to provide the Registrar Tool Kit, and (iv) by Registry to deliver any and all notices required by ICM stated in this Agreement.
- 1.17. "Registrar Tool Kit" means the EPP, APIs and Software.
- 1.18. "Registration Period" has the meaning ascribed in Section 2.2 of this Agreement.
- **1.13.** Registered Name Holder means the holder of a Domain Name.
- 1.14. Registrar Accreditation Agreement or RAA means the form of agreement adopted by the ICANN Board on 27 June 2013, as such agreement may be amended from time to time in accordance with its terms.
- 1.15. Registrar Services means the services subject to this Agreement, including contracting with Registered Name Holders, collecting registration data about such Registered Name Holders, and submitting registration information for entry into the Registry Database.
- **1.16. Registration Agreement** means the Domain Name registration agreement between Registrar and a Registered Name Holder.
- 1.17. "Registry Agreement" means the Registry Agreement between ICM Registry Operator and ICANN dated as of October 16, 2014, for the operation of the Registry TLD(s), as properly amended or renewed from time to time, and as posted on the ICANN website at www.icann.org/resources/agreement/sex-2014-11-13-en.
- <u>"Registry Database"</u> means a database comprised of data about one or more <u>DNS</u> domain names within Registered Names in the Registry TLD(s) that is used to generate either DNS resource records that are published authoritatively or responses to domain-name availability lookup requests or WHOIS gueries, for some or all of those names.
- <u>## 4.21.1.19.</u> <u>"Registry Operator Published Policies"</u> means <u>those specifications and the policies</u> adopted <u>established and published from time to time by Registry Operator or any subcontractor of Registry Operator for the Registry TLD as posted under "Policies" at the Registry Website.</u>

- 1.20. Registry TLD(s) means the TLD(s) as selected in Exhibit C.
- 1.21. Registry Requirements are the requirements, standards, policies and procedures for the Registry TLD(s) that are adopted by Registry Operator, as may be properly amended or modified from time to time.
- **1.22.** "Registry Services" means services provided by Registry Operator as defined has the meaning set forth-in the Registry Agreement.
- **1.23.** The "Registry System" means the <u>registry</u> system <u>operated by Registry Operator</u> for <u>entering</u> and <u>maintaining Domain Registered</u> Names in the Registry TLD(s).
- 1.24. "Registry Website" means www.icmregistry.com.
- **1.24.** The **Registry Tool Kit** comprises the EPP, APIs and software, as each of the foregoing may be modified and made available to Registrar by Registry from time to time.
- **1.25.** "Software" means reference client software intended to allow Registrar to develop its system to register second-level domain names through the Registry System.
- **1.26.** "Sunrise" means the Sunrise processes prescribed by ICANN in collaboration with the Trademark Clearinghouse, as further described on the ICM Website.
- **1.27.** "Sunrise B" has the meaning set forth in Section 3.6.4 of this Agreement.
- 1.28.1.25. "Term" means the term of this Agreement, as set forth in Subsection 89.1.
- 1.26. A "TLD" means a top-level domain of the DNS.
- 1.29. 1.27. TMCH Periods mean the Sunrise Period, the Claims Period and, where applicable, any Limited Registration Period and any period during which the Sunrise Services and the Claims Services apply, as those terms are defined in the TMCH requirements and the Registry Operator Published Policies.

Other terms used in this Agreement as defined terms shall have the meanings ascribed to them in the context in which they appear.

- 2. OBLIGATIONS OF ICM REGISTRY OPERATOR
- 2.1. Access to Registry System. Throughout the term of this Agreement, ICMRegistry Operator shall operate the Registry System and provide Registrar with access as a registrar to the Registry System that Registry Operator operates according to its arrangements with ICANNto transmit domain name registration information to the Registry System. Nothing in this Agreement entitles Registrar to enforce any agreement between ICMRegistry Operator and ICANN.
- Suspension of Access to the Registry System. In the event of degradation of the Registry System or other event that in Registry's Operator's opinion affects the security or stability of the Registry System, Registry Operator may, in its sole discretion, temporarily suspend or restrict Registrar's access to the Registry System. Except in the case of an emergency, Registry

Operator will provide advance notice to Registrar's technical contact. To the extent reasonably practicable, Registry Operator will provide advance notice by email or telephone to Registrar's technical contact prior to any such suspension or restriction. Such temporary suspension or restriction will be applied in a non-arbitrary and non-discriminatory manner and will apply fairly to any registrar similarly situated, including affiliates of the Registry Operator.

2.2.3. Maintenance of Registrations Sponsored by Registrar. Subject to the provisions of this Agreement, ICANN requirements, and Registry Policies Requirements, ICMRegistry Operator shall maintain the registrations of Registered Domain Names sponsored by Registrar in the Registry System during the period specified by Registrar and term for which Registrar has paid the fees required by Subsection 4.1 (such period being the "Registration Period").

2.4. Provision of Tool Kit; License.

- 2.4.1. Registry Tool Kit. No later than three (3) business days after the Effective Date, or as soon as practicable thereafter Promptly following the full execution of this Agreement, ICM Registry Operator shall provide make accessible to Registrar through the Registrar Management System a copy (or hyperlink to a copy which can be downloaded) of the Registry Tool Kit, which shall provide sufficient technical specifications to permit allow Registrar to interface with the Registry System and employ its features that are available to Registrars.
- 2.4.2. License. Subject to the terms and conditions of this Agreement, ICMRegistry Operator hereby grants Registrar and Registrar accepts a non-exclusive, royalty-free, non-transferable, worldwide limited license to use for the Term and purposes of this Agreement, the Licensed Product and all components available to Registrars owned by or licensed to ICM in and to the EPP, APIs, any reference client software and any other intellectual property included in the Registryar Tool Kit, as well as updates and redesigns thereof, to provide domain name registration for providing Registrar Services in the Registry TLD(s) only and for no other purpose.
- Limitations on Use. Notwithstanding any other provisions in this Agreement, except **2.3.**2.4.3. with the written consent of Registry Operator, Registrar shall not: (i) sublicense the Licensed Product or otherwise permit any use of the Licensed Product by or for the benefit of any party other than Registrar, (ii) publish, distribute or permit disclosure of the Licensed Product other than to employees, contractors, and agents of Registrar for use in Registrar's domain name registration business, (iii) decompile, reverse engineer, copy or re-engineer the Licensed Product for any unauthorized purpose, (iv) use or permit use of the Licensed Product in violation of any federal, state or local rule, regulation or law, or for any unlawful purpose. Registrar agrees to employ the necessary measures to prevent its access to the Registry System granted hereunder from being used to (i) allow, enable, or otherwise support the transmission by e-mail, telephone, or facsimile of mass unsolicited, commercial advertising or solicitations to entities other than Registrar's customers; or (ii) enable high volume, automated, electronic processes that send queries or data to the systems of Registry or any ICANN-Accredited Registrar, except as reasonably necessary to register domain names or modify existing registrations

- 2.4.2.5. Changes to System. ICMRegistry Operator may from time to time replace or make modifications to the EPP, APIs, or SoftwareRegistry Tool Kit or other materials licensed hereunder that may modify, will revise, diminish, or augment the features of the Registry System. ICMRegistry Operator will use commercially reasonable efforts to provide Registrar with at least ninety (90) days reasonable notice prior to the implementation of any material changes (and at least thirty (30) days notice of other changes) to the EPP, APIs, software or other materials licensed hereunder. Registrar acknowledges that certain Registry System functionality may not be available unless Registrar uses the then-current version of the Registry Tool Kit. In the case of administrative or non-material changes, ICM shall provide Registrar with at least forty eight (48) hours prior notice. In the case of emergency changes, including without limitation changes made in direct response to the detection of a material security vulnerability, an imminent material failure, significant degradation of the Registry System or other emergency, notice periods shall not apply.
- **2.5.2.6.** Engineering and Customer Service Support. Registry Operator shall provide Registrar with engineering and customer service support as described in the customer support procedures made available to Registrar and as may be amended from time to time.
- 2.5.1. Engineering Support. During the Term of this Agreement, ICM will provide Registrar with reasonable engineering telephone support (24/7/365) to address engineering issues arising in connection with Registrar's use of the Registry System, including any System changes as described in Section 2.4 above.
- 2.5.2. Customer Service Support. During the Term of this Agreement, ICM will provide reasonable telephone and e-mail customer service support to Registrar (but not to Registrants or prospective customers of Registrar), for non-technical issues solely relating to the Registry System and its operation. ICM will provide Registrar with a telephone number and e-mail address for such support during implementation of the Protocol, APIs and Software, and reasonable support thereafter. First-level telephone support will be available Monday through Friday 9 am 5 pm Pacific Time.
- 2.6.2.7. Handling of Personal Data. ICMRegistry Operator shall notify Registrar of the purposes for which Personal Data submitted to Registry Operator by Registrar is collected, the intended recipients (or categories of recipients) of such Personal Data. Registry Operator shall take reasonable steps to protect Personal Data from loss, misuse, unauthorized disclosure, alteration or destruction. Registry Operator shall not use or authorize the use of Personal Data in a way that is incompatible with the notice provided to registrars. Notwithstanding the above, Registry Operator may from time to time use the demographic data collected for statistical analysis, provided that this analysis will not disclose individual Personal Data and provided such use is compatible with the notices provided to registrars regarding the purpose and procedures for such usehandle Personal Data submitted to ICM in accordance with its published privacy policy (the "Privacy Policy"). ICM may from time to time use data submitted by Registrar for statistical analysis, provided that any such analysis will not disclose individual Personal Data. ICM, to the extent it is a Data Processor of the Personal Data of which the Registrar is a Data Controller, shall answer the Registrar's reasonable inquiries to enable it to monitor ICM compliance with this section.

- 2.7. Unavailable Domain Names. If requested by Registrar, ICM will provide Registrar with access to an FTP server which will contain the following files which shall be updated on a daily basis: (i) a list of all domain names in the TLD that are not available to be registered, including but not limited to, restricted and/or reserved domains that have not been registered and (ii) a list of all domains that are priced differently than standard pricing for the TLD, including price information needed to support registration, renewal, redemption, and transfer transactions.
- **2.8. Service Level Agreement.** Registry Operator shall use commercially reasonable efforts to meet the performance specifications set forth in Specification 10 to the Registry Agreement.
- 2.9. ICANN Requirements. Registry Operator's obligations hereunder are subject to modification at any time as a result of ICANN-mandated requirements and consensus policies through the processes set forth in the Registry Agreement. Notwithstanding anything in this Agreement to the contrary, Registrar shall comply with any such ICANN requirements in accordance with the timeline defined by ICANN.
- 2.10. New Registry Services. Registry Operator shall provide Registrar no less than thirty (30) days written notice of any new Registry Service that has been approved by ICANN in accordance with the Registry Agreement. In the event that the introduction of a new Registry Service involves material changes to the Registry System, such thirty (30) days shall run in parallel with, and not in addition to, any notice provided under Section 2.5 above. Such notice shall include the provision of information on pricing, starting date and any additional terms and conditions regarding the new Registry Service.
- 2.11. Compliance Actions. Registry Operator acknowledges that all ICANN-accredited registrars must enter into an RAA with ICANN and ICANN may take certain compliance actions in response to an emergency or in accordance with the terms of the RAA, including suspension or termination of a registrar's accreditation or suspension of a registrar's ability to create new registered names or initiate inbound transfers of registered names. ICANN may require Registry Operator to take specific actions consistent with ICANN's authority under the terms of the RAA to: (i) suspend or terminate a registrar's ability to create new registered names, or (ii) transfer registered names to a registrar designated by ICANN.
- **2.12. IDNs.** Registry Operator may offer registration of IDNs at the second and lower levels provided that Registry Operator complies with ICANN's IDN Implementation Guidelines as set forth in its Registry Agreement.
- 2.13. Rights Protection Mechanisms. Registry Operator will comply with the ICANN RPMs as they may be revised from time to time including, but not limited to, the implementation of determinations issued by URS examiners and any remedies ICANN imposes following a determination by any PDDRP or RRDRP panel. Registry Operator shall comply with the Trademark Clearinghouse Rights Protection Mechanism Requirements or any successor requirements related to the same as approved and published by ICANN.

3. OBLIGATIONS OF REGISTRAR

3.1. Accredited Registrar. During the term of this Agreement, Registrar shall maintain in full force and effect its accreditation by ICANN as a registrar for the Registry TLD(s), under an executed

- RAA. Registrar shall comply with ICANN requirements in accordance with the timeline defined by ICANN, including without limitation requirements related to public access to data on Registered Name(s) through a Whois service pursuant to the requirements set forth in the Registration Data Directory Service (Whois) Specification and the Whois Accuracy Program Specification established by ICANN, as well as maintain abuse points of contact for the general public on Registrar's website.
- 3.2. Registrar Responsibility for Customer Support-and Abuse Mitigation. Registrar is responsible and shall provide customer support for all Registrar's Registered Name Holders in the Registry TLD(s). In providing customer support, Registrar shall provide: (i) support to accept (i) orders for registration, cancellation, modification, renewal, deletion, redemptions or transfer of Registered Domain Names and (ii) customer service (including domain name record support) and billing and technical support to Registered Name Holders Registrants. Registrar shall provide a primary contact, available by email or phone at times during the Term of this Agreement, for handling inquiries related to malicious conduct. Registrar shall provide remediation and takedown processes for abusive activity, including without limitation domain name hijacking.
- Registrar's Website and Registration Agreement. Registrar shall operate a website for 3.3. domain registration or renewal of the Registered Names; details of Registrar's deletion and auto-renewal policies must be clearly displayed on Registrar's website and Registrar's website should state, both at the time or registration and in a clear place on its website, any fees charged for the recovery of a domain name during the Redemption Grace Period. At all times while it is sponsoring the registration of any Registered Domain Name within the Registry System, Registrar shall have in effect an electronic or paper Registration Agreement with the Registered Name Holder, and upon written request from Registry Operator, the Registrar will, within fourteen (14) days of the request, provide Registry Operator with a copy of any Registration Agreement sought in Registry Operator's requestRegistrant. Registrar shall require all Registrants to enter into an electronic or paper registration with the Registrar ("Registrar Registrant Agreement"). In its Registrar Registrant Agreement, Registrar shall include in its Registration Agreement those terms required by this Agreement, including but not limited to those listed in Exhibit A and without limitation Sections, 3.5, 3.6 and 3.7, and all other terms that are consistent with Registrant's and/or Registrar's obligations to Registry Operator under this Agreement.
- 3.4. Data Escrow. During the Term of this Agreement, on a schedule, under the terms, and in the format specified by ICM and/or ICANN, Registrar shall submit an electronic copy of the Whois data to the escrow agent designated by ICM. In order to allow reconstitution of the Registry Database in the event of an otherwise unrecoverable technical failure or a change in the designated TLD Registry Operator, within ten (10) days of any such request by ICM, Registrar shall submit an electronic database containing the Whois data elements for all active records in the TLD by Registrar, in a format specified by ICM and/or ICANN.
- 3.5.3.4. Indemnification Required of Registered Name Holders Registrants. In its Registration

 Agreement with each Registered Name Holder Registrar Registrant Agreement, Registrar shall require such Registered Name Holder Registrant to indemnify, defend, and hold harmless

- ICMRegistry Operator and its subcontractors, and the directors, officers, employees, affiliates and agents of each of them, from and against any and all claims, damages, liabilities, costs and expenses, including reasonable legal fees and expenses, arising out of or relating to the Registered Name Holder's Registrant's domain name registration. The Registrant Registration Agreement shall further require that this indemnification obligation survive the termination or expiration of the Registrant Registration Agreement.
- 3.5. Registrar's Duty to Cooperate with Technical Analysis. Registrar will not interfere with Registry Operator's conduct of periodic technical analysis to assess whether domains in the Registry TLD(s) are being used to perpetrate security threats such as pharming, phishing, malware, and botnets, and will cooperate with Registry Operator to respond to any such threats identified by Registry Operator through such efforts.
- 3.6.1.1. Compliance with Terms and Conditions. Registrar shall comply with each of the following terms, conditions and requirements, and shall include in its Registrar-Registrant Agreement, as applicable, an obligation for such Registrant to comply with each of the following requirements:
- 3.6.1.1.1. ICANN standards, policies, procedures, and practices as may be adopted or amended from time to time.
- 3.6.2. Operational standards, policies, procedures, and practices for the Registry TLD established from time to time by ICM in a non-arbitrary manner and applicable to all registrars, including affiliates of registrars, and consistent with ICANN's standards, policies, procedures, and practices for ICM'S Registry Agreement with ICANN. Additional or revised ICM operational standards, policies, procedures, and practices for the Registry TLD shall be effective upon thirty (30) days notice by ICM to Registrar and/or by ICM posting such changed documents on the Registry Website, as applicable. If there is a discrepancy between the terms required by this Agreement and the terms of the Registrar Registrant Agreement, the terms of this Agreement shall supersede and prevail.
- 3.6.3. All Public Interest Commitments set forth in Specification 11 to the Registry Agreement, as amended from time to time by ICANN or ICM, including without limitation Registrar's obligation to include the following provisions: (i) a provision prohibiting Registrants from distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in activity contrary to applicable law, and providing (consistent with applicable law and any related procedures) consequences for such activities including suspension of the domain name; (ii) a provision requiring Registrants to agree to the terms of Registry Operator's Anti-Abuse Policy as posted on the Registry Website; (iii) a provision requiring Registrant's to agree to Registry Operator's right to Disqualify Registrations as set forth in Specification 11 to the Registry Agreement; and (iv) any and all applicable Government Advisory Committee ("GAC") safeguards.
- 3.6.4. All ICM policies, procedures, and practices for its Limited Registration period, referred to as either the "Sunrise B Program" and/or the "Domain Matching Program". As further described in Registry Policies, Registrar agrees to provide its existing customer(s) who successfully

applied for a Sunrise B reservation under the .XXX Sunrise B launch program an opportunity to register available second level domain name(s) in the Registry TLD as long as the second level of that domain name directly matches the second level of the .XXX domain name that was reserved by ICM Registry, LLC on behalf of such customer's reservation request; Registrar will provide these registrations to its customers on a first come, first served basis. As further described in Registry Policies, Registrar agrees to provide its existing .XXX Registrants an opportunity to register available second level domain name(s) in the Registry TLD as long as the second level of that domain name directly matches the second level of the registrant's existing .XXX domain name registration with Registrar. For the purpose of both the Sunrise B Program and the Domain Matching Program referenced in this section, available second level domain names are domain names in the Registry TLD that are available after the Registry TLD TMCH Sunrise Period and that are not reserved by the Registry for any reason, including without limitation for the Registry TLD Premium Name list. Registrar agrees that it will only sell a second level domain name in the Registry TLD to a potential registrant if it is the same registrant of record of the directly matching second level domain name in the .XXX TLD, or if it is a customer of Registrar's who previously and successfully applied for a Sunrise B reservation of the directly matching second level domain name in the .XXX TLD through Registrar's services. At all times, ICM retains the full rights and ability to correct any mistakes and/or errors, as further described in Section 3.7.5.

- 3.7. Additional Requirements for Registration Agreement. In addition to the provisions of Subsection 3.6, in its Registrar Registrant Agreement, Registrar shall require such Registrant to:
- 3.7.1. Consent to the use, copying, distribution, publication, modification and other processing of Registrant's Personal Data by ICM and its designees and agents in a manner consistent with the purposes specified pursuant to this Agreement, including without limitation Sections 2.6, 3.1, 3.4 and 3.8.
- 3.7.2. Submit to proceedings commencing under ICANN's Uniform Domain Name Dispute Resolution Policy ("UDRP") and/or Uniform Rapid Suspension ("URS").
- 3.7.3. Immediately correct and update the registration information for the Registered Name during the registration term for the Registered Name.
- 3.7.4. Agree to be bound by the terms and conditions of the initial launch policies of the Registry TLD as published by ICM from time to time, including without limitation any Sunrise period, Limited Registration period, Sunrise B Program, Domain Matching Program and the dispute resolution policies and rights protection mechanisms managed by ICANN or ICM for the TLD (including without limitation to the Trademark Clearinghouse related obligations and certification by IBM on the Trademark Database (TMBD) platform for the provision of Claims Services as required by ICANN), and further to acknowledge that ICM has no liability of any kind for any loss or liability resulting from the proceedings and processes relating to the Sunrise period, Limited Registration period, Sunrise B Program, Domain Matching Program or other period associated with the initial launch of the Registry TLD, including, without limitation: (a) the ability or inability of a Registrant or potential registrant to obtain a Registered Name during these periods, (b) refunds or credits from Registry Operator for any

- errors or mistakes caused by Registrar, and (c) the results of any dispute resolution process regarding a Registration.
- 3.7.5. Acknowledge and agree that ICM reserves the right to deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion; (i) to protect the integrity and stability of the Registry TLD or the Registry System; (ii) to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process; (iii) to avoid any liability, civil or criminal, on the part of ICM, as well as its affiliates, subsidiaries, officers, directors, employees, and contractors; (iv) for violations of the Registry-Registrant Agreement, including, without limitation its Anti-Abuse Policy as well as any exhibits, attachments, or schedules thereto; (v) for violations of this Agreement, including, without limitation, any exhibits, attachments, or schedules hereto; (vi) for the non-payment of Fees by Registrar, including without limitation pursuant to the terms of any Payment Security arrangement entered into between ICM and Registrar; or (vii) to correct mistakes made by ICM or any Registrar in connection with a domain name registration. ICM also reserves the right to place a domain name on registry hold, registry lock, or similar status during resolution of a dispute.
- 2.8.3.6. Data Submission Requirements. As part of its registration and sponsorship of Registered Domain Names in the Registry TLD(s), Registrar shall submit complete data as required by technical specifications of the Registry System that are made available to Registrar from time to time. Registrar hereby grants ICMRegistry Operator a non-exclusive, non-transferable, limited license to such data for propagation of and the provision of authorized access to the TLD zone files and as otherwise reasonably required in ICMRegistry Operator's operation of the Registry TLD(s). Registrar shall submit any corrections or updates from a Registrant relating to the registration information for a Registered Name to ICMRegistry Operator in a timely manner.
- 3.7. Obligations Related to the Provision of Registrar Services by Third Parties; Resellers.

 Registrar is responsible for the provision of Registrar Services in compliance with this

 Agreement for all names in the Registry Database sponsored by Registrar, whether such services are provided by Registrar or a third party such as a reseller.
- a.9.3.8. Security. Registrar shall develop and employ in its domain name registration business all necessary technology and technical, physical, administrative and organizational security measures and restrictions to ensure that its connection to the Registry System is secure and that, aAll data exchanged between Registrar's system and the Registry System shall be protected to avoid unintended and/or unauthorized access or disclosure of information. Registrar shall agrees to employ the necessary measures to prevent its access to the Registry System granted hereunder from being used to (i) access the Registry System without authorization and/or to access, modify, acquire, or misuse the Registry System or data contained therein; (ii) allow, enable, or otherwise support the transmission by e-mail, telephone, or facsimile of mass unsolicited, commercial advertising or solicitations to entities other than its own existing customers; or (iii) enable high volume, automated, electronic processes that send queries or data to the systems of ICMRegistry Operator, any other registry operated under an agreement with ICANN, or any ICANN-accredited registrar, except as

- reasonably necessary to register domain names or modify existing registrations. In addition, ICMRegistry Operator may require other reasonable security provisions to ensure that the Registry System is secure and stable.
- 3.9.1. Each session wherein Registrar accesses the Registry System shall be authenticated and encrypted using two-way secure socket layer ("SSL") protocol. At a minimum, Registrar shall authenticate every client connection with the Registry System using both an X.509 server certificate issued by a commercial certification authority identified by the ICM and its Registrar password. Registrar shall disclose only its Registrar password to its employees with a need to know. Registrar agrees to notify ICM within four hours of learning that its Registrar password has been compromised in any way or if its server certificate has been revoked by the issuing certification authority or compromised in any way.
- 3.9.2. Registrar shall not provide identical Registrar-generated authorization <authinfo> codes for domain names registered by different registrants with the same Registrar. ICM in its sole discretion may choose to modify <authinfo> codes for a given domain and shall notify the sponsoring registrar of such modifications via EPP compliant mechanisms (i.e. EPP<poll> or EPP<domain:Info>). Documentation of these mechanisms shall be made available to Registrar by ICM. The Registrar shall provide the Registrant with timely access to the authorization code along with the ability to modify the authorization code. Registrar shall respond to any inquiry by a Registrant regarding access to and/or modification of an authorization code within five (5) calendar days.
- all technical problems concerning the use of the EPP₇ and the APIs and the systems of ICM in conjunction with Registrar's systems. Registrar agrees that in In-the event of significant degradation of the Registry System, upon Registrar's violation of the operation requirements of breach of this Agreement, or other emergency, ICMRegistry Operator may, in its sole discretion, temporarily suspend or restrict Registrary manner and shall apply fairly to any registrar similarly situated, including affiliates of ICMRegistry Operator.
- **3.11. 3.10. Time**. Registrar agrees that in In- the event of any dispute concerning the time of the entry of a Domain Name registration into the Registry Database, the time shown in the Registry records System shall control.
- 3.12.3.11. Transfer of Registration Sponsorship of Registrations. Registrar agrees to implement transfers of Registered Domain Name registrations from another registrar to Registrar and vice versa pursuant, as applicable, to the ICANN Transfer Policy on Transfer of Registrations Between Registrars as may be amended from time to time, and any applicable Registry Requirements by ICANN (the "Transfer Policy").
- 3.12. Compliance with Terms and Conditions. Registrar shall comply with, and shall include in its

 Registration Agreement with each Registered Name Holder as appropriate, each of the

 following terms, conditions and requirements, and shall include in its Registrar-Registrant

- Agreement, as applicable, an obligation for such Registrant to comply with eachall of the following requirements:
- 3.12.1. ICANN standards, policies, procedures, and practices for which Registry Operator has monitoring responsibility in accordance with the Registry Agreement or other arrangement with ICANN as may be adopted or amended from time to time.
- 3.12.2. Registry Requirements as established from time to time by Registry Operator, including
 Registry Operator Published Policies. Additional or revised Registry Requirements for the
 Registry TLD(s) shall be effective upon thirty (30) days notice by Registry Operator to Registrar.
- **3.13.** Restrictions on Registered Domain Names. In addition to complying with ICANN standards, policies, procedures, and practices limiting domain names that may be registered, Registrar agrees to comply with Registry Operator's policies regarding reservation of and restrictions on the registration of domain names Policies and applicable statutes and regulations limiting the domain names that may be registered.
- 3.14. Authorization Codes. Registrar shall not provide identical Registrar-generated authorization
 <authorization codes for Domain Names registered by different registrants with the same
 Registrar. Registry Operator in its sole discretion may choose to modify cauthinfo> codes for a given domain and shall notify the sponsoring registrar of such modifications via EPP compliant mechanisms. Documentation of these mechanisms shall be made available to Registrar by Registry Operator. The Registrar shall provide the Registered Name Holder with timely access to the authorization code along with the ability to modify the authorization code. Registrar shall respond to any inquiry by a Registered Name Holder regarding access to and/or modification of an authorization code within five (5) calendar days. In addition, Registrar may not employ any mechanism for complying with a Registered Name Holder's request to obtain the applicable cauthinfo> that is more restrictive than the mechanisms used for changing any aspect of the Registered Name Holder's contact or name server information. Registrar must not refuse to release an cauthinfo> to the Registered Name Holder solely because there is a dispute between the Registered Name Holder and the Registrar over payment.
- 3.15. Cooperation. Registrar agrees to cooperate with Registry Operator and share data as set forth in this Agreement. In the event of any inquiry or dispute for any reason involving a domain name registered by Registrar in the Registry TLD(s), Registrar shall provide all reasonable assistance to Registry Operator and/or any Court, Arbitrator, law enforcement and governmental and quasi-governmental agencies and/or any other relevant authority considering the issue or dispute.
- 3.16. Registrar Responsibilities for Uniform Rapid Suspension. Subject to ICANN requirements and the Registry Requirements the Registrar must:
- 3.16.1. Ensure that a Domain Name that has been suspended as a result of a final decision of a

 Uniform Rapid Suspension complaint remains registered to the person who was the

 Registered Name Holder at the time of suspension;

- 3.16.2. Accept and process payments for the renewal of a Domain Name by the party who initiated a Uniform Rapid Suspension complaint regarding a Domain Name in such cases where that party has prevailed in relation to that Domain Name; and
- 3.16.3. Not allow a party who initiated a Uniform Rapid Suspension complaint regarding a Domain

 Name who prevailed in relation to that Domain Name to renew that Domain Name for longer than one (1) year.
- 3.17. TMCH Periods. Availability of Domain Names during the TMCH Periods is subject to the TMCH requirements. Notwithstanding anything in this Agreement, Registrar acknowledges and agrees that Registry Operator will not accept a Claims Registration (as that term is defined in the TMCH requirements) unless the Registrar has completed integration testing, pursuant to the TMCH requirements.

3.14. URS.

- 3.14.1. Whois Compliance. Upon receipt of a URS determination in favor of the complainant,
 Registrar shall continue to display all of the information of the original Registrant except for
 the nameservers. In addition, Registrar shall cause the Whois to reflect that the domain name
 will not be able to be transferred, deleted or modified for the life of the registration.
- 3.14.2. Registration Extension. Registrar shall offer the successful URS complainant the option to extend the registration period for one additional year at commercial rates.
- 3.14.3. Other Remedies. Registrar shall not pursue other remedies in the event of a determination in favor of the complainant.
- 3.15. Renewal and Deletion of Registered Names.
- 3.15.1. Registration Renewal. In order to maintain a Registered Name, the Registration Period must be renewed prior to its expiry. A renewal of a Registration Period in the Registry System may be made, at any time, for a period of 1 to 10 years, provided that in no event shall the total Registration Period for the Registered Name exceed 10 years. Any renewal for a longer period shall be automatically reduced to 10 years, regardless of the period actually requested and/or paid for.
- 3.15.2. Renewal Request. To renew the Registration Period of a Registered Name prior to its expiry, a Registrant must ask its Registrar of record to submit a renewal request to ICM. Once validated and approved by ICM, ICM will debit the Registrar's Payment Security for the applicable Fees. ICM will then notify the Registrar of record by email or the Registrar Management System that the Registration Period has been renewed for the period requested in the renewal request. If a Registrant selects a renewal period of more than 1 year or is charged by its Registrar on the basis of a renewal period of more than 1 year, the Registrar must request a renewal period that corresponds to the renewal period selected by the Registrant or charged for by the Registrar to the Registrant, and pay to ICM the applicable renewal fee for the full maximum renewal period selected or paid for by the Registrant.

- 3.15.3. Auto-Renewal. Subject to Sections 3.15.4 through 3.15.6 below, upon the expiry of its Registration Period, each Registered Name is automatically renewed by ICM for one year (regardless of the original Registration Period), and ICM will debit the Registrar's balance in their Payment Security for the applicable Fees for such additional year.
- 3.15.4. Deletion of Renewed Registered Names. Following the automatic renewal of a Registered Name pursuant to Section 3.15.3, there is a forty-five (45) day period in which the Registrar of record can request that ICM delete the Registered Name, notwithstanding the auto-renewal (the "Auto Renew Grace Period"). Such request must be made in good faith and at the request of the Registrant, with the exception of only clear instances of nonpayment by the Registrant of the Registered Name renewal fee. In such case, the Registrar of record shall be entitled to only delete or suspend the Registered Name during the Auto Renew Grace Period. Any such suspension shall only be in place during the Auto Renew Grace Period, and shall be lifted at the end of this period. Under no circumstances may the Registrar of record transfer the Registered Name to its own account or to any other third party, or change the Registrant associated with the Registered Name. If the request to delete the Registered Name is validated and approved by ICM, ICM will then delete the Registered Name and credit the Registrar of record's Payment Security with the amount previously debited for the autorenewal. ICM will notify the Registrar of record of the deletion of the Registered Name. The Registrar of record must delete a Registered Name during the Auto Renew Grace Period if requested by the Registrant. Such Registered Name will then be made available to others for registration, as per the Registry Policies.
- 3.15.5. Insufficient Registrar Funds / No Registrar of record. Notwithstanding any other provision of this Agreement, if (i) Registrar's Payment Security has insufficient funds to pay the applicable fees of the auto-renewal of a Registered Name at the time it expires, or (ii) if the Registrant does not have a Registrar of record, ICM may, in its sole discretion, elect not to renew the domain name and instead automatically delete it from Registrar and/or transfer it to another ICANN-accredited registrar of ICM's sole election; a notice of such deletion and/or transfer will be sent to the Registrar of record.
- 3.15.6. Redemption of Deleted Registered Name. Once a Registered Name has been deleted either pursuant to Sections 3.15.4 or 3.15.5, there is then a thirty (30) day period where the Registrant can redeem the Registered Name so that the domain name is re-registered. In order to redeem a Domain Name that has been deleted, a Registrant must ask its Registrar of record to submit a request to ICM to redeem the deleted Domain Name. Once the redemption request is validated and approved by ICM, ICM will redeem the Domain Name and debit the Registrar's balance in their Payment Security for the applicable Fee. The Domain Name will be re-registered as of its original expiry date. ICM will notify the Registrant and the Registrar by email that the deleted Domain Name has been redeemed.

4. FEES

4.1. Amount of ICMRegistry Operator Fees.

4.1.1. Registrar agrees to pay ICMRegistry Operator the fees set forth in the Price List for initial and renewal registrations and other Schedule 2 for services provided by ICMRegistry

Operator to Registrar (collectively, "Fees"). ICMRegistry Operator reserves the right to revise the Fees prospectively to the extent and in the manner that such adjustments are permitted by the Registry Agreement, as follows: from time to time, provided that ICM shall provide notices to Registrar in compliance with Section 2.10 (Pricing for Registry Services) in the Registry Agreement, and with paragraph 4.1.1 below, prior to any increases in Fees for initial registrations, renewal registrations or Fees for registrations associated with transfers of sponsorship.

- (i) With respect to initial domain name registrations, Registry Operator shall provide Registrar written notice of any price change of no less than thirty (30) calendar days;
 (ii) With respect to renewal of domain name registrations, Registry Operator shall provide
 Registrar written notice of any price increase of no less than one hundred eighty (180)
 calendar days, and notice of any other price change of no less than thirty (30) calendar days.
- 4.1.1. Revision of Registration Fees. Notwithstanding the provisions of paragraph 4.1 above, the following additional notice requirements shall apply:
 - 4.1.1.1. Initial Registration Fees. With respect to changes in Fees for initial domain name registrations for which ICM is required to provide thirty (30) days prior notice to Registrar per the terms of the Registry Agreement, in the event that ICM desires to effect such Fee changes more than two (2) times in any calendar year, ICM shall provide ninety (90) days notice of any such additional change.
 - 4.1.1.2. Tiered Registration Pricing. With respect to Fees for initial domain name registrations during any period in which standard wholesale pricing for the TLD is charged on a tiered basis ("Tiered Pricing"), ICM shall provide one hundred and eighty (180) days prior notice to Registrar of any change in such fees. The notification on price change applies to both a) the change in value of a tier, as well as b) the moving of one or more domain name(s) from one tier to another.
 - 4.1.1.3. Fees for Other Services. With respect to the services provided by Registrar hereunder other than initial registrations, renewal registrations or transfers of sponsorship ("Other Services"), ICM shall provide ninety (90) days prior notice.
 - 4.1.1.4. Variable Fees. Registrar agrees to pay ICM the applicable variable fees assessed to the Registry Operator by ICANN, as permitted by Section 6.3 of the Registry Agreement, no later than thirty (30) days after the date of an invoice from ICM for such Fees.
- 4.2. Payment of ICMRegistry Operator Fees. Registrar shall comply with the terms Billing Policy promulgated by the Registry Operator, as provided to Registrar from time to time. In advance of incurring FeesOn the Effective Date, Registrar shall establish a cash-deposit account, or other credit facility accepted by Registry Operator, which acceptance will not be unreasonably withheld so long as payment is assured. ("Payment Security") in an initial amount of Registrar's sole election. ICM may require a further deposit be made by the Registrar to the Payment Security in accordance with the Credit Policy as posted from time to time on the Registrar Management System, or such other communication selected by ICM. All Fees are due immediately upon receipt of applications for initial and renewal registrations, or upon

provision of other services provided by Registry Operator to Registrar, or as otherwise described in the Billing Policyregistrations associated with transfers of sponsorship, or upon provision of other services provided by ICM to Registrar. Payment shall be made via debit or draw down of the deposit account or other credit facility approved by Registry Operator. Registry Operator shall provide monthly invoices to the Registrar from the Payment Security shall be made pursuant to ICM's policies via draw down of the deposit account. ICM shall provide monthly invoice statements to the Registrar, which shall be sent via electronic mail or the Registrar Management System to the contact information provided by Registrar below, or to such other address as specified by Registrar in writing or the Registrar Management System. Registrar hereby expressly consents to ICM's collection of the Fees set out in Section 4.1 above, including the variable fees identified in the Registry Agreement.

- 4.3.1.1. Taxes. All Fees due under this Agreement are exclusive of tax. All taxes, duties, fees and other governmental charges of any kind (including sales, turnover, services, use and value-added taxes) which are imposed by or under the authority of any government or any political subdivision thereof on the fees for any services, software and/or hardware shall be borne by Registrar and shall not be considered a part of, a deduction from or an offset against such Fees. All payments due to ICM shall be made without any deduction or withholding on account of any tax, duty, charge or penalty except as required by law, in which chase, the sum payable by Registrar from which such deduction or withholding is to be made shall be increased to the extent necessary to ensure that, after making such deduction or withholding, ICM receives and retains (free from any liability with respect thereof) a net sum equal to the sum it would have received but for such deduction or withholding being required.
- 4.4.4.3. Non-Payment of Fees. In the event Registrar has insufficient funds deposited or available in its Payment Security with ICMRegistry Operator, ICMRegistry Operator may do any or all of the following: (i) stop accepting new initial, or renewal or transferred registrations, or registrations associated with transfers of sponsorship, from Registrar; (ii) delete from Registrar and/or transfer to another ICANN-accredited registrar of ICM's sole election the Domain Names associated with any negative balance incurred from the Registry Database or invoice not paid in full; and (iii) give written notice of termination of this Agreement pursuant to Subsection 9.2.1; and (iv) pursue any other remedy under this Agreement.
- 4.4. Taxes. All Fees due under this Agreement are exclusive of tax. All taxes, duties, fees and other governmental charges of any kind (including sales, turnover, services, use and value-added taxes, but excluding taxes based on the net income of Registry Operator) which are imposed by or under the authority of any government or any political subdivision thereof on the fees for any services, software and/or hardware shall be borne by Registrar and shall not be considered a part of, a deduction from or an offset against such Fees. All payments due to Registry Operator ICM-shall be made without any deduction or withholding on account of any tax, duty, charge or penalty except as required by law, in which chase, the sum payable by Registrar from which such deduction or withholding is to be made shall be increased to the extent necessary to ensure that, after making such deduction or withholding, Registry Operator ICM-receives and retains (free from any liability with respect thereof) a net sum equal to the sum it would have received but for such deduction or withholding being required.

- A.5. Variable Registry-Level Fees. In the event that Registry Operator is required to pay Variable
 Registry-Level Fees to ICANN in accordance with the Registry Agreement, Registry Operator is
 entitled to collect such Fees from Registrar, and Registrar hereby gives its express approval of
 Registry Operator's collection, in addition to Fees due to Registry under this Section 4, of the
 amount that is equivalent to the Variable Registry-Level Fee paid by Registry Operator to
 ICANN with respect to Registrar's Domain Names in the Registry TLD(s).
- 4.5. Credit Facility. If Registrar establishes Payment Security under ICMRegistry Operator's credit policies which may be posted in the Registrar Management System or otherwise made available to Registrar, as such policies may be supplemented, revoked, amended or replaced from time to time (the "Credit Facility"), Registrar acknowledges that certain remedies regarding all of the domain names associated with Registrar are available to ICMRegistry Operator under the Credit Facility in the case of the non-payment of Fees by Registrar.

5. CONFIDENTIALITY AND INTELLECTUAL PROPERTY

- 5.1. Use of Confidential Information. During the Term of this Agreement, each party (the "Disclosing Party") may be required to disclose its Confidential Information to the other Party (the "Receiving Party"). Each party's use and disclosure of the Confidential Information of the other party shall be subject to the following terms and conditions:
- 5.1.1. The Receiving Party shall treat as strictly confidential, and use all reasonable efforts to preserve the secrecy and confidentiality of, all Confidential Information of the Disclosing Party, including implementing reasonable physical security measures and operating procedures.
- 5.1.2. The Receiving Party agrees that it will use any Confidential Information of the Disclosing Party solely for the purpose of exercising its right or performing its obligations under this Agreement and for no other purposes whatsoever.
- 5.1.3. The Receiving Party shall make no disclosures whatsoever of any Confidential Information of the Disclosing Party to others; provided, however, that if the Receiving Party is a corporation, partnership, or similar entity, disclosure is permitted to the Receiving Party's officers, employees, contractors and agents who have a demonstrable need to know such Confidential Information, further provided the Receiving Party shall advise such personnel of the confidential nature of the Confidential Information and of the procedures required to maintain the confidentiality thereof, and shall require them to acknowledge in writing that they have read, understand, and agree to be individually bound by the confidentiality terms of this Agreement.
- 5.1.4. The Receiving Party shall not modify or remove any confidentiality legends and/or copyright notices appearing on any Confidential Information of the Disclosing Party.
- 5.1.5. The Receiving Party agrees not to prepare any derivative works based on the Confidential Information.
- 5.1.6. Notwithstanding the foregoing, this Section 5.1 imposes no obligation upon the parties with respect to information that (i) is disclosed with the Disclosing Party's prior written approval; or

- (ii) is or has entered the public domain through no fault of the Receiving Party; or (iii) is known by the Receiving Party prior to the time of disclosure; or (iv) is independently developed by the Receiving Party without use of the Confidential Information; or (v) is made generally available by the Disclosing Party without restriction on disclosure.
- 5.1.7. In the event the Receiving Party is required by law, regulation or court order to disclose any of Disclosing Party's Confidential Information, Receiving Party will promptly notify Disclosing Party in writing prior to making any such disclosure in order to facilitate Disclosing Party seeking a protective order or other appropriate remedy from the proper authority, at the Disclosing Party's expense. Receiving Party agrees to cooperate with Disclosing Party in seeking such order or other remedy. Receiving Party further agrees that if Disclosing Party is not successful in precluding the requesting legal body from requiring the disclosure of the Confidential Information, it will furnish only that portion of the Confidential Information which is legally required.
- 5.1.8. The Receiving Party's duties under this Section 5.1 shall expire five (5) years after the information is received or earlier, upon written agreement of the parties.

5.1. Confidential Information

The Parties will comply with the terms of the Confidentiality and Security Agreement attached hereto as Schedule 1 and incorporated by reference herein.

5.2. Intellectual Property.

- 5.2.1. Subject to the licenses granted here<u>inunder</u>, each party will continue to independently own its intellectual property, including all patents, trademarks, trade names, service marks, copyrights, trade secrets, proprietary processes and all other forms of intellectual property. <u>In addition, Registry Operator, or its suppliers and/or licensees, shall own all right, title and interest in and to the EPP, APIs, Registry Tool Kits, and any software incorporated into the Registry System, as well as all intellectual property appurtenant thereto.</u>
- 5.2.2. Without limiting the generality of the foregoing, no commercial use rights or any licenses under any patent, patent application, copyright, trademark, know_how, trade secret, or any other intellectual proprietary rights are granted by the Disclosing Party to the Receiving Party by this Agreement, or by any disclosure of any Confidential Information to the Receiving Party under this Agreement.
- 5.2.3. Any tools provided hereunder and any tools, software (both in object code and source code from), documentation, technical information, databases, designs, algorithms, techniques, reports, drawings, charts, text or other information and works of authorship, and all ideas, inventions, discoveries, concepts, ideas, know-how, methods, processes, improvements and derivative, whether or not patentable or copyrightable, used or developed by Registry Operator to provide the Services shall be and remain the sole and exclusive property of Registry Operator which shall have and retain all Intellectual Property Rights therein.
- 5.2.4. Registrar will not, and shall not allow others to, reverse engineer or otherwise attempt to derive source code from Registry Operator tools or software accessed as part of the Services.

6. INDEMNITIES AND LIMITATION OF LIABILITY

- 6.1. Indemnification. Registrar, at its own expense and within thirty (30) days after presentation of a demand by Registry Operator under this Section, will indemnify, defend and hold harmless ICMRegistry Operator and its subcontractors, and the employees, directors, officers, employees, contractors, representatives, agents and affiliates of each of them, against any claim, suit, action, or other proceeding brought against Registry Operator or any affiliate of Registry Operator any such Party(ies) based on or arising from any claim or alleged claim: (i) relating to any product or service of Registrar; (ii) relating to any agreement, including Registrar's dispute policy, with any Registrant or Registered Name Holder of Registrar; or (iii) relatinged to Registrar's error or mistake regarding any domain name registration including, but not limited to, registrations during Sunrise, Limited Registration, Sunrise B Program, Domain Matching Program, General Availability or ICMRegistry Operator's Premium Name Program; or (iv) relating to Registrar's domain name registration business, including, but not limited to, Registrar's advertising, domain name application process, systems and other processes, fees charged, billing practices and customer service; ICM shall provided, however, that in any such case: (a) Registry Operator provides Registrar with prompt notice of any such claim (provided that the failure of the Registry to provide prompt notice as herein provided shall not relieve the Registrar of its duties and responsibilities under this Section 6 except to the extent that the Registrar demonstrates that the defense of the third party claim is materially prejudiced by such failure), and (b) upon Registrar's written request, ICMRegistry Operator will provide to Registrar all available information and assistance reasonably necessary for Registrar to defend such claim, provided that Registrar reimburses **ICMRegistry** Operator for ICMRegistry Operator's actual and reasonable costs incurred in connection with providing such information and assistance. Registrar will not enter into any settlement or compromise of any such indemnifiable claim without ICMRegistry Operator's prior written consent, which consent shall not be unreasonably withheld. Registrar will pay any and all costs, damages, and expenses, including, but not limited to, reasonable attorneys' fees and costs awarded against or otherwise incurred by ICMRegistry Operator in connection with or arising from any such indemnifiable claim, suit, action or proceeding.
- 6.1.1. ICM will indemnify, defend and hold harmless Registrar, its affiliates, and its registry service provider and each of their directors, officers, employees, representatives, agents and affiliates of each of them, against any claim, suit, action, or other proceeding brought against any such Party(ies) based on or arising from any claim or alleged claim that the platform or the Tool Kit as provided to Registrar infringes the valid intellectual property rights of any third party. Registrar shall provide ICM with prompt notice of any such claim (provided that the failure of the Registrar to provide prompt notice as herein provided shall not relieve the ICM of its duties and responsibilities under this Section 6 except to the extent that ICM demonstrates that the defense of the third party claim is materially prejudiced by such failure), and upon ICM's written request, Registrar will provide to ICM all available information and assistance reasonably necessary for Registrar to defend such claim, provided that ICM reimburses Registrar for ICM'S actual and reasonable costs incurred in connection with providing such information and assistance. ICM will not enter into any settlement or compromise of any such indemnifiable claim without Registrar's prior written consent, which consent shall not be unreasonably withheld. ICM will pay any and all costs, damages, and expenses, including, but

not limited to, reasonable attorneys' fees and costs awarded against or otherwise incurred by Registrar in connection with or arising from any such indemnifiable claim, suit, action or proceeding.

- **6.2.1.1.** Representation and Warranty. Each Party represents and warrants that: (i) it is a corporation or other statutory organization, validly existing and in good standing under the law of the jurisdiction of its formation (ii) it has all requisite power and authority to execute, deliver and perform its obligations under this Agreement, (iii) the execution, performance and delivery of this Agreement has been duly authorized by such Party, (iv) it is accredited by ICANN or its successor and (v) no further approval, authorization or consent of any governmental or regulatory authority is required to be obtained or made by such Party in order for it to enter into and perform its obligations under this Agreement.
- FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGES RESULTING FROM LOSS OF PROFITS OR BUSINESS

 INTERRUPTION, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, EVEN IF THE OTHER PARTY(IES) HAVES BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT FOR A BREACH OF SECTION 5 OR THE INDEMNIFICATION OBLIGATIONS OF SECTION 6.1AS SET FORTH UNDER SECTION 6.1.2. ABOVE, IN NO EVENT SHALL THE MAXIMUM AGGREGATE LIABILITY OF ICM AND ITS SUBCONTRACTORSTHE PARTIES EXCEED THE LESSER OF (i) THE TOTAL AMOUNT PAID TO ICMREGISTRY UNDER THE TERMS OF THIS AGREEMENT FOR THE IMMEDIATELY PRECEEDING TWELVE (12) MONTH PERIOD, OR (ii) \$100,000 USD.
- 6.4.1.1. Disclaimer of Warranties. THE REGISTRAR TOOL KIT AND ALL OTHER ITEMS PROVIDED BY ICM HEREUNDER ARE PROVIDED "AS IS" AND WITHOUT ANY WARRANTY OF ANY KIND. ICM EXPRESSLY DISCLAIMS ALL WARRANTIES AND/OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR SATISFACTORY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OF THIRD PARTY RIGHTS, ICM DOES NOT WARRANT THAT THE FUNCTIONS CONTAINED IN THE REGISTRAR TOOL KIT WILL MEET REGISTRAR'S REQUIREMENTS, OR THAT THE OPERATION OF THE REGISTRAR TOOL KIT WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT DEFECTS IN THE REGISTRAR TOOL KIT WILL BE CORRECTED. FURTHERMORE, ICM DOES NOT WARRANT NOR MAKE ANY REPRESENTATIONS REGARDING THE USE OR THE RESULTS OF THE REGISTRAR TOOL KIT OR RELATED DOCUMENTATION IN TERMS OF THEIR CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE, SHOULD THE REGISTRAR TOOL KIT PROVE DEFECTIVE, EXCEPT AS A RESULT OF ICM'S GROSS NEGLIGENCE OR WILFULL MISCONDUCT, REGISTRAR ASSUMES THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION OF REGISTRAR'S OWN SYSTEMS AND SOFTWARE.
- 6.5.1.1. Reservation of Rights. ICM reserves the right to deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion; (i) to protect the integrity and stability of the Registry TLD or the Registry System; (ii) to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process; (iii) to avoid any liability, civil

or criminal, on the part of ICM, as well as its affiliates, subsidiaries, officers, directors, employees, and contractors; (iv) for violations of the Registry–Registrant Agreement, including, without limitation, any exhibits, attachments, or schedules thereto; (v) for violations of this Agreement, including, without limitation, any exhibits, attachments, or schedules hereto; (vi) for the non-payment of fees by Registrar, including without limitation pursuant to the terms of any Payment Security arrangement entered into between ICM and Registrar; or (vii) to correct mistakes made by ICM or any Registrar in connection with a domain name registration. ICM also reserves the right to place a domain name on registry hold, registry lock, or similar status during resolution of a dispute.

7. INSURANCE

\$1,000,000 in comprehensive general liability insurance from a reputable insurance provider with a rating equivalent to an A.M. Best rating of "A" or better and shall maintain insurance meeting these requirements throughout the Term of this Agreement. Registrar shall provide a certificate of insurance to the Registry evidencing such coverage from time to time upon the Registry's reasonable request. Such insurance shall entitle ICMRegistry Operator to seek compensation under such policy on behalf of ICMRegistry Operator and its affiliates and each of their directors, officers, and/or employees, in respect of all costs and damages (including reasonable attorney fees) that any of them may suffer by reason of Registrar's failure to meet its indemnification obligations under this Agreement.

7. DISPUTE RESOLUTION.

8-7.1. Dispute Resolution. Disputes arising under or in connection with this Agreement, including without limitation requests for specific performance, shall be resolved through binding arbitration conducted as provided in this Section pursuant to the rules of the International Court of Arbitration of the International Chamber of Commerce ("ICC"). The arbitration shall be conducted in the English language and shall occur in the Commonwealth of Virginia, USAMiami, Florida. There shall be three arbitrators: each party shall choose one arbitrator and, if the two arbitrators are not able to agree on a third arbitrator, the third shall be chosen by the ICC. The parties shall bear the costs of the arbitration in equal shares, subject to the right of the arbitrators to reallocate the costs in their award as provided in the ICC rules. The parties shall bear their own attorneys' fees in connection with the arbitration, and the arbitrators may not reallocate the attorneys' fees in conjunction with their award. The arbitrators shall render their decision within ninety (90) days of the initiation of arbitration. Any litigation brought to enforce an arbitration award shall be brought in a Commonwealth or federal court in the eastern district of the Commonwealth of Virginia, USAthe courts in the State of Florida; however, the parties shall also have the right to enforce a judgment of such a court in any court of competent jurisdiction. For the purpose of aiding the arbitration and/or preserving the rights of a Party during the pendency of an arbitration, each Party shall have the right to seek temporary or preliminary injunctive relief from the arbitration panel or a court located in the Eastern District of the Commonwealth of Virginia, USAcourts in the State of Florida, which shall not be a waiver of this arbitration agreement.

9.8. TERM AND TERMINATION

9.1.8.1. Term of the Agreement; Revisions. The Term of this Agreement shall commence on the Effective Date and, unless earlier terminated in accordance with the provisions of this Agreement, shall expire on the expiration of the Registry Agreement last day of the calendar month which is two (2) years following the Effective Date. This Agreement shall automatically renew for additional successive two (2) year terms unless a Party notice to the other Party of termination at least sixty (60) days prior to the end of the initial or any renewal term. In the event that revisions to ICMRegistry Operator'S approved form of Registry-Registrar Agreement are approved or adopted by ICANN, Registrar will either execute an amendment substituting the revised agreement in place of this Agreement ormay, at its option exercised within fifteen (15) days after receiving notice of such amendment, terminate this Agreement immediately by giving written notice to ICMRegistry Operator. In the event that ICMRegistry Operator does not receive such executed amendment or notice of termination from Registrar within such fifteen (15) day period, Registrar shall be bound by the amendment deemed to have terminated this Agreement effective immediately.

9.2.8.2. **Termination**. This Agreement may be terminated as follows:

- 9.2.1.8.2.1. Termination for Cause. In the event that either party materially breaches any of its obligations under this Agreement and such breach is not substantially cured within thirty (30) calendar days after written notice thereof is given by the other party, then the non-breaching party may, by giving written notice thereof to the other party, terminate this Agreement as of the date specified in such notice of termination.
- 9.2.2.8.2.2. Termination at Option of Registrar. Registrar may terminate this Agreement at any time by giving ICMRegistry Operator thirty (30) days notice of termination.
- 9.2.3.8.2.3. Termination upon Loss of Registrar's Accreditation. This Agreement shall terminate in the event Registrar's accreditation by ICANN is terminated or expires without renewal.
- 9.2.4.8.2.4. Termination in the Event of Termination of Registry Agreement. Subject to Subsection 10.1.1. below, tThis Agreement shall terminate in the event that ICMRegistry Operator's Registry Agreement with ICANN is terminated or expires without entry of a subsequent Registry Agreement with ICANN and this Agreement is not assigned under Section 9.1.1.
- 9.2.5.8.2.5. Termination in the Event of Insolvency or Bankruptcy. Either party may terminate this Agreement if the other party is adjudged insolvent or bankrupt, or if proceedings are instituted by or against a party seeking relief, reorganization or arrangement under any laws relating to insolvency, or seeking any assignment for the benefit of creditors, or seeking the appointment of a receiver, liquidator or trustee of a party's property or assets or the liquidation, dissolution or winding up of a party's business.
- 9.2.6. Termination in the Event of Fraud or Other Malicious Activities. This Agreement may be terminated before its expiration by ICM in any of the following circumstances: (i) there was a material misrepresentation, material inaccuracy, or materially misleading statement in Registrar's application for Accreditation or renewal of Accreditation or any material

accompanying the application; (ii) if Registrar is convicted by a court of competent jurisdiction of a felony or other serious offense related to financial activities, or is judged by a court of competent jurisdiction to have committed fraud; committed a breach of fiduciary duty; failed to comply with the terms of an order issued by a court of competent jurisdiction relating to the use of domain names sponsored by the Registrar; or is the subject of a judicial determination that ICM reasonably deems to be the substantive equivalent of any of the foregoing; or (iii) if Registrar has been in breach of its obligations under this Agreement at least three (3) times within a twelve (12) month period.

- 9.3.8.3. Effect of Termination. Upon the expiration or termination of this Agreement for any reason:
- 9.3.1.8.3.1. ICMRegistry Operator will, to the extent it has the authority to do so, complete the registration of all domain names processed by Registrar prior to the effective date of such expiration or termination, provided that Registrar's payments to ICMRegistry Operator for Fees are current and timely.
- 9.3.2.8.3.2. Registrar shall <u>immediately</u>comply with any applicable ICANN policies and procedures regarding transfer its sponsorship of <u>Registered Domain</u> Names to another ICANN-accredited registrar that is also accredited in the Registry TLD(s) in compliance with any procedures established or approved by ICANN.
- 8.3.3. All Confidential Information of the Disclosing Party in the possession of the Receiving Party shall be immediately returned to the Disclosing Party or certified destroyed by the Receiving Party, save that Registry Operator shall be entitled to retain copies of such information for legal compliance, its obligations pursuant to the Registry Agreement or ICANN accreditation and/or good corporate governance.
- 9.3.3. In the event ICM<u>Registry Operator</u> terminates this Agreement in accordance with the provisions of Sections 9.2.1, 9.2.3, 9.2.5 or 9.2.6, ICM<u>Registry Operator</u> reserves the right to immediately contact any and all Registrants to facilitate the orderly and stable transition of Registrants to other ICANN-accredited registrars.
- 9.3.4.8.3.4. All fees owing to ICM Registry Operator shall become immediately due and payable.
- 9.4.8.4. Survival. In the event of termination of this Agreement, the following shall survive: (i)

 Subsections 2.76, 3.65, 4.1, 4.3, 5.1, 5.2, 6.1, 6.2, 7.1, 8.3.3, 8.3.4, 8.4, 9.24, 9.3.3, 9.5, 9.6, 9.8, 9.9, 9.10, and 9.13 Sections 6 and 10, all Schedules and (ii) the Registered Name Holder's indemnification obligations under Subsection 3.46. Neither party shall be liable to the other for damages of any sort resulting solely from terminating this Agreement in accordance with its terms.

10.9. MISCELLANEOUS

10.1.9.1. Assignments.

10.1.1.9.1.1. Assignment to Successor Registry Operator. In the event the ICM Registry Operator'S Registry Agreement is terminated (and such termination is deemed final under the Registry Agreement) or expires without entry by ICM Registry Operator and ICANN of a subsequent

registry agreement, ICMRegistry Operator'S rights under this Agreement may be assigned to a company with a subsequent successor registry by ICANN in accordance with Section 4.5 of the Registry Agreement agreement covering the Registry TLD upon ICANN's giving Registrar written notice within sixty (60) days of the termination or expiration, provided that the subsequent registry operator assumes the duties of ICM under this Agreement.

- 10.1.2.9.1.2. Assignment in Connection with Assignment of Agreement with ICANN. In the event that ICMRegistry Operator's Registry Agreement with ICANN for the Registry TLD(s) is validly assigned, ICMRegistry Operator's rights under this Agreement shall be automatically assigned to the assignee of the Registry Agreement, provided that the assignee assumes the duties of ICMRegistry Operator under this Agreement. In the event that Registrar's accreditation agreement with ICANN for the Registry TLD(s) is validly assigned, Registrar's rights under this Agreement shall be automatically assigned to the assignee of the accreditation agreement, provided that the subsequent registrar assumes the duties of Registrar under this Agreement.
- 10.1.3. Other Assignments. Except as otherwise expressly provided in this Agreement, the provisions of this Agreement shall inure to the benefit of and be binding upon, the successors and permitted assigns of the parties. Neither party shall assign or transfer its rights or obligations under this Agreement without the prior written consent of the other party, which shall not be unreasonably withheld. Registry Operator may assign its rights and obligation under this Agreement to an affiliate without the consent of the Registrar.
- to any party under this Agreement shall be in writing and shall be deemed properly delivered, given and received when delivered (by hand, by registered mail, by courier or express delivery service, by e-mail or by telecopier during business hours) to the address or telecopier number set forth beneath the name of such party below, unless such party has given a notice of a change of address in writing:

If to Registrar:	With copy to:
Name:	Name:
<u>Title:</u>	<u>Title:</u>
Address:	Address:
Email Address:	Email Address:

If to ICMRegistry Operator: With a copy to:

Registry Services, LLC	Registry Services, LLC
Senior Director, Registry Solutions	General Counsel

ICM Registry SX LLC

Attn: Chief Executive Officer 2505 Second Avenue, Suite 520

Seattle, WA 98121

with a copy to: General Counsel

ICM Registry SX LLC

2505 Second Avenue, Suite 520

Seattle, WA 98121 Email: legal@mmx.co

9.3. Representations and Warrantyies.

- duly incorporated ,or other statutory organization, validly existing and in good standing under the law of theits jurisdiction of its formation or organization, (ii) it has all requisite corporate power and authority to execute, deliver and perform its obligations under this Agreement, (iii) it is, and during the Term of this Agreement will continue to be, accredited by ICANN or its successor, (iv) the execution, performance and delivery of this Agreement has been duly authorized by Registrarsuch Party, (iv) it is accredited by ICANN or its successor and (v) no further approval, authorization or consent of any governmental or regulatory authority or ICANN is required to be obtained or made by such Party Registrar in order for it to enter into and perform its obligations under this Agreement.
- 9.3.2. Registry Operator. Each Party Registry Operator represents and warrants that: (i) it is a limited liability company duly organized corporation or other statutory organization, validly existing and in good standing under the laws of the State of Delaware, jurisdiction of its formation (ii) it has all requisite power and authority to execute, deliver and perform its obligations under this Agreement, (iii) the execution, performance and delivery of this Agreement has been duly authorized by such Party Registry Operator, (iv) it is accredited by ICANN or its successor and (v) no further approval, authorization or consent of any governmental or regulatory authority or ICANN is required to be obtained or made by such Party in order for it to enter into and perform its obligations under this Agreement.
- 9.3.3. Disclaimer of Warranties. THE EPP, APIS, REGISTRYAR TOOL KIT, REGISTRY SYSTEM AND ANY COMPONENT THEREOF AND ALL OTHER ITEMS PROVIDED BY ICM HEREUNDER ARE PROVIDED

"AS-IS" AND WITHOUT ANY WARRANTY OF ANY KIND. ICMREGISTRY OPERATOR EXPRESSLY DISCLAIMS ALL WARRANTIES AND/OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR SATISFACTORY QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OF THIRD PARTY RIGHTS. ICM REGISTRY OPERATOR DOES NOT WARRANT THAT THE EPP, APIS, REGISTRY TOOL KITS, REGISTRY SYSTEM OR ANY COMPONENT THEREOF FUNCTIONS CONTAINED IN THE REGISTRAR TOOL KIT-WILL MEET REGISTRAR'S REQUIREMENTS, OR THAT THE OPERATION OF EPP, APIS, REGISTRY TOOL KITS, THE REGISTRY SYSTEM OR ANY COMPONENT THEREOF THE REGISTRAR TOOL KIT WILL BE UNINTERRUPTED OR ERROR-FREE, OR THAT DEFECTS IN THE EPP, APIS, REGISTRY TOOL KITS, REGISTRY SYSTEM OR ANY COMPONENT THEREOFREGISTRAR TOOL KIT WILL BE CORRECTED. FURTHERMORE, ICM REGISTRY OPERATOR DOES NOT WARRANT NOR MAKE ANY REPRESENTATIONS REGARDING THE USE OR THE RESULTS OF THE EPP, APIS, REGISTRY TOOL KITS, REGISTRY SYSTEM OR ANY COMPONENT THEREOFREGISTRAR TOOL KIT OR RELATED DOCUMENTATION IN TERMS OF THEIR CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE. SHOULD THE EPP, APIS, REGISTRY TOOL KITS, THE REGISTRY SYSTEM OR ANY COMPONENT THEREOF REGISTRAR TOOL KIT PROVE DEFECTIVE, EXCEPT AS A RESULT OF ICM'S GROSS NEGLIGENCE OR WILFULL MISCONDUCT, REGISTRAR ASSUMES THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION OF REGISTRAR'S OWN SYSTEMS AND SOFTWARE.

- 9.4. Reservation of Rights. ICM Registry Operator reserves the right to deny, cancel or transfer any registration or transaction, or place any Domain Name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion; (i) to protect the integrity and stability of the registry TLD or the Registry System; (ii) to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process; (iii) to avoid any liability, civil or criminal, on the part of ICM Registry Operator, as well as its affiliates, subsidiaries, officers, directors, and employees, and contractors; (iv) for violations of thise Registry-Registrant Agreement, including, without limitation, anythe exhibits, attachments, or schedules t hereto; (v) to correct mistakes made by Registry Operator or any Registrar in connection with a Domain Name registration; (vi) to enforce the Registry Requirements; and (vii) to prevent use of the Domain Name in a manner contrary to the intended purpose of the Registry TLD(s)for violations of this Agreement, including, without limitation, any exhibits, attachments, or schedules hereto; (vi) for the non-payment of fees by Registrar, including without limitation pursuant to the terms of any Payment Security arrangement entered into between ICM and Registrar; or (vii) to correct mistakes made by ICM or any Registrar in connection with a domain name registration. ICM Registry also reserves the right to place a Domain Name on registry hold, registry lock, or similar status during resolution of a dispute.
- Third-Party Beneficiaries. The Parties expressly agree that ICANN is an intended third-party beneficiary of this Agreement. Otherwise, this Agreement shall not be construed to create any obligation by either party to any non-party to this Agreement, including any RegistrantRegistered Name Holder. Registrar expressly acknowledges that, notwithstanding anythingnothing in this Agreement, including those requirements in this Agreement that incorporate the Registry Agreement, shall confer upon Registrar the status ofto the contrary, it is not an intended third-party beneficiary of the Registry Agreement.

- an employer- employee or agency relationship, a partnership or a joint venture between the parties.
- resulting from any cause beyond its reasonable control (a "Force Majeure Event") including, but not limited to, insurrection or civil disorder, war or military operations, national or local emergency, acts or omissions of government or other competent authority, compliance with any statutory obligation or executive order, industrial disputes of any kind (whether or not involving either party's employees), fire, lightning, explosion, flood, subsidence, weather of exceptional severity, equipment or facilities shortages which are being experienced by providers of telecommunications services generally, or other similar force beyond such Party's reasonable control, and acts or omissions of persons for whom neither party is responsible. Upon occurrence of a Force Majeure Event and to the extent such occurrence interferes with either party's performance of this Agreement, such party shall be excused from performance of its obligations (other than payment obligations) during the first six (6) months of such interference, provided that such party uses best efforts to avoid or remove such causes of nonperformance as soon as possible.
- 10.6. <u>9.8.</u> Amendments. <u>Except as otherwise provided herein</u>, <u>Nn</u>o amendment, supplement, or modification of this Agreement or any provision hereof shall be binding unless: <u>executed in writing by both parties.</u>
- 9.8.1. The amendment is mandated by ICANN as a result of (i) an amendment to the Registry
 Agreement; or (ii) introduction of, or variations to, any ICANN Published Policies; or (iii) an
 ICANN approved change to this Agreement; in which case, subject to Section 8.1, the
 amendment is binding automatically.
- 9.8.2. The amendment is approved by ICANN in accordance with the amendment procedures in the Registry Agreement and in the ICANN Published Policies, in which case, subject to Section 8.1, the amendment is binding automatically.
- 9.8.3. The amendment is executed in writing by both parties.
- Waivers. No failure on the part of either party to exercise any power, right, privilege or remedy under this Agreement, and no delay on the part of either party in exercising any power, right, privilege or remedy under this Agreement, shall operate as a waiver of such power, right, privilege or remedy; and no single or partial exercise or waiver of any such power, right, privilege or remedy shall preclude any other or further exercise thereof or of any other power, right, privilege or remedy. Neither party shall be deemed to have waived any claim arising out of this Agreement, or any power, right, privilege or remedy under this Agreement, unless the waiver of such claim, power, right, privilege or remedy is expressly set forth in a written instrument duly executed and delivered on behalf of such party; and any such waiver shall not be applicable or have any effect except in the specific instance in which it is given.

- Person, entity, or circumstances is determined to be invalid, illegal, or unenforceable in any jurisdiction, the remainder hereof, and the application of such provision to such person, entity, or circumstances in any other jurisdiction, shall not be affected thereby, and to this end the provisions of this Agreement shall be severable. If necessary to effect the intent of the parties, the parties will negotiate in good faith to amend this Agreement to replace the unenforceable language with enforceable language that reflects such intent as closely as possible.
- 10.9. Governing Law. This Agreement and its interpretation (including its interpretation by the arbitrators in accordance with Section 8) shall be governed by and construed in accordance with the internal laws of the State of Florida without giving effect to any choice or conflict of law provision or rule (whether of the State of Florida or any other jurisdiction) that would cause the application of laws of any jurisdictions other than those of the State of Florida.
- 9.10. Attorneys' Fees. If any legal action or other legal proceeding (including arbitration) relating to the performance under this Agreement or the enforcement of any provision of this Agreement is brought against either Party hereto, the prevailing Party shall be entitled to recover reasonable attorneys' fees, costs and disbursements (in addition to any other relief to which the prevailing Party may be entitled).
- 9.11. Construction. The Parties agree that any rule of construction to the effect that ambiguities are to be resolved against the drafting party shall not be applied in the construction or interpretation of this Agreement.
- 9.12. Further Assurances. Each party hereto shall execute and/or cause to be delivered to each other Party hereto such instruments and other documents, and shall take such other actions, as such other Party may reasonably request for the purpose of carrying out or evidencing any of the transactions contemplated by this Agreement
- Entire Agreement; Severability. This Agreement (including its schedules exhibits, which form a part of it) constitutes the entire agreement between the Parties concerning the subject matter of this Agreement and supersedes any prior agreements, representations, statements, negotiations, understandings, proposals or undertakings, oral or written, with respect to the subject matter expressly set forth herein. Severability. If any provision of this Agreement or the application thereof to any person, entity, or circumstances is determined shall be held to be invalid, illegal, invalid or unenforceable, each Party agrees that such provision shall be enforced to the maximum extent permissible so as to effect the intent of the Parties, and the validity, legality and enforceability of the remaining provisions of this Agreement shall not in any way be affected or impaired thereby. in any jurisdiction, the remainder hereof, and the application of such provision to such person, entity, or circumstances in any other jurisdiction, shall not be affected thereby, and to this end the provisions of this Agreement shall be severable. If necessary to aeffect the intent of the Parties, the Parties willshall negotiate in good faith to amend this Agreement to replace the unenforceable language with enforceable language that reflects such intent as closely as possible.

10.11.9.14. Counterparts. All executed copies of this Agreement are duplicate originals, equally admissible as evidence. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of whichand such counterparts taken together shall constitute one and the same instrument be deemed the Agreement. A facsimile copy of a signature of a Party hereto shall have the same effect and validity as an original signature.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the date set forth in the first paragraph hereofbelow.

Registry Services, LLC	
By:	By:
Name:	Name:
<u>Title:</u>	<u>Title:</u>
Date:	Date:
ICM Registry SX, LLC	Registrar
Ву:	Ву:
Name:	Name:
Title:	Title:
Date:	Date:
	Email:

IANA#:

Exhibit A

Requirements for Agreements with Registered Name Holders

Registrar shall ensure that its registration agreements with Registered Name Holders include the following provisions and obligations, or provisions and obligations at least equivalent thereto:

- 1. Pricing. Registered Name Holder shall expressly agree to the price of a Domain Name and acknowledge that price for the creation of a Domain Name may be greater than or less than the price for the renewal of that Domain Name.
- 2. Malicious Conduct. Registered Name Holder is prohibited from distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting, sending unsolicited bulk email or spam or otherwise engaging in activity contrary to applicable law. Consequences for breach of this requirement include, but are not limited to, exercise of our rights under Section 7 of this Exhibit A.
- 3. Use of Personal Data. Registered Name Holder consents to the use, copying, distribution, publication, modification and other processing of Registered Name Holder's Personal Data by Registry, its service providers, subcontractors and agents in a manner consistent with Registry Operator Published Policies and all other purposes of collection notified to Registrar by Registry Operator.
- 4. Rights Protection Mechanisms. Registered Name Holder will adhere to any policies, rules or procedures applicable under the ICANN RPMs, submit to any proceedings brought in relation to the ICANN RPMs, and acknowledge any potential consequences of the ICANN RPMs including, but not limited to, the potential for a Domain Name to be locked pursuant to the Uniform Rapid Suspension rules.
- 5. Updating Registration Information. Registered Name Holder will immediately correct and update the registration information for the Domain Name during the registration term for the Domain Name.
- 6. Compliance with Registry Requirements. Registered Name Holder's use of the Domain Name shall comply with all applicable Registry Requirements, including, but not limited to, Registry Operator Published Policies.
- 7. Right to Deny, Cancel or Transfer a Registration. Registered Name Holder acknowledges and agrees that Registry Operator reserves the right to deny, cancel or transfer any registration or transaction, or place any Domain Name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion: (a) to protect the integrity and stability of the registry; (b) to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process; (c) to avoid any liability, civil or criminal, on the part of Registry Operator, as well as its affiliates, subsidiaries, officers, directors, and employees; (d) per the terms of the registration agreement; (e) to correct mistakes made by Registry Operator or any

Registrar in connection with a Domain Name registration; (f) to enforce the Registry Requirements; and (g) to prevent use of the Domain Name in a manner contrary to the intended purpose of the Registry TLD(s). Registry Operator also reserves the right to lock, hold or place a similar status a Domain Name during resolution of a dispute. Registry Operator shall have no liability to of any kind to Registered Name Holder, its customers, affiliates, service providers or any other party as a result of such denial, cancellation or transfer.

- 8. Representations and Warranties. By submitting a request for a Domain Name, Registered Name Holder represents and warrants that: (a) to its knowledge, the registration of the requested Domain Name does not and will not infringe upon or otherwise violate the rights of any third party; (b) it is not submitting the request for a domain name for an unlawful purposes, and it will not use the Domain Name for an unlawful purpose; (c) it will not knowingly use the Domain Name in violation of any applicable laws or regulations or of the rights of any third parties; and (d) that it will use the Domain Name in accordance with the Registry Requirements.
- 9. TLD Specific Requirements. Registrar shall ensure that its registration agreements with Registered Name Holders also include the following additional provisions and obligations, or provisions and obligations at least equivalent thereto, as applicable for Registry TLD(s) as selected in Exhibit C.

9.1. .abogado

- 9.1.1. Registered Name Holder must comply with all applicable laws, including those that relate to privacy, data collection, consumer protection (including in relation to misleading and deceptive conduct), fair lending, debt collection, organic farming, disclosure of data, and financial disclosures. At the time of registration, Registrar must provide notice of this requirement.
- 9.1.2. Registered Name Holders who collect and maintain sensitive health and financial data must implement reasonable and appropriate security measures commensurate with the offering of those services, as defined by applicable law.
- 9.1.3. Registered Name Holder must provide administrative contact information, which must be kept up-to-date, for the notification of complaints or reports of registration abuse, as well as the contact details of the relevant regulatory, or industry self-regulatory, bodies in their main place of business.
- 9.1.4. Registered Name Holder represents that they possess any necessary authorizations, charters, licenses and/or other related credentials for participation in the sector associated with the TLD.
- 9.1.5. Registered Name Holder must report any material changes to the validity of the authorizations, charters, licenses and/or other related credentials for participation in the sector associated with the TLD.

9.2. .dds

- 9.2.1. Registered Name Holder must comply with all applicable laws, including those that relate to privacy, data collection, consumer protection (including in relation to misleading and deceptive conduct), fair lending, debt collection, organic farming, disclosure of data, and financial disclosures. At the time of registration, Registrar must provide notice of this requirement.
- 9.2.2. Registered Name Holders who collect and maintain sensitive health and financial data must implement reasonable and appropriate security measures commensurate with the offering of those services, as defined by applicable law.
- 9.2.3. Registered Name Holder must provide administrative contact information, which must be kept up-to-date, for the notification of complaints or reports of registration abuse, as well as the contact details of the relevant regulatory, or industry self-regulatory, bodies in their main place of business.
- 9.2.4. Registered Name Holder represents that they possess any necessary authorizations, charters, licenses and/or other related credentials for participation in the sector associated with the TLD; specifically that they have been awarded a Doctor of Dental Surgery (DDS) degree by a recognized accredited body.
- 9.2.5. Registered Name Holder must report any material changes to the validity of the authorizations, charters, licenses and/or other related credentials for participation in the sector associated with the TLD.

9.3. .design, .fashion, .fit, .law

- 9.3.1. Registered Name Holder must comply with all applicable laws, including those that relate to privacy, data collection, consumer protection (including in relation to misleading and deceptive conduct), fair lending, debt collection, organic farming, disclosure of data, and financial disclosures. At the time of registration, Registrar must provide notice of this requirement.
- 9.3.2. Registered Name Holders who collect and maintain sensitive health and financial data must implement reasonable and appropriate security measures commensurate with the offering of those services, as defined by applicable law.

Exhibit B

Data Processing Addendum

To the extent of any conflict between the Agreement (referred to herein as RRA), as amended (including any of its Exhibits or attachments), and this Data Processing Addendum, the terms of this Data Processing Addendum will take precedence. Capitalized terms not defined below will have the meaning provided to them in the RRA.

1. INTRODUCTION

This Data Processing Addendum establishes the Parties' respective responsibilities for the Processing of Shared Personal Data under the RRA. It is intended to ensure that Shared Personal Data is Processed in a manner that is secure and in accordance with Applicable Laws and its defined Purpose(s). Though this Data Processing Addendum is executed by and between the Registry and Registrar as an addendum to the RRA, Purposes for Processing are often at the direction or requirement of ICANN as a Controller. Certain Purposes for Processing under the RAA may also be at the direction of the Registrar or Registry, each as a Controller.

2. DEFINITIONS

- a) Applicable Agreements. Collectively means this Data Processing Addendum, the Registrar Accreditation Agreement (RAA), the Registry Agreement (RA), and the RRA, as those documents are applicable and binding on any individual Party.
- b) Applicable Laws. The General Data Protection Regulation (2016/679) ("GDPR"), the Electronic Communications Data Protection Directive (2002/58/EC), the Privacy and Electronic Communications (EC Directive) Regulations 2003 (SI 2426/2003) (as amended) and all other applicable laws and regulations worldwide, including their successors or as modified, relating to the Processing of Shared Personal Data.
- c) Disclosing Party. Means the Party that transfers Shared Personal Data to the Receiving Party.
- d) Data Protection Authority. Means the relevant and applicable supervisory data protection authority in the member state or other territory where a Party to this Data Processing Addendum is established or has identified as its lead supervisory authority, or otherwise has jurisdiction over a Party to this Data Protection Addendum.
- e) Data Security Breach. A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to the Shared Personal Data, and which is further subject to the provisions of 5 6 below.
- f) Data Subject. Means an identifiable natural person who can be identified, directly or indirectly, in particular by reference to Personal Data.
- g) Personal Data. Means any information such as a name, an identification number, location data, an online identifier or information pertaining to an individual's physical, physiological, genetic, mental, economic, cultural or social identity relating to that natural person, that can be used to directly or indirectly identify a Data Subject.

- h) Processing. Means any operation or set of operations which is performed on the Shared Personal Data, whether or not by automated means, and which includes the collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction. Processing, Processes, Processed or other derivatives as used herein, will have the same meaning.
- i) Purpose(s). Has the meaning provided in Section 3 below.
- j) Receiving Party. Means the Party receiving Shared Personal Data from the Disclosing Party.
- k) Registration Data. Means data collected by the Registrar under the RAA and that is required to be shared with the Registry Operator under the RAA and the RA.
- Shared Personal Data. Means Personal Data contained in the fields within Registration Data and that is Processed in accordance with the Applicable Agreements.
- m) Temporary Specification. Means the "Temporary Specification for gTLD Registration Data"

 Adopted on 17 May 2018 by the ICANN Board of Directors, as may be amended or supplemented from time to time.

3. PURPOSE, SUBJECT MATTER, AND ROLES

- a) Purpose(s). Processing of Shared Personal Data under this Data Processing Addendum by the Parties is for the limited purpose of provisioning, servicing, managing and maintaining domain names, as required of registries and registrars under the Applicable Agreements with ICANN, including to the extent those purposes serve to ensure the stability and security of the Domain Name System and to support the lawful, proper and legitimate use of the services offered by the Parties. Only Shared Personal Data is subject to the terms of this Data Processing Addendum.
- b) Subject Matter. This Data Processing Addendum sets out the framework for the protection of Shared Personal Data for the Purposes noted in this section and defines the principles and procedures that the Parties shall adhere to and the responsibilities the Parties owe to each other. The Parties collectively acknowledge and agree that Processing necessitated by the Purpose(s) is to be performed at different stages, or at times even simultaneously by the Parties. Thus, this Data Processing Addendum is required to ensure that where Shared Personal Data may be Processed, it is done so at all times in compliance with the requirements of Applicable Laws.
- c) Roles and Responsibilities. The Parties acknowledge and agree that, with respect to Processing of Shared Personal Data for the Purposes of this Data Processing Addendum:
 - i. The details of Processing are established and set forth in Annex 1;
 - ii. Each Party and ICANN may act as either a Controller or Processor of Shared Personal Data as specified in Appendix C to the Temporary Specification; and
 - iii. Although ICANN, the Registry Operator and Registrar may each take on the role, or additional role, of Controller or Processor in the lifecycle of processing Registration Data under Applicable Agreements, for the purposes of this Data Processing Addendum, only the roles of the Registry Operator and the Registrar are applicable.
 - iv. To the extent either the Purpose(s) or Subject Matter is not specifically referenced or noted when detailing the respective or shared rights, duties, liabilities or obligations hereunder, the Parties nonetheless mutually acknowledge and agree that the Purpose(s)

and Subject Matter is and will be at all times the basis upon which legitimate and lawful processing hereunder may be conducted and performed.

4. FAIR AND LAWFUL PROCESSING

- a) Each Party shall ensure that it processes the Shared Personal Data fairly and lawfully in accordance with this Data Processing Addendum and Applicable Laws.
- b) Each Party shall ensure that it processes Shared Personal Data on the basis of one of the following legal grounds:
 - i. The Data Subject has given consent to the Processing of his or her Personal Data for one or more specific Purposes;
 - ii. Processing is necessary for the performance of a contract to which the Data Subject is party or in order to take steps at the request of the Data Subject prior to entering into a contract;
 - iii. Processing is necessary for compliance with a legal obligation to which the Controller is subject;
 - iv. Processing is necessary for the purposes of the legitimate interests pursued by the
 Controller or by a third party, except where such interests are overridden by the interests
 or fundamental rights and freedoms of the Data Subject which require protection of
 Personal Data; or
 - v. Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Controller.

5. PROCESSING SHARED PERSONAL DATA

- a) All Parties agree that they are responsible for Processing of Shared Personal Data in accordance with Applicable Laws and this Data Processing Addendum. The Parties shall fully cooperate with each other to the extent necessary to effectuate corrections, amendments, restrictions or deletions of Personal Data as required by Applicable Laws and/or at the request of any Data Subject.
- b) A Party may only transfer Shared Personal Data relating to EU individuals to outside of the European Economic Area (EEA) (or if such Shared Personal Data is already outside of the EEA, to any third party also outside the EEA), in compliance with the terms of this Data Processing Addendum and the requirements of Applicable Laws, the latter including any relevant Adequacy Decision of the European Commission or the use of EU 'Standard Contractual Clauses'. Where Standard Contractual Clauses for data transfers between EU and non-EU countries are required to be executed between the Parties, they may be found and downloaded, to be incorporated herein as part of this Data Processing Addendum upon execution, at https://eurlex.europa.eu/legal-content/en/TXT/?uri=CELEX%3A32010D0087 (or such link location as may be updated from time to time).
- c) A Party must immediately notify the other Party and ICANN if, in its opinion, ICANN's instructions or requirements under Applicable Agreements infringes any Applicable Laws.
- d) All Shared Personal Data must be treated as strictly confidential and a Party must inform all its employees or approved agents engaged in processing the Shared Personal Data of the

- confidential nature of the Shared Personal Data, and ensure that all such persons or parties have signed an appropriate confidentiality agreement to maintain the confidence of the Shared Personal Data.
- e) Where a Party Processes Shared Personal Data, it acknowledges and agrees that it is responsible for maintaining appropriate organizational and security measures to protect such Shared Personal Data in accordance with all Applicable Laws. Appropriate organizational and security measures are further enumerated in Section 5 of this Data Processing Addendum, but generally must include:
 - Measures to ensure that only authorized individuals for the Purposes of this Data
 Processing Addendum can access the Shared Personal Data;
 - ii. The pseudonymisation and encryption of the Shared Personal Data, where necessary or appropriate;
 - iii. The ability to ensure continued confidentiality, integrity, availability and resilience of its processing systems and services;
 - iv. The ability to restore the availability and access to Shared Personal Data in a timely manner;
 - v. A process for regularly testing, assessing, and evaluating the effectiveness of technical and organizational measures for ensuring the security of the processing of Shared
 Personal Data; and
 - vi. Measures to identify vulnerabilities with regard to the processing of Shared Personal Data in its systems.
- f) To the extent that the Receiving Party contracts with any subcontractor, vendor or other third-party to facilitate its performance under the Applicable Agreements, it must enter into a written agreement with such third party to ensure such party also complies with the terms of this Data Processing Addendum.
- g) The Party which employs a sub-processor, vendor or other third-party to facilitate its performance under this Data Processing Addendum is and will remain fully liable for any such third party's acts where such party fails to fulfill its obligations under this Data Processing Addendum (or similar contractual arrangement put in place to impose equivalent obligations on the third party to those incumbent on the Receiving Party under this Data Processing Addendum) or under Applicable Laws.
- h) Each Party will, at its expense, defend, indemnify and hold the other Party harmless from and against all claims, liabilities, costs and expenses arising from or relating to (i) a Data Security
 Breach, (ii) breach of Applicable Laws, and (iii) breach of this Data Processing Addendum, to the extent the cause of the breaching Party's negligent, willful or intentional acts or omissions.
- i) The Parties shall, in respect of Shared Personal Data, ensure that their privacy notices are clear and provide sufficient information to Data Subjects in order for them to understand what of their Personal Data is included in Shared Personal Data, the circumstances in which it will be shared, the purposes for the Personal Data sharing and either the identity with whom the Personal Data is shared or a description of the type of organization that will receive the Shared Personal Data.
- j) The Parties undertake to inform Data Subjects of the Purposes for which it will process the Shared Personal Data and provide all of the information that it must provide in accordance with Applicable Laws, to ensure that the Data Subjects understand how their Personal Data will be Processed.
- k) The Shared Personal Data must not be irrelevant or excessive with regard to the Purposes.

I) A Party shall, subject to the instructions of the Data Subject, ensure that Shared Personal Data is accurate. Where any Party becomes aware of inaccuracies in Shared Personal Data, they will, where necessary, notify the other Parties, to enable the timely rectification of such data.

6. SECURITY

- a) The Disclosing Party shall be responsible for the security of transmission of any Shared Personal Data in transmission to the Receiving Party by employing appropriate safeguards and technical information security controls.
- b) All Parties agree to implement appropriate technical and organizational measures to protect the Shared Personal Data in their possession against unauthorized or unlawful processing and against accidental loss, destruction, damage, alteration or disclosure, including but not limited to:
 - i. Ensuring IT equipment, including portable equipment is kept in lockable areas when unattended;
 - ii. Not leaving portable equipment containing the Shared Personal Data unattended;
 - <u>iii.</u> Ensuring use of appropriate secure passwords for logging into systems or databases containing Shared Personal Data;
 - iv. Ensuring that all IT equipment is protected by antivirus software, firewalls, passwords and suitable encryption devices;
 - v. Using industry standard 256-bit AES encryption or suitable equivalent where necessary or appropriate;
 - vi. Limiting access to relevant databases and systems to those of its officers, staff, agents, vendors and sub-contractors who need to have access to the Shared Personal Data, and ensuring that password security mechanisms are in place to prevent inappropriate access when individuals are no longer engaged by the Party;
 - vii. Conducting regular threat assessment or penetration testing on systems as deemed necessary, considering the nature, scope, context and purposes of processing, as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, with due regard to the nature of the data held, the cost of implementation, and the state of the art;
 - viii. Ensuring all authorized individuals handling Shared Personal Data have been made aware of their responsibilities with regards to handling of Shared Personal Data; and
 - ix. Allowing for inspections and assessments to be undertaken by the Controller as to the security measures taken, or producing evidence of those measures, if requested.

7. SECURITY BREACH NOTIFICATION

a) Notification Timing. Should a Party become aware of any Data Security Breach by a sub-processor in relation to Shared Personal Data, and where such a Breach is of a material impact to this Data Processing Addendum, or is likely to have a material impact on the Parties, the relevant Party should immediately notify the Parties, and the relevant Party shall provide immediate feedback about any impact this incident may/will have on the affected Parties, including the anticipated impacts to the rights and freedoms of Data Subjects if applicable. Such notification will be provided as promptly as possible, but in any event no later than 24 hours after detection of the

- <u>Data Security Breach. Nothing in this section should be construed as limiting or changing any notification obligation of a Party under Applicable Laws.</u>
- b) Notification Format and Content. Notification of a Data Security Breach will be in writing to the information/administrative contact identified by the Parties, though communication may take place first via telephone. The notifying Party must be provided the following information, to the greatest extent possible, with further updates as additional information comes to light:
 - i. A description of the nature of the incident and likely consequences of the incident;
 - ii. Expected resolution time (if known);
 - iii. A description of the measures taken or proposed to address the incident including, measures to mitigate its possible adverse effects the Parties and/or Shared Personal Data;
 - <u>iv.</u> The categories and approximate volume of Shared Personal Data and individuals potentially affected by the incident, and the likely consequences of the incident on that Shared Personal Data and associated individuals; and
 - v. The name and phone number of a representative the Party may contact to obtain incident updates.
- c) Security Resources. The Parties' may, upon mutual agreement, provide resources from its security group to assist with an identified Data Security Breach for the purpose of meeting its obligations in relation to the notification of a Data Security Breach under Applicable Laws or other notification obligations or requirements.
- d) Failed Security Incidents. A failed security incident will not be subject to the terms of this Data
 Processing Addendum. A failed security incident is one that results in no unauthorized access or
 acquisition to Shared Personal Data, and may include, without limitation, pings and other
 broadcast attacks on firewalls or edge servers, port scans, unsuccessful log-on attempts, denial of
 service attacks, packet sniffing (or other unauthorized access to traffic data that does not result in
 access beyond headers) or similar incidents.
- e) Additional Notification Requirements. For the purpose of this section, a Party is also required to provide notification in accordance with this section in response to:
 - i. A complaint or objection to Processing or request with respect to the exercise of a Data
 Subject's rights under Applicable Laws; and
 - ii. An investigation into or seizure of Shared Personal Data by government officials,
 regulatory or law enforcement agency, or indications that such investigation or seizure is
 contemplated.

8. DATA SUBJECT RIGHTS

- a) Controllers have certain obligations to respond to requests of a Data Subject whose Personal Data is being processed under this Data Processing Addendum, and who wishes to exercise any of their rights under Applicable Laws, including, but not limited to: (i) right of access and update; (ii) right to data portability; (iii) right to erasure; (iv) right to rectification; (v) right to object to automated decision-making; or (vi) right to object to processing.
- b) Data Subjects have the right to obtain certain information about the processing of their personal data through a subject access request (Subject Access Request). The Parties shall maintain a record of Subject Access Requests, the decisions made and any information that was exchanged.

- Records must include copies of the request for information, details of the data accessed and shared and where relevant, notes of any meeting, correspondence or phone calls relating to the request.
- c) The Parties agree that the responsibility for complying with a Subject Access Request falls to the Party receiving the Subject Access Request in respect of the Personal Data held by that Party, but any final decisions made by the Controller will govern.
- d) The Parties agree to provide reasonable and prompt assistance (within 5 business days of such a request for assistance) as is necessary to each other to enable them to comply with Subject Access Requests and to respond to any other queries or complaints from Data Subjects.

9. DATA RETENTION AND DELETION

Notwithstanding any requirements under the Applicable Agreements to the contrary, the Parties will retain Shared Personal Data only as necessary to carry out the Purposes or otherwise in accordance with the Temporary Specification and as permitted under Applicable Laws, and thereafter must delete or return all Shared Personal Data accordingly.

10. TRANSFERS

- a) For the purposes of this Data Processing Addendum, transfers of Personal Data include any sharing of Shared Personal Data, and shall include, but is not limited to, the following:
 - Transfers amongst the Parties for the Purposes contemplated in this Data Processing
 Addendum or under any of the Applicable Agreements;
 - ii. Disclosure of the Shared Personal Data with any other third party with a valid legal basis for the provisioning of the Purposes;
 - <u>iii.</u> Publication of the Shared Personal Data via any medium, including, but not limited to in public registration data directory services;
 - iv. The transfer and storage by the Receiving Party of any Shared Personal Data from within the EEA to servers outside the EEA; and
 - v. Otherwise granting any third party located outside the EEA access rights to the Shared Personal Data.
- b) No Party shall disclose or transfer Shared Personal Data outside the EEA without ensuring that adequate and equivalent protections will be afforded to the Shared Personal Data.

11. RESOLUTION OF DISPUTES

- a) In the event of a dispute or claim brought by a Data Subject or an applicable Data Protection Authority against any Party concerning the processing of Shared Personal Data, the concerned Parties will inform each other about any such disputes or claims, and will cooperate with a view to settling them amicably in a timely fashion.
- b) The Parties agree to respond to any generally available non-binding mediation procedure initiated by a Data Subject or by a Data Protection Authority. If they do participate in the proceedings, the Parties may elect to do so remotely (such as by telephone or other electronic

- means). The Parties also agree to consider participating in any other arbitration, mediation or other dispute resolution proceedings developed for data protection disputes.
- c) In respect of Data Security Breaches or any breach of this Data Processing Addendum, each Party shall abide by a decision of a competent court of the complaining Party's country of establishment or of any binding decision of the relevant Data Protection Authority.

12. IMPACT OF CHANGES; NEW GUIDANCE

In the event the ICANN Board adopts changes to the Temporary Specification (a Triggering Event), then Registry may notify Registrar of the changes, and upon ICANN publication of the updated Temporary Specification to its website, the changes will also be adopted and incorporated automatically herein to this Data Processing Addendum.

Registrar will be given thirty (30) days to accept or reject the proposed changes; rejection may result in termination of the RRA. If Registrar does not respond within thirty (30) days following notice, it is deemed to have accepted the changes to the Data Processing Addendum, as applicable.

In the event Applicable Laws change in a way that the Data Processing Addendum is no longer adequate for the purpose of governing lawful processing of Shared Personal Data and there was no Triggering Event, the Parties agree that they will negotiate in good faith to review and update this Data Processing Addendum in light of the new laws.

Annex 1 Details of the Processing

- 1. Nature and Purpose of Processing. The Parties will Process Shared Personal Data only as necessary to perform under and pursuant to the Applicable Agreements, and subject to this Data Processing Addendum, including as further instructed by Data Subjects.
- 2. Duration of Processing. The Parties will Process Shared Personal Data during the Term of the underlying RRA to which this this Data Processing Addendum is applicable, but will abide by the terms of this Data Processing Addendum for the duration of the Processing if in excess of that term, and unless otherwise agreed upon in writing.
- **3. Type of Personal Data.** Data Subjects may provide the following Shared Personal Data in connection with the purchase of a domain name from a Registrar:

Name, address, telephone and fax numbers, and email addresses of Registered Name Holder and their Technical, Billing and Administrative Contacts and any other Contacts associated with a domain name as applicable.

Exhibit C

Service Activation Form

The Registrar agrees that this Service Activation Form shall form part of, and be subject to, the Registry-Registrar Agreement executed by and between the parties.

Registrar wishes to act as a registrar for domain names within the selected top-level domains ("Registry TLD(s)"):

☐ .abogado	. fashion	☐ . sex*
☐ .adult*1	. fishing	☐ . surf
□ .bayern*	□ . fit	☐ . vip
□ .beer	☐ . garden	. vodka
□ .biz	☐ . horse	\square . wedding
☐ . boston	☐ . law	. work
□ . casa	☐ . luxe	□ . xxx*
☐ . club	. miami	. yoga
☐ . compare	□ . nrw*	
\square . cooking	. porn*	
□ . dds	□ . rodeo	
. design	. select	

Parties may vary this Exhibit C by executing subsequent Service Activation Form(s). Subsequent Service Activation Forms shall supersede and replace this executed Service Activation Form as Exhibit C to the Agreement only if executed in writing by both parties.

IN WITNESS WHEREOF, the parties hereto have executed this supplement to the Agreement as of the date set forth below.

Registry Services, LLC	
By:	By:
Name:	Name:
<u>Title:</u>	<u>Title:</u>
Date:	Date:

^{*} Agreement executed by Registry Services, LLC on behalf of the Registry Operator.

SCHEDULE 1: MUTUAL NON-DISCLOSURE

Section I. Definitions

- 1. "Disclosing Party" and "Receiving Party." For purposes of this Agreement, Registry is a "Disclosing Party" of its Confidential Information and a "Receiving Party" of Registrar's Confidential Information, and Registrar is a "Disclosing Party" of its Confidential Information and a "Receiving Party" of Registry's Confidential Information.
- 2. "Confidential Information" shall mean business information of a Party, including, without limitation, the following:
- (a) Information relating to the Disclosing Party's planned or existing computer systems and systems architecture, including computer hardware, computer software, source code, object code, documentation, methods of processing and operational methods;
- (b) Information regarding the name, address, telephone number, e-mail address, account, or other information pertaining to an existing or prospective customer of the Disclosing Party, and any list or grouping of such clients, regardless of whether such list includes publicly available information;
- (c) Information that identifies or can be used to identify individuals;
- (d) Business information relating to the Disclosing Party including information about sales, profits, organizational structure, business initiatives and other financial information;
- (e) Information that describes the Disclosing Party's products and services, including insurance and financial products, product designs, and how such products are administered and managed;
- (f) Information that describes the Disclosing Party's product strategies, tax interpretations, tax positions and treatment of any item;
- (g) Confidential information of third parties with which the Disclosing Party conducts business;
- (h) Any information that a reasonable person familiar with the Disclosing Party's business and industry would consider confidential or proprietary, the maintenance of which would be important to the Disclosing Party; and
- (i) Any other information designated in writing as confidential information by the Disclosing Party at the time the information is provided to the Receiving Party or within a reasonable time thereafter.

"Confidential Information" shall not include information the Receiving Party can clearly establish by written evidence was: (i) known to the receiving prior to the Agreement; (ii) rightfully acquired by the Receiving Party from third parties who are not under an obligation of confidence to that Party; (iii) placed in the public domain without the Receiving Party's fault; or (iv) independently developed by the Receiving Party without reference to or reliance on the Confidential Information.

Section II. Use and Disclosure of Confidential Information

1. Both parties acknowledge and agree that the Confidential Information of the other Party is confidential, proprietary, and constitutes a trade secret to the Disclosing Party and is disclosed to Receiving Party on a confidential basis under the Agreement, to be used only as expressly permitted by the terms and conditions of the Agreement.

- 2. Both parties acknowledge and agree that the Confidential Information of the other Party is a proprietary development constituting a valuable asset of the Disclosing Party, which provides the Disclosing Party with a significant competitive advantage in its business. Title to the Confidential Information shall remain at all times in the Disclosing Party and no transfer of any interest therein is either expressly granted or implied.
- Each Party covenants and agrees that it will:
- (a) Keep and maintain all Confidential Information of the other Party in strict confidence, using such degree of care as is appropriate to avoid unauthorized use or disclosure;
- (b) Not, directly or indirectly, disclose any Confidential Information of the other Party to anyone third party, except as permitted by this Agreement or with the Disclosing Party's prior written consent;
- (c) Use the Confidential Information of the other Party only as (i) permitted by this Agreement and
- (ii) as reasonably necessary to fulfill its obligations under the Agreement;
- (d) Except as permitted by this Agreement, not make use of any such Confidential Information for its own purposes or the benefit of a third party;
- (e) Enact and maintain policies governing secure data destruction practices;
- (f) Take no action with respect to the Confidential Information of the other Party that is inconsistent with its confidential and proprietary nature.
- 4. Each Party agrees that it and any person to whom it grants access to the Confidential Information of the other Party shall at all times hold the such Confidential Information in trust and in the strictest confidence, with appropriate security safeguards, and shall not, except as herein permitted, use, exploit, duplicate, re-create, display, decompile or reverse assemble, modify, translate, or create derivative works based upon such Confidential Information.
- 5. Each Party agrees that it shall limit disclosure to independent contractors and to its authorized employees who have a "need to know" for the purposes contemplated in the Agreement.
- 6. Each Party hereby agrees to assume responsibility for all acts, omissions and breaches of the Agreement by its employees, agents and independent contractors.
- 7. If a Party is requested or required to disclose any Confidential Information of the other Party in any judicial or administrative proceeding, to the extent permitted by law, said Party shall promptly notify the Disclosing Party of such request so that it may resist such disclosure or seek an appropriate protective order. If a Receiving Party is nonetheless compelled to disclose Confidential Information of the other Party in such judicial or administrative proceeding, it shall limit its disclosure to that which is required by the relevant judicial or administrative body.

Section III. Security of Confidential Information

Each Party agrees to implement and maintain a written, effective information security program consistent with recognized industry standards (e.g., NIST or ISO 27000 series) to protect the other Party's Confidential Information, which information security program shall include administrative,

technical, and physical safeguards appropriate to the nature of Confidential Information and is designed to protect such information from:

- (a) Unauthorized access, destruction, use, modification, or disclosure;
- (b) Unauthorized access to or use that could result in substantial harm or inconvenience to Registrar, its customers or employees; and
- (c) Any anticipated threats or hazards to the security or integrity of such information.

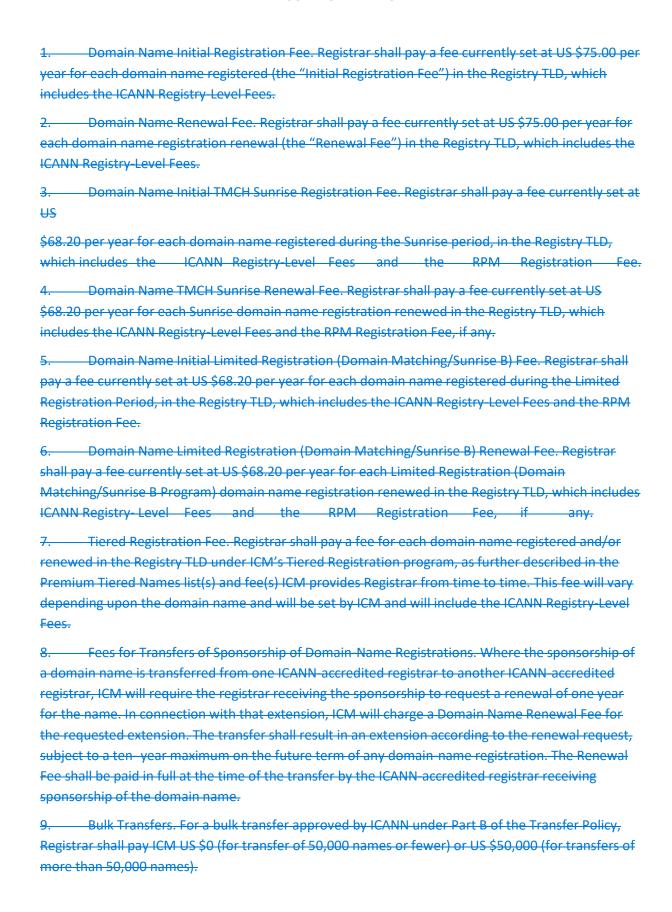
 Section IV: Breach

In the event that a Receiving Party reasonably believes that unauthorized access to, disclosure of, or breach in the security of Confidential Information of the other Party has occurred, the Receiving Party shall, at its own cost and expense and without unreasonable delay, (i) notify the Disclosing Party of any unauthorized access to, or possession, use or knowledge of Confidential Information by any person or entity, or any attempt thereof; (ii) Assist the Disclosing Party in investigating, defending against legal claims arising out of such unauthorized access; and (iii) taking such steps as are necessary to prevent the recurrence of any unauthorized access to, or possession, use or knowledge of Confidential Information, and any attempt thereof.

Section V. Termination

- Each Party will, (i) upon termination of this Agreement; (ii) once the Receiving Party determines that it has no need for Confidential Information; or (iii) at any time the disclosing requests, deliver promptly to the Disclosing Party or, at the Disclosing Party's option, will destroy, and render unreadable and undecipherable, all memoranda, notes, records, reports, data, media and other documents and materials, electronic or otherwise (and all copies thereof) regarding or including any Confidential Information that a Receiving Party may then possess or have under its control; provided, however, that a Receiving Party may retain a secured copy of the Disclosing Party's Confidential Information to the extent necessary to comply with applicable law.
- 2. The obligations to maintain the confidentiality, protection and security of, and the restrictions on use, disclosure and duplication of the Confidential Information shall survive the rescission, termination or completion of this Agreement and any underlying agreement for services to which it relates and shall remain in full force and effect for so long as the Receiving Party possesses such Confidential Information.

SCHEDULE 2: FEES



10. Restore Fee. Registrar shall pay ICM a fee (the "Restore Fee") per Registered Name restored during the Redemption Grace Period; provided that ICM reserves the right, in its sole discretion, to lower such fee based on extenuating circumstances. The current Restore Fee as of the Effective Date is US \$40 per Registered Name Restored.

ICM reserves the right to increase the Fees set forth above prospectively upon such notice as specified in this Agreement. A schedule of the current Fees is available at the Registrar Management System, or such other location as may be noticed to Registrar from time to time.

RRA Data Processing Addendum

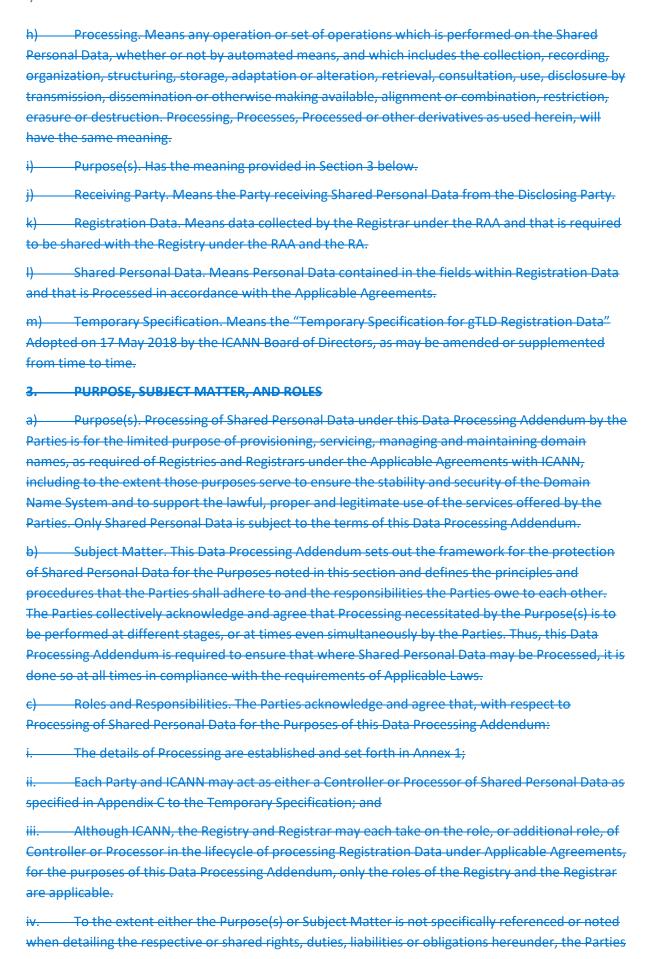
This RRA DATA PROCESSING ADDENDUM (the "Data Processing Addendum") is made by and between the undersigned registry (the "Registry") and registrar (the "Registrar") (each a "Party" and together the "Parties"), and is effective as of May 25, 2018, and supplements the terms and conditions of the Registry Registrar Agreement (the "RRA") executed between the Parties. To the extent of any conflict between the RRA, as amended (including any of its attachments), and this Data Processing Addendum, the terms of this Data Processing Addendum will take precedence. Capitalized terms not defined below will have the meaning provided to them in the RRA.

1. INTRODUCTION

This Data Processing Addendum establishes the Parties' respective responsibilities for the Processing of Shared Personal Data under the RRA. It is intended to ensure that Shared Personal Data is Processed in a manner that is secure and in accordance with Applicable Laws and its defined Purpose(s). Though this Data Processing Addendum is executed by and between the Registry and Registrar as an addendum to the RRA, Purposes for Processing are often at the direction or requirement of ICANN as a Controller. Certain Purposes for Processing under the RAA may also be at the direction of the Registrar or Registry, each as a Controller.

2. DEFINITIONS

- a) Applicable Agreements. Collectively means this Data Processing Addendum, the Registrar Accreditation Agreement ("RAA"), the Registry Agreement ("RA"), and the RRA, as those documents are applicable and binding on any individual Party.
- b) Applicable Laws. The General Data Protection Regulation (2016/679) ("GDPR"), the Electronic Communications Data Protection Directive (2002/58/EC), the Privacy and Electronic Communications (EC Directive) Regulations 2003 (SI 2426/2003) (as amended) and all other applicable laws and regulations worldwide, including their successors or as modified, relating to the Processing of Shared Personal Data.
- c) Disclosing Party. Means the Party that transfers Shared Personal Data to the Receiving Party.
- d) Data Protection Authority. Means the relevant and applicable supervisory data protection authority in the member state or other territory where a Party to this Data Processing Addendum is established or has identified as its lead supervisory authority, or otherwise has jurisdiction over a Party to this Data Protection Addendum.
- e) Data Security Breach. A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to the Shared Personal Data, and which is further subject to the provisions of Section 6 below.
- f) Data Subject. Means an identifiable natural person who can be identified, directly or indirectly, in particular by reference to Personal Data.
- g) Personal Data. Means any information such as a name, an identification number, location data, an online identifier or information pertaining to an individual's physical, physiological, genetic, mental, economic, cultural or social identity relating to that natural person, that can be used to directly or indirectly identify a Data Subject.



nonetheless mutually acknowledge and agree that the Purpose(s) and Subject Matter is and will be at all times the basis upon which legitimate and lawful processing hereunder may be conducted and performed.

performed. FAIR AND LAWFUL PROCESSING - Each Party shall ensure that it processes the Shared Personal Data fairly and lawfully in accordance with this Data Processing Addendum and Applicable Laws. Each Party shall ensure that it processes Shared Personal Data on the basis of one of the following legal grounds: The Data Subject has given consent to the Processing of his or her Personal Data for one or more specific Purposes; Processing is necessary for the performance of a contract to which the Data Subject is party or in order to take steps at the request of the Data Subject prior to entering into a contract; Processing is necessary for compliance with a legal obligation to which the Controller is subject; Processing is necessary for the purposes of the legitimate interests pursued by the Controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the Data Subject which require protection of Personal Data; or Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Controller.

PROCESSING SHARED PERSONAL DATA

- a) All Parties agree that they are responsible for Processing of Shared Personal Data in accordance with Applicable Laws and this Data Processing Addendum. The Parties shall fully cooperate with each other to the extent necessary to effectuate corrections, amendments, restrictions or deletions of Personal Data as required by Applicable Laws and/or at the request of any Data Subject.
- b) A Party may only transfer Shared Personal Data relating to EU individuals to outside of the European Economic Area ("EEA") (or if such Shared Personal Data is already outside of the EEA, to any third party also outside the EEA), in compliance with the terms of this Data Processing Addendum and the requirements of Applicable Laws, the latter including any relevant Adequacy Decision of the European Commission or the use of EU 'Standard Contractual Clauses'. Where Standard Contractual Clauses for data transfers between EU and non-EU countries are required to be executed between the Parties, they may be found and downloaded, to be incorporated herein as part of this Data Processing Addendum upon execution, at https://eur-lex.europa.eu/legal-content/en/TXT/?uri=CELEX%3A32010D0087 (or such link location as may be updated from time to time).
- c) A Party must immediately notify the other Party and ICANN if, in its opinion, ICANN's instructions or requirements under Applicable Agreements infringes any Applicable Laws.
- d) All Shared Personal Data must be treated as strictly confidential and a Party must inform all its employees or approved agents engaged in processing the Shared Personal Data of the confidential nature of the Shared Personal Data, and ensure that all such persons or parties have

signed an appropriate confidentiality agreement to maintain the confidence of the Shared Personal Data. Where a Party Processes Shared Personal Data, it acknowledges and agrees that it is responsible for maintaining appropriate organizational and security measures to protect such Shared Personal Data in accordance with all Applicable Laws. Appropriate organizational and security measures are further enumerated in Section 5 of this Data Processing Addendum, but generally must include: Measures to ensure that only authorized individuals for the Purposes of this Data Processing Addendum can access the Shared Personal Data; The pseudonymisation and encryption of the Shared Personal Data, where necessary or appropriate; The ability to ensure continued confidentiality, integrity, availability and resilience of its processing systems and services; The ability to restore the availability and access to Shared Personal Data in a timely manner; A process for regularly testing, assessing, and evaluating the effectiveness of technical and organizational measures for ensuring the security of the processing of Shared Personal Data; and Measures to identify vulnerabilities with regard to the processing of Shared Personal Data in its systems. To the extent that the Receiving Party contracts with any subcontractor, vendor or other third party to facilitate its performance under the Applicable Agreements, it must enter into a written agreement with such third party to ensure such party also complies with the terms of this Data Processing Addendum. The Party which employs a sub-processor, vendor or other third-party to facilitate its performance under this Data Processing Addendum is and will remain fully liable for any such third party's acts where such party fails to fulfill its obligations under this Data Processing Addendum (or similar contractual arrangement put in place to impose equivalent obligations on the third party to those incumbent on the Receiving Party under this Data Processing Addendum) or under Applicable Laws. Each Party will, at its expense, defend, indemnify and hold the other Party harmless from and against all claims, liabilities, costs and expenses arising from or relating to (i) a Data Security Breach, (ii) breach of Applicable Laws, and (iii) breach of this Data Processing Addendum, to the extent the cause of the breaching Party's negligent, willful or intentional acts or omissions. The Parties shall, in respect of Shared Personal Data, ensure that their privacy notices are clear and provide sufficient information to Data Subjects in order for them to understand what of their Personal Data is included in Shared Personal Data, the circumstances in which it will be shared, the purposes for the Personal Data sharing and either the identity with whom the Personal Data is shared or a description of the type of organization that will receive the Shared Personal Data. The Parties undertake to inform Data Subjects of the Purposes for which it will process the Shared Personal Data and provide all of the information that it must provide in accordance with

Applicable Laws, to ensure that the Data Subjects understand how their Personal Data will be Processed. The Shared Personal Data must not be irrelevant or excessive with regard to the Purposes. A Party shall, subject to the instructions of the Data Subject, ensure that Shared Personal Data is accurate. Where any Party becomes aware of inaccuracies in Shared Personal Data, they will, where necessary, notify the other Parties, to enable the timely rectification of such data. SECURITY The Disclosing Party shall be responsible for the security of transmission of any Shared Personal Data in transmission to the Receiving Party by employing appropriate safeguards and technical information security controls. All Parties agree to implement appropriate technical and organizational measures to protect the Shared Personal Data in their possession against unauthorized or unlawful processing and against accidental loss, destruction, damage, alteration or disclosure, including but not limited to: Ensuring IT equipment, including portable equipment is kept in lockable areas when unattended; Not leaving portable equipment containing the Shared Personal Data unattended; Ensuring use of appropriate secure passwords for logging into systems or databases containing Shared Personal Data; Ensuring that all IT equipment is protected by antivirus software, firewalls, passwords and suitable encryption devices; Using industry standard 256-bit AES encryption or suitable equivalent where necessary or appropriate; Limiting access to relevant databases and systems to those of its officers, staff, agents, vendors and sub-contractors who need to have access to the Shared Personal Data, and ensuring that password security mechanisms are in place to prevent inappropriate access when individuals are no longer engaged by the Party; Conducting regular threat assessment or penetration testing on systems as deemed necessary, considering the nature, scope, context and purposes of processing, as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, with due regard to the nature of the data held, the cost of implementation, and the state of the art; Ensuring all authorized individuals handling Shared Personal Data have been made aware of their responsibilities with regards to handling of Shared Personal Data; and ix. Allowing for inspections and assessments to be undertaken by the Controller as to the security measures taken, or producing evidence of those measures, if requested. SECURITY BREACH NOTIFICATION Notification Timing. Should a Party become aware of any Data Security Breach by a subprocessor in relation to Shared Personal Data, and where such a Breach is of a material impact to

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this Data Processing Addendum, or is likely to have a material impact on the Parties, the relevant Party should immediately notify the Parties, and the relevant Party shall provide immediate

feedback about any impact this incident may/will have on the affected Parties, including the anticipated impacts to the rights and freedoms of Data Subjects if applicable. Such notification will be provided as promptly as possible, but in any event no later than 24 hours after detection of the Data Security Breach. Nothing in this section should be construed as limiting or changing any notification obligation of a Party under Applicable Laws. Notification Format and Content. Notification of a Data Security Breach will be in writing to the information/administrative contact identified by the Parties, though communication may take place first via telephone. The notifying Party must be provided the following information, to the greatest extent possible, with further updates as additional information comes to light: A description of the nature of the incident and likely consequences of the incident; Expected resolution time (if known); iii. A description of the measures taken or proposed to address the incident including, measures to mitigate its possible adverse effects the Parties and/or Shared Personal Data; The categories and approximate volume of Shared Personal Data and individuals potentially affected by the incident, and the likely consequences of the incident on that Shared Personal Data and associated individuals; and The name and phone number of a representative the Party may contact to obtain incident updates. Security Resources. The Parties' may, upon mutual agreement, provide resources from its security group to assist with an identified Data Security Breach for the purpose of meeting its obligations in relation to the notification of a Data Security Breach under Applicable Laws or other notification obligations or requirements. d) Failed Security Incidents. A failed security incident will not be subject to the terms of this Data Processing Addendum. A failed security incident is one that results in no unauthorized access or acquisition to Shared Personal Data, and may include, without limitation, pings and other broadcast attacks on firewalls or edge servers, port scans, unsuccessful log-on attempts, denial of service attacks, packet sniffing (or other unauthorized access to traffic data that does not result in access beyond headers) or similar incidents. Additional Notification Requirements. For the purpose of this section, a Party is also required to provide notification in accordance with this section in response to: A complaint or objection to Processing or request with respect to the exercise of a Data Subject's rights under Applicable Laws; and An investigation into or seizure of Shared Personal Data by government officials, regulatory or law enforcement agency, or indications that such investigation or seizure is contemplated. **DATA SUBJECT RIGHTS** Controllers have certain obligations to respond to requests of a Data Subject whose Personal Data is being processed under this Data Processing Addendum, and who wishes to exercise any of

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their rights under Applicable Laws, including, but not limited to: (i) right of access and update; (ii)

right to data portability; (iii) right to erasure; (iv) right to rectification; (v) right to object to

automated decision-making; or (vi) right to object to processing.

- b) Data Subjects have the right to obtain certain information about the processing of their personal data through a subject access request ("Subject Access Request"). The Parties shall maintain a record of Subject Access Requests, the decisions made and any information that was exchanged. Records must include copies of the request for information, details of the data accessed and shared and where relevant, notes of any meeting, correspondence or phone calls relating to the request.
- c) The Parties agree that the responsibility for complying with a Subject Access Request falls to the Party receiving the Subject Access Request in respect of the Personal Data held by that Party, but any final decisions made by the Controller will govern.
- d) The Parties agree to provide reasonable and prompt assistance (within 5 business days of such a request for assistance) as is necessary to each other to enable them to comply with Subject Access Requests and to respond to any other queries or complaints from Data Subjects.

9. DATA RETENTION AND DELETION

Notwithstanding any requirements under the Applicable Agreements to the contrary, the Parties will retain Shared Personal Data only as necessary to carry out the Purposes or otherwise in accordance with the Temporary Specification and as permitted under Applicable Laws, and thereafter must delete or return all Shared Personal Data accordingly.

10. TRANSFERS

- a) For the purposes of this Data Processing Addendum, transfers of Personal Data include any sharing of Shared Personal Data, and shall include, but is not limited to, the following:
- i. Transfers amongst the Parties for the Purposes contemplated in this Data Processing Addendum or under any of the Applicable Agreements;
- ii. Disclosure of the Shared Personal Data with any other third party with a valid legal basis for the provisioning of the Purposes;
- iii. Publication of the Shared Personal Data via any medium, including, but not limited to in public registration data directory services;
- iv. The transfer and storage by the Receiving Party of any Shared Personal Data from within the EEA to servers outside the EEA; and
- v. Otherwise granting any third party located outside the EEA access rights to the Shared Personal Data.
- b) No Party shall disclose or transfer Shared Personal Data outside the EEA without ensuring that adequate and equivalent protections will be afforded to the Shared Personal Data.

11. RESOLUTION OF DISPUTES

- a) In the event of a dispute or claim brought by a Data Subject or an applicable Data Protection Authority against any Party concerning the processing of Shared Personal Data, the concerned Parties will inform each other about any such disputes or claims, and will cooperate with a view to settling them amicably in a timely fashion.
- b) The Parties agree to respond to any generally available non-binding mediation procedure initiated by a Data Subject or by a Data Protection Authority. If they do participate in the

proceedings, the Parties may elect to do so remotely (such as by telephone or other electronic means). The Parties also agree to consider participating in any other arbitration, mediation or other dispute resolution proceedings developed for data protection disputes.

c) In respect of Data Security Breaches or any breach of this Data Processing Addendum, each Party shall abide by a decision of a competent court of the complaining Party's country of establishment or of any binding decision of the relevant Data Protection Authority.

12. IMPACT OF CHANGES; NEW GUIDANCE

In the event the ICANN Board adopts changes to the Temporary Specification (a "Triggering Event"), then Registry may notify Registrar of the changes, and upon ICANN publication of the updated Temporary Specification to its website, the changes will also be adopted and incorporated automatically herein to this Data Processing Addendum.

Registrar will be given thirty (30) days to accept or reject the proposed changes; rejection may result in termination of the RRA. If Registrar does not respond within thirty (30) days following notice, it is deemed to have accepted the changes to the Data Processing Addendum, as applicable.

In the event Applicable Laws change in a way that the Data Processing Addendum is no longer adequate for the purpose of governing lawful processing of Shared Personal Data and there was no Triggering Event, the Parties agree that they will negotiate in good faith to review and update this Data Processing Addendum in light of the new laws.

Annex 1

DETAILS OF THE PROCESSING

- 1. Nature and Purpose of Processing. The Parties will Process Shared Personal Data only as necessary to perform under and pursuant to the Applicable Agreements, and subject to this Data Processing Addendum, including as further instructed by Data Subjects.
- 2. Duration of Processing. The Parties will Process Shared Personal Data during the Term of the underlying RRA to which this this Data Processing Addendum is applicable, but will abide by the terms of this Data Processing Addendum for the duration of the Processing if in excess of that term, and unless otherwise agreed upon in writing.
- 3. Type of Personal Data. Data Subjects may provide the following Shared Personal Data in connection with the purchase of a domain name from a Registrar:

Registrant Name: Example Registrant

Street: 1234 Admiralty Way

City: Marina del Rey

State/Province: CA

Postal Code:

90292 Country: US

Phone Number: +1.3105551212

Fax Number: +1.3105551213

Email: registrant@example.tld

Admin Contact: Jane Registrant Phone Number:

+1.3105551214

Fax Number: +1.3105551213

Email: janeregistrar@example-registrant.tld

Technical Contact: John Geek

Phone Number: +1.3105551215

Fax Number: +1.3105551216

Email: johngeek@example-registrant.tld

